

Division of Unemployment Insurance
Quick UI Infolinks for Employers and Third-Party Agents

1. Appeals

- You may file an appeal with the **Lower Appeals Division** (labor.maryland.gov/uiappeals/) if you disagree with a determination.
Contact: by phone at **410-767-2421**, by fax at **410-225-9781**, or by email at UILowerAppeals.Labor@maryland.gov.
- If you disagree with a Lower Appeals determination, you may appeal it to the **Board of Appeals** (labor.maryland.gov/uiappeals/apboard.shtml).
Contact: by phone at **410-767-2781**, or by email at duiboardappeals-labor@maryland.gov.

2. BEACON 2.0

BEACON 2.0 is a fully modernized unemployment insurance (UI) system that integrates benefits, appeals, and tax functionalities.

To sign in or activate an account, visit **BEACON 2.0** (employer.beacon.labor.md.gov/).

In BEACON 2.0, employers can:

<ul style="list-style-type: none"> • Submit required reports and information, as well as supporting documents 	<ul style="list-style-type: none"> • Respond to Requests for Separation Information
<ul style="list-style-type: none"> • Submit wage reports and pay contributions 	<ul style="list-style-type: none"> • File appeals, and much more

For information about activating a BEACON account, see:

- Employers and Third-Party Agents Account Activation Information (labor.maryland.gov/uim/employer/uimempacctact.shtml).

For more information about using BEACON, see:

- BEACON 2.0 Employer and Third-Party Agent Tutorial Videos (labor.maryland.gov/employment/uitaxapps.shtml#empvideos).

3. Contact Information

- **Employer Call Center:** Receive answers to your questions about experience rates, tax enforcement, benefit charge correspondence, reimbursing employers, and much more.
Call 410-949-0033, Monday - Friday, 8:00 a.m. to 4:30 p.m.
- **In-person Kiosk Services:** Employers may meet with a live agent via a video chat. Schedule an appointment online: (app.acuityscheduling.com/schedule.php?owner=23132017).

4. Contributions

You can view your UI tax rate information and benefit charges in [BEACON 2.0](#).

- For the current **tax table**, see:
(labor.maryland.gov/employment/uitrustfundpoints.shtml).
- For information about rates and benefit charge statements, see:
(labor.maryland.gov/employment/uitaxexpratefaqs.shtml).

5. Information Needed From Employers

- **Request for Separation Information:** If an employee files a Maryland UI claim, DUI will request information from the employer through a **Request for Separation Information** notice.

For more information, see the Employer Layoff Obligations flyer
(labor.maryland.gov/employment/uiemployoffobligationsflyer.pdf).

- **Report New Hires:** Employers are required to report new hires and rehires in Maryland to the **Maryland State Directory of New Hires** (mdnewhire.com).
- **Quarterly Contribution Report:** Maryland employers must file **Quarterly Contribution Reports** and should use [BEACON 2.0](#) to do so. To learn more, see Questions 9 and 11 on the Employers' General UI Contributions Information and Definitions webpage (labor.maryland.gov/employment/empfaq.shtml#file).

6. MD Unemployment for Employers Mobile App

- Download from the **iOS App Store**
(<https://apps.apple.com/us/app/md-unemployment-for-employers/id1534099637>)
- Download from the **Google Play Store**
(<https://play.google.com/store/apps/details?id=gov.maryland.ui.employer>)

7. Report Fraud

- To report fraud to DUI, submit a **Request for Investigation of Unemployment Insurance Fraud** form (labor.maryland.gov/forms/uifraudtipform.pdf).
- To learn more, see the Employers - Prevent Costly UI flyer
(labor.maryland.gov/employment/uiemppreventcostlyuifraudflyer.pdf).

8. UI Resources

- DUI Website
(MDunemployment.com)
- Employers' Quick Reference Guide
(labor.maryland.gov/employment/empguide/empguide.pdf)
- Flyers, Forms & Publications for Employers & Third-Party Agents
(labor.maryland.gov/employment/uitaxpub.shtml)
- Helpful Resources for Employers
(labor.maryland.gov/employment/uitaxresources.shtml)