

BEACON for Claimants

What is BEACON?

BEACON is the Maryland Division of Unemployment Insurance unemployment insurance (UI) system. BEACON integrates all benefits, appeals, and tax functions, allowing claimants, employers, and third party agents to complete several UI tasks online. A claimant refers to an individual who submits a claim for UI benefits.

What can I do in BEACON?

Most UI tasks can be performed online, 24/7, in BEACON. **Claimants can use BEACON to:**

- File initial claims for all program types
- File weekly claim certifications
- Submit supporting documents
- Receive immediate claim status updates
- Retrieve correspondence and other claimant information
- Respond to fact-finding requests for information
- Update account details
- Update requests for tax withholding
- File appeals
- Review benefit payment history
- Track and pay overpayments
- Access UI claim information 24/7

How can I access BEACON?

To access BEACON, log in to your BEACON claimant portal at beacon.labor.maryland.gov (select Log in to My Account and follow the prompts).

How do I get started with BEACON?

A claimant must create an account to use BEACON.

- To create an account, go to the BEACON claimant landing webpage (beacon.labor.maryland.gov).
- Select “Get Started with BEACON” and follow the prompts.

Web Accessibility Mode for the Visually Impaired

[Get Started with BEACON](#)

How do I use BEACON?

The Division created several resources to help you use BEACON, including:

- BEACON System Overview Webpage (labor.maryland.gov/employment/uibeaconoverview.shtml).
- BEACON Claimant Tutorial Videos (labor.maryland.gov/employment/uibeaconvideo.shtml)
- BEACON Claimant User Guide (labor.maryland.gov/employment/uibeaconclaimantguide.pdf)
- BEACON Claimant FAQs (labor.maryland.gov/employment/claimfaq.shtml)

For additional assistance, call a claims agent at **667-207-6520** (for agent hours, see the Claimant Contact Information webpage at labor.maryland.gov/employment/officenum.shtml).