

### Division of Workforce Development and Adult Learning

## **TAA Reversion 2021**

TRADE ADJUSTMENT ASSISTANCE TRAINING MANUAL



# Objectives

### Includes:

- □ Trade Adjustment Assistance (TAA) History...
- Maryland Workforce Exchange (MWE)
- Unemployment Insurance/Re-Employment & Trade Unit
- Data Integrity
- **TAA Benefits**
- Case Management
- File Management
- Obtaining Employment
- Case Closure

# History

### The Trade Adjustment Assistance (TAA)

**Program** is a federal entitlement program established under the Trade Act of 1974, or as amended in 2002, 2009, 2011, 2015 and the current Reversion 2021.

The TAA Program provides aid to workers who, **through no fault of their own**, lose their jobs or whose hours of work and wages are reduced as a result of increased imports or work performed at their company being moved out of the country.

# **Trade Petition Is:**

- Worker-Group Specific
- Site Specific
- Can check on status of a petition at:

https://www.doleta.gov/tradeact/petitioners/taa\_search\_form.cfm

### **TAA Side-By-Side Guide**

Side-by-Side Comparison of TAA Program Benefits under the 2002 Program, 2009 Program, 2011 Program, 2015 Program, and Reversion 2021					
	2002 Program	2009 Program	2011 / 2015 Programs	Reversion 2021	
Group Eligibility: Defines the worker group that is eligible to apply for and potentially receive benefits through the TAA	Manufacturing sector workers ONLY	Manufacturing sector workers Service sector workers Public sector workers	Manufacturing sector workers Service sector workers	Manufacturing sector workers ONLY	
program.					
	Workers who have lost their jobs because their company's decline in production and/or sales was due to increased imports or to the outsourcing of jobs to a country with which the U.S. has a Free Trade Agreement	ITC workers (those who work for a firm that has been identified by the International Trade Commission as a domestic industry that has been injured/is a party to a market disruption) Workers who have lost their jobs because their company's decline in production and/or sales was due to increased imports or to outsourcing to ANY country	ITC workers (those who work for a firm that has been identified by the International Trade Commission as a domestic industry that has been injured/is a party to a market disruption) Workers who have lost their jobs because their company's decline in production and/or sales was due to increased imports or to outsourcing to ANY country	No ITC-based certifications Workers who have lost their jobs because their company's decline in production and/or sales was due to increased imports or to outsourcing to <b>limited</b> countries No adversely affected incumbent workers.	
Trade Readjustment Allowances (TRA): Income support available in the form of weekly cash payments to workers who are enrolled in a full-time training course.	Up to <b>104 weeks</b> of TRA available to workers enrolled in full-time training <i>OR</i> Up to <b>130 weeks</b> of TRA available to workers enrolled in remedial training	Up to <b>130 weeks</b> of TRA available to workers enrolled in full-time training <i>OR</i> Up to <b>156 weeks</b> of TRA available to workers enrolled in remedial training	Up to <b>130 weeks</b> of TRA available to workers enrolled in full-time training, the last 13 of which are only available if needed for completion of a training program and training benchmarks are met	Up to <b>130 weeks</b> of TRA available to workers enrolled in full-time training, the last 13 of which are only available if needed for completion of a training program and training benchmarks are met	
	Must enroll in training within 8 weeks of certification or 16 weeks of layoff	Must enroll within 26 weeks of either certification or layoff	Must enroll within 26 weeks of either certification or layoff	Must enroll within 8 weeks of certification or 16 weeks of layoff	

### TAA Side-By-Side Guide (Cont'd)

Side-by-Side Comparison of TAA Program Benefits under the 2002 Program,

2009 Program, 2011 Program, 2015 Program, and Reversion 2021

	2002 Program	2009 Program	2011 / 2015 Programs	Reversion 2021
Training Waivers: Basic TRA is payable if an individual participates in TAA training OR is under a waiver of the requirement to participate in training. Training may be determined not feasible or appropriate and waived as a requirement for basic TRA eligibility for the following reasons:	The worker will be recalled to work reasonably soon The worker has marketable skills for suitable employment and a reasonable expectation of employment in the foresseeable future The worker is within two years of eligibility for a pension or social security The worker is unable to participate in or complete training due to a health condition S. No training program is available 6. An enrollment date is not immediately available	The worker will be recalled to work reasonably soon     The worker has marketable skills for suitable employment and a reasonable expectation of employment in the foresseeable future     The worker is within two years of eligibility for a pension or social security     The worker is unable to participate in or complete training due to a health condition     S. No training program is available     6. An enrollment date is not immediately available	<ol> <li>The worker is unable to participate in or complete training due to a health condition</li> <li>No training program is available</li> <li>An enrollment date is not immediately available</li> </ol>	<ol> <li>The worker is unable to participate in or complete training due to a health condition</li> <li>No training program is available</li> <li>An enrollment date is not immediately available</li> </ol>
<u>Funding:</u> <u>Training Funding:</u> Funds to states to pay for TAA training. <u>State Administration</u> <u>Funding:</u> Funds to states to pay for state administration of TAA benefits, not administration	\$220 Million Statutory Cap Applies to Training Funds Only An additional 15% above the amount provided for	\$575 Million Statutory Cap Applies to Training Funds Only An additional 15% above the amount provided for	\$575 Million (2011) \$450 Million (2015) Statutory Cap Applies to Training, Job Search and Relocation Allowances, Case Management and Employment Services, and related State Administration	\$220 Million Statutory Cap Applies to Training Funds Only
of TRA or ATAA/RTAA (covered by UI Funding Agreement). Job Search and Relocation Allowances Funding: Funds to states to pay allowances.	training is available for State Administration Additional funds are available for Job Search and Relocation Allowances	training is available for State Administration, and Case Management and Employment Services Additional funds are available for Job Search and Relocation Allowances	No more than 10% of the amount provided may be spent for State Administration Included in Training Funding	Funding available for state administration.
Case Management Funding: Funds to states to pay for TAA case management and employment services.	No funds are available for TAA Case Management and Employment Services	At least 1/3 of these funds must be used for TAA Case Management and Employment Services States also receive \$350,000/year for TAA case management and employment services	No less than 5% of the amount provided may be spent for TAA Case Management and Employment Services DOL may recapture unobligated funds and redistribute funds, as needed.	No funding for employment services.

## TAA Side-By-Side Guide (Cont'd)

Side-by-Side Comparison of TAA Program Benefits under the 2002 Program, 2009 Program, 2011 Program, 2015 Program, and Reversion 2021

	2002 Program	2009 Program	2011 / 2015 Programs	Reversion 2021
Job Search Allowances: A cash allowance provided to workers who cannot find an available job within the commuting area (e.g. 50 miles). Used to cover transportation costs, etc.	90% of allowable job search costs, up to a maximum of \$1,250	100% of allowable job search costs, up to a maximum of \$1,500	90% of allowable job search costs, up to a maximum of \$1,250.	90% of allowable job search costs, up to a maximum of \$1,250.
Relocation Allowances: A cash allowance provided to workers who have to accept a job outside of their commuting area and relocate.	90% of allowable relocation costs, plus an additional lump sum payment of up to \$1,250	100% of allowable relocation costs, plus an additional lump sum payment of up to \$1,500	90% of allowable relocation costs, plus an additional lump sum payment of up to \$1,250.	90% of allowable relocation costs, plus an additional lump sum payment of up to \$1,250.
Alternative Trade Adjustment Assistance/Reemployment Trade Adjustment Assistance: A wage supplement	Alternative Trade Adjustment Assistance: Requires a separate group certification	Reemployment Trade Adjustment Assistance: Does not require a separate group certification	Reemployment Trade Adjustment Assistance: Does not require a separate group certification	Alternative Trade Adjustment Assistance: Requires a separate group certification
provided to eligible workers over the age of 50 that supplements a portion of the wage difference between their new wage	Available to workers earning less than an annual salary of \$50,000	Available to workers earning less than an annual salary of \$55,000	Available to workers earning less than an annual salary of \$50,000	Available to workers earning less than an annual salary of \$50,000
and their old wage (up to a specified maximum amount).	Maximum total ATAA benefit of up to \$10,000	Maximum total income support (RTAA and TRA) benefit of \$12,000	Maximum total income support (RTAA and TRA) benefit of \$10,000	Maximum total ATAA benefit of \$10,000
	Reemployed within 26 weeks of separation	Reemployed with no deadline	Reemployed with no deadline	Reemployed within 26 weeks of separation
	Reemployed in full time employment	Reemployed in full-time or part-time employment in combination with approved training	Reemployed in full-time or part-time employment in combination with approved training	Reemployed in full time employment
	Training benefit NOT available	Training benefit is also available	Training benefit is also available	Training benefit NOT available
Health Coverage Tax <u>Credit</u> : A tax credit offered to eligible TAA recipients to help pay for qualified health insurance premiums of the worker and their family.		72.5% of qualifying health http://www.irs.gov	h insurance premium costs /Individuals/HCTC	1

### What Takes Place When A Petition Is Approved

- Dislocation Services Unit (DSU) Office
  - Deliver a Rapid Response if it has not already been done
  - When possible, schedule Trade Information Sessions for impacted workers
  - Provide "refresher training" to staff in local area impacted by Trade Certification. This training will be petition specific.
  - Be mindful of ancillary businesses that may be impacted
- DSU Office (In certifications originated out-of-state)
  - Receives list of employees from Reemployment and Trade Unit (RTU)
  - Impacted employees sent Rapid Response and Trade information packets

INFORMATION FOR CLAIMANTS ON THE TRADE ACT OF 1974 (AS AMENDED 2014)

> This pamphlet outlines provisions of the Trade Act of 1974 of particular importance to claimants.

You should read it before you call your area DLLR Claim Center.



STATE OF MARYLAND DEPARTMENT OF LABOR, LICENSING AND REGULATION DIVISION OF UNEMPLOYMENT INSURANCE

DLLR/Pub./OUI 4261-A (06-14)

What Takes Place When A Petition Is Approved (UI)

\*\*\* No matter what the petition # is\*\*\*

#### **Reemployment & Trade Unit**

- Receives/Shares List of employees from Company
- Notice of petition certifications are placed in local newspapers
- Send impacted workers the following instructions:
  - Trade Adjustment Assistance Certification notification
  - Reemployment Trade Adjustment Assistance Certification notification (For those who are 50 years of age or older.)
  - UI Notice reminder to file a UI claim and a TRA claim
  - Information for Claimants on TRADE ACT of 1974 (as amended)

#### Impacted workers MUST:

- File a UI claim (877-293-4125 or mdunemployment.com)
- File a TRA Claim (410-767-2630)

## **TRA Claim Processing - Ul**

#### **Reemployment & Trade Unit processes TRA applications**

- Form "MD 855" is completed with information provided by the claimant & employer
- Eligibility (for TRA Benefits) is based upon the separation reason from the affected employer and monetary determination
- Sends out form MD 857 to the affected workers
- Affected workers are advised to report to their nearest AJC office with their MD 857 form so Workforce staff can complete form MD 858



## **Participant Reports to AJC for TRADE**

- Affected worker MUST report to their nearest AJC office and meet with a Workforce Specialist before starting the training.
- Up to 130 weeks of Trade Readjustment Allowance is permitted
- In order to take advantage of this benefit, <u>the participant must be on a</u> <u>"waiver certification" or be in training within 8 weeks from certification or</u> <u>16 weeks from separation, whichever is later.</u>
- TAA staff MUST complete form MD858 within 8 weeks of the certification of the petition or 16 weeks from the separation.
- Once form MD 858 is completed a copy MUST BE provided to the claimant and sent to the MD 858 email group.











### MD 858 (Front)

### **MD 858 (Back)**

18		2			
I STATE OF MARYLAND	REGISTERED MWE	ies 🗌 No	WAIVER OF TR	AINING REOUIREMENT	
DEPARTMENT OF LABOR, LICENSING AND REGULATION DIVISION OF UNEMPLOYMENT INSURANCE REQUEST BY WORKER OF TRAINING APPROVAL AND ALLOWANCES	REFERRED TO WIA DATE OF REQUEST	ies 🗆 No	CLAIMANT/APPLICANT	SOCIAL SECURITY NUMBER	
WHILE IN FULL TIME TRAINING TRADE ACT OF 1974; AS AMENDED 2015 (Petitions 85,000 and above)	PETITION NUMBER		1. WAIVER CERTIFICATION. This is to certify that the above named adversely affected worker is grempt from enrollment in training.	2. WAIVER DENIAL. This is to certify that the above affected worker is not exempt from enrollment in trail	e named adversely ining.
WORKER'S NAME (Last, First, Middle Initial)	SOCIAL SECURIT	Y NUMBER			
MAILING ADDRESS			appropriate. The waiver is issued for the following specific reason (check	one) :one)	ng is not reasicle or
TRAINING REQUEST BY CL	AIMANT/APPLICANT		Worker in poor health-a waiver can exempt worker from traini     Delay in first available enrollment date for training. First avail     Training funds are not available under TAA or other Federal la	ig but they must meet the job search, able and availability requi able enrollment must be within 60 days after determination is m ws. Training is not available at reasonable cost or no funds ava	rements. ade. ilable.
1. ONE STOP ADDRESS AND PHONE			This waiver is effective fromuntil that date will be contingent upon enrollment in training or issuance	, unless revoked. Eligibility for Trade Readjustment e of another waiver.	Allowances after
TYPE OF TRAINING			Comments:		
FULL TIME TRAINING STATUS VERIFIED Yes N	Ňo		I understand the condition under which this waiver is granted understand that the waiver may be revoked prior to that date condition of this training participation waiver, I am required	and that the waiver is effective only until if the conditions, which allowed the waiver, change. to make 4 job contacts on 3 separate days for each we	I also Furthermore, as a sek of Basic TRA
TO DATE, HAVE ALL BENCHMARKS BEEN   NAME & ADDRESS OF TRAIN MET? NA YES NO	ING FACILITY	NUMBER OF WEEKS OF FULL TIME TRAINING	Benefits: I have also read and understand the General Inform my TRA Monetary benefits prior to Commencement of traini Trade Readjustment Allowance (TRA) while in training, I mu week occurring 30 days after the date on which the waiver ter	ation contained at the beginning of this form. I have ng. I also understand that in order to be eligible for a st enroll in <u>full-time</u> TAA approved training by the M minated, whether by revocation or expiration.	been informed of additional weeks of fonday of the first
EXPLAIN:			SIGNATURE OF CLAIMANT/APPLICANT	DATE	
TART DATE OF THIS SECTION OF TRAINING	START DATE OF TRAINING TO MEE	T EMPLOYMENT GOAL			
ND DATE OF THIS SECTION OF TRAINING	ESTIMATED END DATE OF TRAINIP	G TO MEET EMPLOYMENT GOAL	SIGNATURE OF TAA REPRESENTATIVE	DAIB	
Start and End Date of verified break: 2. REQUEST FOR SUBSISTENCE AND/OR TRANSPORTATION ALLOWANCE V COMMUTING DISTANCE (30 MILES ONE WAY FROM RESIDENCE)	WHILE ATTENDING FULL TIME	TRAINING OUTSIDE OF	SIGNATURE OF UNEMPLOYMENT INSURANCE REPRESENTATI	JÆ DATE	
ADDRESS OF REGULAR PLACE OF RESIDENCE NO. OF MILL OF RESIDEN	ES FROM REGULAR PLACE NCE TO TRAINING FACILITY	NO. OF DAYS PER WEEK	APPI	EAL RIGHTS	
5. CLAIMANT/APPLICANT CERTIFICATION		9.	If you disagree with this determination, you have the right to appear appear must be filed in writing and shall set forth the grounds upon where this close must filed	al within fifteen (15) days of the date this notification w n which the appeal is sought and shall be filed through th	as mailed. Such he Claim Center
I GIVE THIS INFORMATION TO SUPPORT MY REQUEST FOR ENTITL TRAINING UNDER THE TRADE ACT OF 1974; AS AMENDED 2015. TH CONFLICT AND COMPLETE TO THE BEST OF MY KNOWLEDGE. LID	EMENT TO ALLOWANCES V HE INFORMATION CONTAIN	VHILE IN THE ABOVE ED IN THIS REQUEST IS ES ARE PROVIDED FOR	SIGNATURE OF JOB SERVICE REPRESENTATIVE	TITLE	
WILLFUL MISREPRESENTATION MADE TO OBTAIN ALLOWANCES THAT IN ORDER TO BE ELIGIBLE FOR ADDITIONAL WEEKS OF TRA-	TO WHICH I AM NOT ENTIT	LED. I ALSO UNDERSTAND VANCE (TRA) WHILE IN	DATE MAILED	You have until to file a	n appeal.
OLL TIME TRAINING I MUST ENROLL IN TAR APPROVED TRAIN CCURRING 30 DAYS AFTER THE DATE ON WHICH THE WAIVER TO XDIRATION.	ERMINATED, WHETHER BY	REVOCATION OR	I have been informed of my TRA Monetary benefits prior to Com additional weeks of Trade Readjustment Allowances (TRA) while first week occurring 30 days after the date on which the waiver te	mencement of Training. I also understand that in order in training, I must enroll in TAA approved training by t minated, whether by revocation or expiration.	to eligible for the Monday of the
SIGNATURE OF CLAIMANT/APPLICANT	DATE		CLAIMANT/APPLICANT SIGNATURE	DATE SIGNED	
ICNATURE OF TAA REPRESENTATIVE	DATE		DISTRIBUTION: ONE STOP TRA UNIT TAA UNIT	<u> </u>	
				MD 858 (REVISED 12-1	8) (Side 2)

## Front of the 858 form: Certified Waiver

### **Complete the top section**

#### Section A. Training Request by Claimant/Applicant

- 1. Complete all areas listed & ensure the start and end dates of the training are documented correctly.
  - If the claimant has a break, make sure those dates are included with the start & end date of the training.
  - If the training date(s) change then a new 858 form needs to be completed with the new start & end date(s) listed.
  - 2. Review and complete if needed.
  - 3. Claimant must read & agree with both the information by providing date and signature.
    - The TAA representative must date and sign the form

#### Section B. TAA/TRA Unit – Determination by State Agency

- 1. Complete all areas listed, as needed.
- 2. If this applies to the claimant then the claimant & agency staff person must date and sign the form.

### CERTIFIED WAIVER: (FRONT)

- Verify that the correct form is being used
- Complete the highlighted sections
  - Petition Number
  - Worker's Name
  - SSN
  - Training Request
  - Signature of Claimant and Date
  - Signature of TAA Rep and Date

	REGISTERED MWE Ves No		
DEPARTMENT OF LABOR, LICENSING AND REGULATION			
DIVISION OF UNEMPLOYMENT INSURANCE	REFERRED TO WIA		
REQUEST BY WORKER OF TRAINING APPROVAL AND ALLOWANCES	DATE OF ADQUEST		
WHILE IN FULL TIME TRAINING TRADE ACT OF 1974: AS AMENDED 2015	PETITION NUMBER		
(Petitions 85,000 and above)	Contraction of the second second		
WORKER'S NAME (Last, First, Middle Initial)	SOCIAL SECURITY NUMBER		
MAILING ADDRESS			
TRAINING REQUEST BY CLAI	MANT/APPLICANT		
IRALIUG REQUEST BI CEA	MANIATERAN		
1. ONE STOP ADDRESS AND PHONE			
TYPE OF TRAINING			
	120		
FULL TIME TRAINING STATUS VERIFIED Yes No	2010 C 10		
TO DATE, HAVE ALL BENCHMARKS BEEN NAME & ADDRESS OF TRAINING	G FACILITY NUMBER OF WEEKS		
N/A YES NO	TRAINING		
EVDI AIN-			
START DATE OF THIS SECTION OF TRAINING ST	FART DATE OF TRAINING TO MEET EMPLOYMENT GOAL		
END DATE OF THIS SECTION OF TRAINING ES	STIMATED END DATE OF TRAINING TO MEET EMPLOYMENT GOAL		
(Start and End Date of verified break:	in the second		
<ol> <li>REQUEST FOR SUBSISTENCE AND/OR TRANSPORTATION ALLOWANCE WE COMMUTING DISTANCE (50 MILES ONE WAY FROM PESIDENCE)</li> </ol>	TILE ATTENDING FULL TIME TRAINING OUTSIDE OF		
COMMOTING DISTRICE (JO MILES ONE WAT FROM RESIDENCE)			
ADDRESS OF REGULAR PLACE OF RESIDENCE NO. OF MILES OF RESIDENCE	TROM REGULAR PLACE NO. OF DAYS PER WEEK		
3. CLAIMANT/APPLICANT CERTIFICATION			
I GIVE THIS INFORMATION TO SUPPORT MY REQUEST FOR ENTITLES	MENT TO ALLOWANCES WHILE IN THE ABOVE		
TRAINING UNDER THE TRADE ACT OF 1974; AS AMENDED 2015. THE	INFORMATION CONTAINED IN THIS REQUEST IS		
WILLFUL MISREPRESENTATION MADE TO OBTAIN ALLOWANCES TO	OWHICH I AM NOT ENTITLED. I ALSO UNDERSTAND		
THAT IN ORDER TO BE ELIGIBLE FOR ADDITIONAL WEEKS OF TRAD	E READJUSTMENT ALLOWANCE (TRA) WHILE IN		
FULL TIME TRAINING, I MUST ENROLL IN TAA APPROVED TRAININ OCCURRING 30 DAVS AFTER THE DATE ON WHICH THE WAIVER THE	G BY THE MONDAY OF THE FIRST WEEK		
EXPIRATION.	and the second s		
	The start		
SIGNATURE OF CLAIMANT/APPLICANT	DATE		
SIGNATURE OF TAA REPRESENTATIVE	DATE		
and a second contract of the second second second	the second se		

## Back of the 858 FORM: Certified Waiver

#### WAIVER OF TRAINING REQUIREMENT:

#### Complete name & last four(4) of social security number

- 1. Grant the claimant a WAIVER CERTIFICATION
  - Check box 1. Waiver Certification
  - The box below, select the reason for the waiver
  - The box below, only complete the start \_\_\_\_\_ & end dates \_\_\_\_\_.
  - If the training date(s) change then a new 858 form needs to be completed with the new start & end date(s) listed.
  - Complete the date in the paragraph following: "I understand..."
  - Both the claimant & TAA representative must **date/sign the form**.
- 2. Claimant **MUST the date/sign** the TRA monetary benefits paragraph at the bottom.

### CERTIFIED WAIVER (BACK)

- Complete highlighted sections
  - Waiver of Training Requirement
    - Waiver Certification
    - Effective Dates of when the waiver will begin and end
    - Comments (if any)
    - Signatures of Claimant and Rep; and Date Signed
  - Appeal Rights
    - Signature of Rep & Title
    - Date Mailed
    - Expiration of Appeal
    - Signature of Worker and Date Signed

	SOCIAL SECT	URITY NUMBER	
<ol> <li>WAIVER CERTIFICATION. This is to certify that the above named adversely affected worker is exempt from enrollment in training.</li> </ol>	2. WAIVE	R DENIAL. This is worker is not exempt	to certify that the above named adversely from enrollment in training.
The requirement of enrollment in a training program as a condition of receipropriate. The waiver is issued for the following specific reason (check) Uverker in poor health-a waiver can exempt worker from training Delay in first available enrollment date for training. First available Training funds are not available under TAA or other Federal law	ipt of Trade Readj one) g but they must m ble enrollment m os. Training is no	justment Allowances i neet the job search, abl 1st be within 60 days a t available at reasonab	s waived because training is not feasible or e and availability requirements, after determination is made ele cost or no funds available.
This waiver is effective fromuntil that date will be contingent upon enrollment in training or issuance	, unless revol e of another wai	ked. Eligibility for ver.	Trade Readjustment Allowances after
I understand the condition under which this waiver is granted understand that the waiver may be revoked prior to that date is condition of this training participation waiver, I am required to Benefits. I have also read and understand the General Inform my TRA Monetary benefits prior to Commencement of trainin Trade Readjustment Allowance (TRA) while in training, I mus week occurring 30 days after the date on which the waiver terr	and that the w if the condition o make 4 job or ation contained ng. I also under st enroll in <u>full-</u> minated, wheth	aiver is effective or s, which allowed to ontacts on 3 separs I at the beginning rstand that in orde <u>time TAA</u> approv- er by revocation o	aly until I also be waiver, change. Furthermore, as a tet days for each week of Basic TRA of this form. I have been informed of ar to be eligible for additional weeks o ed training by the Monday of the first r expiration.
SIGNATURE OF CLAIMANT/APPLICANT		DATE	
SIGNATURE OF TAA REPRESENTATIVE		DATE	
SIGNATURE OF UNEMPLOYMENT INSURANCE REPRESENTATIV	Æ.	DATE	
APPE	AL RIGH	rs	
If you disagree with this determination, you have the right to appea appeal must be filed in writing and shall set forth the grounds upon where this claim was filed.	al within fifteen n which the appe	(15) days of the da eal is sought and sh	te this notification was mailed. Such all be filed through the Claim Center
SIGNATURE OF JOB SERVICE REPRESENTATIVE	TTI	LE	
	Va	ı have until	to file an appeal.
DATE MAILED	10		
DATE MAILED I have been informed of my TRA Monetary benefits prior to Comr additional weeks of Trade Readjustment Allowances (TRA) while first week occurring 30 days after the date on which the waiver ten	mencement of T in training, I m minated, wheth	raining. I also unde ust enroll in TAA a er by revocation or	erstand that in order to eligible for pproved training by the Monday of the expiration.
DATE MAILED ( have been informed of my TRA Monetary benefits prior to Comm additional weeks of Trade Readjustment Allowances (TRA) while first week occurring 30 days after the date on which the waiver ten <b>TLAIMANT/ADPLICANT SIGNATURE</b>	mencement of T in training, I m minated, whether DA	raining. I also unde ust enroll in TAA a er by revocation or TE SIGNED	arstand that in order to eligible for pproved training by the Monday of the expiration.

## **Waiver** Certification



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# **Training Waivers**

## Health Condition

- Worker is unable to participate in training due to the health of the worker...
- Except that this basis for a waiver does not exempt a worker from the availability for work, active search for work, or refusal to accept work requirements under Federal or State unemployment law.



# **Training Waivers**



## Enrollment Delay in Training...

- 1<sup>st</sup> available enrollment date for the workers approved training is within 60 days after the date of the determination
- **OR**, if later, there are extenuating circumstances for the delay in enrollment
  - Note: Participant's training must have already been approved and he/she is waiting for it to begin

# **Training Waivers**

## No Training Program Available

- Approved training is not reasonably available to the worker from either private, governmental agencies, or other sources
- No suitable training for the worker is available at a reasonable cost
- □ No training funds are available



# **858 Waiver Denial**

If the worker is not ready to enroll in school by 8/16 weeks from certification or separation, the waiver should be completed as such:

### WAIVER DENIAL

- Be sure to fill in the date the 858 was completed
  - The worker will not receive TRA during this time and is only given up to an additional 30 days to enroll in full-time approved training (by the Monday of the first week the waiver terminates, whether by revocation or expiration) in order to remain eligible for TRA payments.
  - At this point, the waiver is serving only as a "place marker"

### COMPLETION OF THE 858 FORM – Back/Waiver Denial

#### WAIVER OF TRAINING REQUIREMENT: Process the WAIVER DENIAL

- Check box 2. Waiver Denial
- Skip to 3<sup>rd</sup> section: COMMENTS line: Complete ONLY to document the reason why the claimant is being denied a waiver. (No other information in this area.)
- Both the claimant & TAA representative must **date/sign** the form.

**APPEAL RIGHTS MUST be completed & provided to claimant** anytime this form is completed.

- TAA or Job Service Rep. **MUST** provide appeal rights to claimant & complete all four boxes
- Claimant **MUST be given a copy** of this completed form <u>prior to leaving the AJC</u> <u>office.</u>
- Completed form MUST be emailed to the business email group: dllr.md858@maryland.gov
- All dates MUST match & <u>represent the</u> date the claimant reported.
   NOTE >> No crossed out error or edits can be made on this form.
   If an error is made or edit is needed, a new form needs to be completed.`

#### WAIVER DENIAL -SIDE ONE

- Verify that you are using the correct form
- All highlighted sections should be filled out...
  - Petition Number
  - Worker's Name
  - SSN

STATE OF MARYLAND DEPARTMENT OF LABOR LICENSING AND REGULAT	REGISTERED MWE L Yes No
DIVISION OF UNEMPLOYMENT INSURANCE	REFERRED TO WIA Yes No
REQUEST BY WORKER OF TRAINING APPROVAL AND ALLO	WANCES
WHILE IN FULL TIME TRAINING TRADE ACT OF 1974: AS AMENDED 2015	PETITION NUMBER
(Petitions 85,000 and above)	
WORKER'S NAME (Last, First, Middle Initial)	SOCIAL SECURITY NUMBER
NATE DAY: ADDRESS	
TRAINING BEOLIEST I	NV CT ATMANT / ADDI IC'ANT
1 ONE STOR ADDRESS AND DHONE	SI CLAIMANI/AFFLICANI
1. One of or Abbredie Are Prione	
TYPE OF TRAINING	
FULL TIME TRAINING STATUS VERIFIED Yes	No
TO DATE, HAVE ALL BENCHMARKS BEEN NAME & ADDRESS O	OF TRAINING FACILITY NUMBER OF WEEKS
N/A YES NO	TRAINING
EXPLAIN:	
START DATE OF THIS SECTION OF TRAINING	START DATE OF TRAINING TO MEET EMPLOYMENT GOAL
END DATE OF THIS SECTION OF TRAINING	ESTIMATED END DATE OF TRAINING TO MEET EMPLOYMENT GOAL
(Start and End Date of verified break: 2. REQUEST FOR SUBSISTENCE AND/OR TRANSPORTATION ALLO COMMUTING DISTANCE (50 MILES ONE WAY FROM RESIDENCE	WANCE WHILE ATTENDING FULL TIME TRAINING OUTSIDE OF
ADDRESS OF REGULAR PLACE OF RESIDENCE	D. OF MILES FROM REGULAR PLACE NO. OF DAYS PER WEEK
OF	FRESIDENCE TO TRAINING FACILITY
3. CLAIMANT/APPLICANT CERTIFICATION	22
I GIVE THIS INFORMATION TO SUPPORT MY REQUEST FOR	ENTITLEMENT TO ALLOWANCES WHILE IN THE ABOVE
TRAINING UNDER THE TRADE ACT OF 1974; AS AMENDED	2015. THE INFORMATION CONTAINED IN THIS REQUEST IS
WILLFUL MISREPRESENTATION MADE TO OBTAIN ALLOW	VANCES TO WHICH I AM NOT ENTITLED. I ALSO UNDERSTAND
THAT IN ORDER TO BE ELIGIBLE FOR ADDITIONAL WEEKS	S OF TRADE READJUSTMENT ALLOWANCE (TRA) WHILE IN
FULL TIME TRAINING, I MUST ENROLL IN TAA APPROVEI OCCURRING 30 DAYS AFTER THE DATE ON WHICH THE W.	O TRAINING BY THE MONDAY OF THE FIRST WEEK AIVER TERMINATED, WHETHER BY REVOCATION OR
EXPIRATION.	
SIGNATURE OF CLAIMANT/APPLICANT	DATE
SIGNATURE OF TAA REPRESENTATIVE	DATE

### WAIVER DENIAL -SIDE TWO

- Complete highlighted sections
  - Signature of Claimant and Date
  - Signature of Rep and Date
  - Appeal Rights
    - Signature of Rep and Title
    - Date Mailed
    - Exp. Of Appeal
    - Signature of Claimant and Date
- WAIVER DENIAL
  - Insert 30-day period (or less) from beginning to end

WAIVER OF TRA	LINING REQUIREMENT
CLAIMANT/APPLICANT	SOCIAL SECURITY NUMBER
<ol> <li>WAIVER CERTIFICATION. This is to certify that the above named adversely affected worker is exempt from enrollment in training.</li> </ol>	2. WAIVER DENIAL. This is to certify that the above named adversely affected worker is not exempt from enrollment in training.
The requirement of enrollment in a training program as a condition of rece approprizate. The waiver is issued for the following specific reason (check Worker in poor health-a waiver can exempt worker from trainin Delay in first available enrollment date for training. First available Training funds are not available under TAA or other Federal law	ipt of Trade Readjustment Allowances is waived because training is not feasible or one) g but they must meet the job search, able and availability requirements. ble enrollment must be within 60 days after determination is made. vs. Training is not available at reasonable cost or no funds available.
This waiver is effective fromuntil that date will be contingent upon enrollment in training or issuance Comments:	, unless revoked. Eligibility for Trade Readjustment Allowances after e of another waiver.
I understand the condition under which this waiver is granted understand that the waiver may be revoked prior to that date is condition of this training participation waiver, I am required t Benefits. I have also read and understand the General Inform my TRA Monetary benefits prior to Commencement of training Trade Readjustment Allowance (TRA) while in training, I mus week occurring 30 days after the date on which the waiver terr	and that the waiver is effective only until I also if the conditions, which allowed the waiver, change. Furthermore, as o make 4 job contacts on 3 separate days for each week of Basic TRA ation contained at the beginning of this form. I have been informed or I also understand that in order to be eligible for additional weeks st enroll in <u>full-time</u> TAA approved training by the Monday of the fin minated, whether by revocation or expiration.
SIGNATORE OF CLAIMANT/APPLICANT	DAIB
SIGNATURE OF TAA REPRESENTATIVE	DATE
SIGNATURE OF UNEMPLOYMENT INSURANCE REPRESENTATIV	E DATE
APPE	AL RIGHTS
If you disagree with this determination, you have the right to appea appeal must be filed in writing and shall set forth the grounds upor where this claim was filed.	al within fifteen (15) days of the date this notification was mailed. Such a which the appeal is sought and shall be filed through the Claim Center
SIGNATURE OF JOB SERVICE REPRESENTATIVE	TILE
DATE MAILED	You have until to file an appeal.
I have been informed of my TRA Monetary benefits prior to Comm additional weeks of Trade Readjustment Allowances (TRA) while first week occurring 30 days after the date on which the waiver ten	mencement of Training. I also understand that in order to eligible for in training, I must enroll in TAA approved training by the Monday of th minated, whether by revocation or expiration.
CLAIMANT/APPLICANT SIGNATURE	DATE SIGNED
DISTRIBUTION: ONE STOP TRA UNIT TAA UNIT	

## Enter TAA Waiver Service in MWE

Activity Code	Activity Title
234	Waiver- Poor Health
235	Waiver - Delay for Training
236	Waiver - Training Not Available

- Whenever staff issue a training waiver to a TAA participant, they should also use the appropriate waiver Activity Code above
- The dates [Projected & Actual] should match those on Form 858
- A new waiver service should be assigned each time an 858 is completed, unless instructed to do otherwise by management
- There should be a waiver service assigned for each Required by Date listed in the customer's Waiver Entry screen, until no longer needed [i.e., number of waiver services assigned should = Required by Dates]

# Agent State vs. Liable State

### \*\*\*You Will Need To Indicate In MWE\*\*\*

### Agent State

- Provides services to the customer
- Responsible for cost associated with training
- Responsible for keeping Liable State informed on status of TAA participant
- Any State can be Agent State (They do not have to have residency in Maryland)

#### **Liable State**

Provides Unemployment and TRA Benefits to the customer

# Working With Trade Customers

## **Remember what's important:**

- 1.Confidentiality
- 2. Commitment
- 3. Responsibility
- 4. Relationship
- 5. Communication
- 6. Patience



## **Eligibility** (Required Documents)

**Eligibility Documents:** 

- Social Security Number
- Citizenship/Alien Status
- Driver's License; Birth Certificate
- □ Veterans Status DD-214 (if applicable)

NOTE: All eligibility documents must be verified <u>prior</u> to starting the TAA application.



# **More Documents**

- Unemployment Insurance Determination Notice/Letter
   MD-857
- Unemployment Insurance Printouts (Example: Employment Separation Screen)
- Pay Stub (from Trade impacted employer)
- Layoff Letter from Employer
- Company Layoff List/Rapid Response List
- U.S. DOL/ETA TAA Petition Determination
   <u>www.doleta.gov/tradeact/determinations.cfm</u>

# **More Documents**

- Big 8 Signature Form
- Form 7C (Criteria)
- TAA app printout from MWE
- MD 858
- Release of Employment Information Form
- Release of School Information
- Credential Showing Education Level
- EEOC
- TAA Participant Rules Form

# Enter Information Into MWE

## Staff enrolls customer in TAA program

\*WP application must be complete prior to starting the TAA Program application

- Trade application
- Create participation
  - Must add a service



# **Co-Enrollment**

- Remember co-enrollment for each participant is mandatory
  - (including RTAA only participants and participants residing over state lines)
  - All Trade impacted workers are Adult Dislocated Workers
- Under Reversion 2021, states must "make every reasonable effort to secure...counseling, testing and placement services, supportive and other services..." to all adversely-affected workers.

# **Co-Enrollment**

- All Trade Certified workers are WIOA dislocated workers
- Co-enrollment allows the Trade Certified worker to fully benefit from WIOA-funded career planning and support services, including referrals, when necessary, to vocational skills or dual-language training
- All trade impacted workers workers receive initial assessments and Rapid Response Services
- All Trade impacted workers must have an IEP prior to the start of training
- TAA funds will no longer be available to provide the required employment and case management services

# TAA APPLICATION



rade Adjustment Assistance	(TAA)
	Intro
Intro	© Contact
Veteran	📀 Employmen
Public Assistance	O Barriers
Add Program(s)	
ias, Samatha	
Individual Detail Case Notes	Comments
Application is Closed Never E	nrolled
Application is Closed Never E Case Application ID: Application Date:	nrolled 1676663 09/08/2021 THE Today
Application is Closed Never E Case Application ID: Application Date: Eligibility Date:	nrolled 1676663 09/08/2021 THE Today 09/08/2021 THE Today
Application is Closed Never E Case Application ID: Application Date: Eligibility Date: LWDB/Region:	nrolled 1676663 09/08/2021 TBI Today 09/08/2021 TBI Today Baltimore City ~
Application is Closed Never E Case Application ID: Application Date: Eligibility Date: LWDB/Region: Office Location:	nrolled 1676663 09/08/2021 IM Todax 09/08/2021 IM Todax Baltimore City • Baltimore City One Stop Center (Eutaw Street) •
Application is Closed Never E Case Application ID: Application Date: Eligibility Date: LWDB/Region: Office Location: Office Location of Responsibility:	nrolled 1676663 09/08/2021 THI Today 09/08/2021 THI Today Baltimore City one Stop Center (Eutaw Street) Baltimore City One Stop Center (Eutaw Street)
Application is Closed Never E Case Application ID: Application Date: Eligibility Date: LWDB/Region: Office Location: Office Location of Responsibility: Create Date:	nrolled 1676663 09/08/2021 IM Todax 09/08/2021 IM Todax Baltimore City • Baltimore City One Stop Center (Eutaw Street) • Baltimore City One Stop Center (Eutaw Street) • Baltimore City One Stop Center (Eutaw Street) •
Application is Closed Never E Case Application ID: Application Date: Eligibility Date: LWDB/Region: Office Location: Office Location of Responsibility: Create Date: Created By:	nrolled 1676663 09/08/2021 THE Today 09/08/2021 THE Today Baltimore City • Baltimore City One Stop Center (Eutaw Street) • Baltimore City One Stop Center (Eutaw Street) • Baltimore City One Stop Center (Eutaw Street) • 9/8/2021 12:21 PM Nine, Staff
Application is Closed Never E Case Application ID: Application Date: Eligibility Date: LWDB/Region: Office Location: Office Location of Responsibility: Create Date: Eligibility Date: Edit Date: Edit Date: Edit Date:	nrolled 1676663 09/08/2021 THE Todax 09/08/2021 THE Todax Baltimore City One Stop Center (Eutaw Street) Baltimore City One Stop Center (Eutaw Street) Baltimore City One Stop Center (Eutaw Street) 9/8/2021 12:21 PM Nine, Staff 9/8/2021 12:21 PM

## Intro

1. **Intro** is the 1st page & includes the following:

- Application ID
- Application Date
- Eligibility Date
- LWDB/Region
- Office Location
- Office Location of Responsibility

Next

Fill out the informa	tion below to complete this section of the appli	cation.	
Trade Adjustment Assistance (TAA)			
	Intro		Contact
<ul> <li>Intic</li> <li>Veteran</li> <li>Public Assistance</li> </ul>	•	© Contact © Employment © Barriers	<ul> <li>Hide All Steps</li> </ul>
Jonas, Samatha			
LIndividual Detail Case Notes Commenter	]		
Contact Information			
*First Name: Samatha			
Middle Initial:			
*Last Name (including suffix e.g. Jr., Sr., PhD, etc.):			
*Social Security Number: 1747110	6 Edit SSN		
*SSN Verify: [Verify   S	ran   Upload   Link ]		
Residential Address			
Residential Address			
*Address 1:	4204 KEY HWY		
Address 2:	Maryland		
Zip/Postal Code:	21230 Find Zip Code		
* City:	Baltimore		
• State:	Manyland 👻		
County/Borough/Parish:	Baltimore, City of 🔹		
*Country:	United States 👻		
* Preferred method of contact:	Internal Message 👻		
Mailing Address			
Check here to use the resident	al address information		
*Mailing Address 1:	4204 KEY HWY		
Mailing Address 2:	Maryland		
Mailing Zip/Postal Code:	21230		
* Mailing City:	Baltimore		
• Mailing State:	Maryland 👻		
* Mailing Country:	United States 👻		

## Contact

- 2. **Contact** is the 2<sup>nd</sup> page & includes the following:
  - Contact Information [name & SSN]
  - Residential Address [full address includes City, State, Zip Code & County]
  - Mailing Address [mirrors Residential Address]
  - Phone Information
  - Email Information
  - <u>Note</u>: some fields have a <u>Verify</u> click on it to select the appropriate document/form

Next

П
### **Contact (Cont'd)**

- **2.** Includes the following:
  - Primary Phone Number
  - Primary Phone Type
  - Alternate Phone Number
  - Alternate Phone Type
  - Text Message Phone
  - Primary Email
  - Alternate Contacts

Next

Phone Information					
* Primary Phone Number:	(443) 257-9678 🗰 Ext.				
* Primary Phone Type:	Ceil/Mobile Phone 👻				
Alternate Phone Number:	(555) 555-5555 🔳 Ext.				
Alternate Phone Type:	None Selected 🔹				
Text Message Phone:	(555) 555-5555				
Email Information					
Primary Email:					
Alternate Contacts					
					E
	Contact Name	Relationship	Phone Number	Date Inactive	Action
		The	e are currently no alternate contacts for this user.		
			Add New Contact		
Check	the box to indicate this is a partial application. This will allow	v navigation to any page to fill out any information that is availab	e. Eligibility will not be fully determined nor will the application be marked comple	te until the partial flag is removed and any missing information is provided.	
it Wizard			<< Back Next >>		

37

	Contact		Demographic	
S Intro		Contact		
🕝 Veteran		Employment		
Public Assistance		🛛 Barriers		
			▲ Hide All Steps	
TAA + Add Program(s)				<b>_</b>
Jonas, Samatha				Demographic
LINDIVIDUAL Detail Case Notes	Comments			<u> </u>
<u>.</u>				<b>3. Demographic</b> is the 3 <sup>rd</sup> page
Demographic Informatio	on			& includes the following –
* Date of Birth:	02/01/1996 Edit Date Of Birth			<ul> <li>Date of Birth [includes a</li> </ul>
* Verify:	[ Verify   Scan   Upload   Link ]			<u>Verify</u>
				Gender
Today's Age:	25			
TAA Eligibility Age:	25			<ul> <li>U.S. Citizenship Status</li> </ul>
*Gender:	Female     Male     Did not self-identify			[expands upon certain
* U.S. Citizenship Status:	Citizen of U.S. or U.S. Territony			selections]
	Citatino districtions in the second			- Daca & Ethnicity
* Hispanic/Latino Heritage:	Yes  No O Did not self-identify			
*Race (Ethnicity) check all that apply:	African American/Black			Question about disability
20 20-00 20-00 20-00 20-00	American Indian/Alaskan Native			lincludes a Voriful
	Asian			
	Hawaiian/Other Pacific Islander			
	White			
	I do not wish to answer.			

	Currently manag	ing: Jonas, Samatha - Service Tracking:		
Fill out the information below to complete this section where the section of the	ion of the application.			
Trade Adjustment Assistance (TAA)				
Demographic		Veteran		
<b>─</b> ── <b>⊘</b>		•		
	Contact			Votoran
🖉 Veteran	S Employment			VCLCIAII
Public Assistance	Barriers			
		Hide All Steps		
TAA + Add Programia)			4.	Veteran is the 4 <sup>th</sup> screen & begins with 4
Jonas, Samatha				questions.
LINDIVIDUAL Detail Case Notes Comments				- Are you the encurse of a member of the
				Are you the spouse of a member of the
Veteran Information				armed forces who is on active duty?
				$\cap$ 1 Are you within 24 months of retirement
Are you the coordinate of a member of the armed forces who is an O Ver O Ve				
active duty?				or 12 months of discharge from the military
*Question 1. Are you within 24 months of retirement or 12				Q 2. Have you served on active dutyand
months of discharge from the military (Transitioning Service				wore discharged or released under
Member):				were uischarged of Teleasedunder
*Question 2. Have you served on active duty in the armed forces  Yes  No No				conditions other than dishonorable
conditions other than dishonorable?				O 3 Are you the shouse of a veteran who
<sup>•</sup> Question 3. Are you the spouse of a veteran who has a total No				
service connected disability, is Missing in Action, captured in				has a total service connected disability
the line of duty by a hostile force, is a Prisoner of War or who died from a service connected disability?				<ul> <li>Q 4. Have you attended a Transition</li> </ul>
				Assistance Brogrom (TAD) Workshop within
Workshop within the last three years?				Assistance Program (TAP) workshop within
				the last three years?
				Note: "Yes" selection(s) will cause this
				eastion to everand to include many sweetland
				section to expand to include more questions
				Next

General Veteran Information	
Please enter the information below regarding the individual's n	ilitary service.
Did you serve more than 1 tour of duty?	O Yes  No
First Active Duty Start Date:	02/18/2017 Today
First Active Duty End Date:	02/20/2020
Received a Military Campaign Badge:	• Yes • No
	Campaign Veteran Website
Branch of Service:	Army
Most Recent Character of Service Received:	Honorable 🔹
Disabled Veteran:	Yes, Disabled 🗸
Homeless Veteran:	O Yes 💿 No
• Received Services from Veterans Voc. Rehab. (Chapter 31):	🔘 Yes 🔘 No 🔘 Unknown
Recently Separated:	Yes
Veteran Status:	Yes, Eligible Veteran
• Verify:	[Verify   Scan   Upload   Link ]
	Obtain DD214

#### Veteran Cont'd.

4.	General Veteran Information				
	-	<ul> <li>Did you serve more than 1 tour of duty?</li> </ul>			
	-	<ul> <li>First Active Duty Start Date</li> </ul>			
	•	<ul> <li>First Active Duty End Date</li> </ul>			
	-	<ul> <li>Received a Military Campaign Badge?</li> </ul>			
	-	Branch of Service			
	-	<ul> <li>Most Recent Character of Service Received?</li> </ul>			
	-	Disabled Veteran?			
	<ul> <li>Received Services from Veterans Voc. Rehab. (Chapter 31)?</li> </ul>				
	-	Verify			
Next		-			

Show All Stres
imployment Information     imployment Status from entered on this screen is related to the specific individual onty.     'mployment Status from entered on this screen is related to the specific individual onty.     'mployment Status from entered on this screen is related to the specific individual onty.     'mployment Status from entered on this screen is related to the specific individual onty.     'mployment Status:     'not in the Labor force and not onto:   often on the clabor force and not onto:   'not in the Labor force and not onto:   'not in the Labor force and not onto:   'not in the clabor force and not onto:   'not search:   'not search:   'not search:   'not search:   'not in the clabor force and not onto:   'not search:   'not search:   'not in the clabor force and not onto:   'not in the



#### Employment [mid-screen]

The most important section of the TAA application includes:

#### **TAA Petition and Employer**

- TAA Petition # [includes search link & <u>Verify</u>; populates most fields in this section]
- TAA Liable/Agent State [select]
- Hours Per Week
- Job Title
- Employment Begin & End Dates
- Dislocation Hourly Wage
- Date of Qualifying Separation
- Months Employed... [includes a <u>Verify</u>]

e-Employed since layoff from Trad ffected job?	e 🔍 Yes 🖲 No
lew Employment Projected or Actual Start Date:	
rojected or Actual Annual wage of ndividuals new employment:	

#### **Employment** [bottom]

#### **TAA Re-Employment**

- Re-Employed since layoff from Trade affected job [Yes or No]
- New Employment Projected or Actual Start Date [use if "Yes"]
- Projected or Actual Annual wage of individuals new employment [use if "Yes"]
- Months Employed... [includes a Verify]
- Next

#### Education

Trade Adjustment Assistance (TAA)		
Employment	Education	
	0	6. Education is the 6 <sup>th</sup> page & has 2
	<ul> <li>Show All Steps</li> </ul>	sections:
✓ TAA + Add Program(s)		Education Information
Taa, George       Individual Detail       Case Notes         Comments		<ul> <li>Highest grade completed</li> <li>High school diploma or equivalent</li> </ul>
Education Information		<ul> <li>Highest level completed</li> </ul>
Information entered on this screen is related to the specific individual only.		Education Partner Services
• Highest school grade completed: 12 school grades completed 🗸		<ul> <li>Receiving services from Adult</li> </ul>
*High school diploma or equivalent <ul> <li>Yes</li> <li>No</li> </ul> received:		<ul> <li>Education (WIOA Title II)</li> <li>Receiving services from Vocational</li> </ul>
*Highest education level completed: Attained a secondary school equivalency	$\checkmark$	Education
Education Partner Services		□ Next
*Receiving services from Adult O Yes O No  Did not self-identify Education (WIOA Title II):		
* Receiving services from Vocational O Yes O No  Did not self-identify Education (Carl Perkins):		

### **Public Assistance**

Trade Adjustment Assistance (TAA)		
Education	Public Assistance	
✓ IAA + Add Program(s)	7. Put or "	<b>Dic Assistance</b> is 7 <sup>th</sup> page & asks 8 "Yes" No" questions about whether the customer
Taa, George	rece	eives:
Lase Notes Comments		TANF
Public Assistance Information		SSI
Individual receives, or in the last 6 months, received:		General Assistance
*Temporary Assistance for Needy O Yes  No Families (TANF) recipient:		SNAP
*Supplemental Security Income (SSI) O Yes  No recipient:		Refugee Cash Assistance SSDI
* General Assistance (GA) recipient: O Yes  No		SNAP Employment & Training
*Supplemental Nutrition Assistance O Yes  No Program (SNAP) recipient:		Pell Grant
*Refugee Cash Assistance (RCA) O Yes  No recipient:	• <u>N</u> o	ote: these questions & their responses do not
*Social Security Disability Insurance O Yes  No (SSDI) recipient:	ef	ect TAA eligibility, but may impact eligibility for rvices in other programs
* Receiving Services under SNAP O Yes  No O Unknown Employment and Training Program:		
*Receiving, or has been notified will O Yes  No receive Bell Crant:	D Next	

#### **Barriers**

Trade Adjustment Assistance (TAA)			
Public Assistance	Barriers		
ZIAA + Add Program(s)	<ul> <li>8. Barriers is the 8<sup>th</sup> page &amp; includes 2 sections:</li> <li>Individual Barriers         <ul> <li>English Language Learner</li> <li>Basic Skills Deficient</li> </ul> </li> </ul>		
Taa, George         Individual Detail         Case Notes         Q Comments			
Information entered on this screen is related to the specific individual only.  * English Language Learner: O Yes O No  * Basic Skills Deficient/Low Levels of O Yes O No	<ul> <li>Barriers to Employment</li> <li>Single Parent (including single pregnant women)</li> </ul>		
Literacy:	<b>Next</b>		
Barriers To Employment         * Single Parent (including single       O Yes       No       O Did not self-identify         pregnant women):			

### **Eligibility Summary**

Trade Adjustment Assistance (TAA) Eligibility Information					
			Я		
Program	Eligible	Reason(s) Not Eligible	Action		
TAA	Meets definition for TAA: Yes		Set TAA Eligibility to No		
ΑΤΑΑ	Meets definition for ATAA: <b>No</b>	Petition Number does not qualify for ATAA. The TAA Petition you have selected is not ATAA Certified. Re-employed since layoff from Trade affected employer is set to No.	Set ATAA Eligibility to Yes		
RTAA	Meets definition for RTAA: No	Re-employed since layoff from Trade affected employer is set to No.	Set RTAA Eligibility to Yes		

#### **Eligibility Summary** is the 9<sup>th</sup> & final screen & includes the following:

#### **Trade Adjustment Assistance (TAA) Eligibility Information**

• TAA, ATAA & RTAA Eligibility [not qualified reasons listed]

### Eligibility Summary Cont'd

TAA Petition Number:	94711	
Eligible for TRA?	O Yes O No	
Trade Extension Act 2011 (TAAEA)		
Petition Number between 80000 and 80999:	🔵 Yes 🖲 No	
One time election to be served under TAAEA has been made?	None Selected	
Date Election was made:		Trade Adjustment Assistance (TAA)
• Have you received a benefit under a prior TAA certification in the last 10 fiscal years?	🔿 Yes 💿 No	<ul> <li>Eligibility Information [continued]</li> <li>TAA Petition Number</li> <li>Eligible for TRA</li> </ul>
<ul> <li>Referred to WIOA staff for possible co-enrollment</li> </ul>	🔿 Yes 💿 No	<ul><li>Petition Number between 80000 &amp; 80999</li><li>One time election to be served under</li></ul>
<ul> <li>Individual has declined WIOA co- enrollment</li> </ul>	🔿 Yes 💿 No	<ul> <li>TAAEA made</li> <li>Date Election was made</li> <li>received a benefit under prior TAA cert in last 10 years</li> </ul>

#### **Eligibility Summary Cont'd**

Benefit Deadlines	
Basic TRA Deadline (on Waiver or in Training)	01/04/2020
Job Search Allowance Deadline	03/22/2022
Relocation Allowance Deadline	03/22/2022

#### **Benefit Deadlines**

- Basic TRA Deadline (On Waiver or in Training)
- Job Search Allowance Deadline
- Relocation Allowance Deadline

49

#### **Eligibility Summary**

(			
Staff Informat	ion		
* Staff Position: Current Case Manager:	LVER (WWS)  Case currently Not Assigned to a Case Manager Assign Case Manager Assign Me Remove Case Manager Assignment		
Remote Signa	ture		
Ļ	Applicant Signature:		∽ Capture Signature
sit Wizard		<< Back Finish	

#### **Staff Information**

- Staff can assign themselves as Case Manager for the customer.
- Participant can electronically sign the application.
- Staff can electronically sign the application.

#### **Finish**

### **Finish Application**



At the Finish Application box click on TAA # \_\_\_\_\_\_ - Participation

## PROGRAM PARTICIPATION

General Informatio	n	ΤΔΔ
State ID: Name:	23405 Samatha Jonas	<ul> <li>1. The 1<sup>st</sup> screen of the Participation displays 2 sections –</li> <li>General Information</li> <li>Participation Information –</li> </ul>
Date of Birth:	02/01/1996	<ul> <li>Participation Date - cannot be</li> </ul>
Application Date:	09/08/2021	<ul> <li>Participation Age [displays by</li> </ul>
Eligibility Date:	09/08/2021	<pre>default – used for ATAA &amp; RTAA]    Next for the 1<sup>st</sup> service    assignment</pre>
Participation Inform	nation	
* Participation Date:	09/09/2021 (mm/dd/)	yyyy) 📧 <u>Today</u>
Participation Age:	25	

WaryLand Workforce Exchange Were Reven are Propie Convert	tivity Enrollment - General I is page displays activity info	nformation ormation for the spec	ified participant.			
General Information	Service Provider	Enrollment Cost	Financial Aid	<u>Enrollment</u> <u>Budget</u>	<u>Budget</u> <u>Planning</u>	<u>Closure</u> Information
General Information						
Participant User Name:	MAYVET09					A
Participant State ID:	23405					
Last Name, First Name MI:	Jonas, Samatha					
Address:	4204 KEY HWY Maryland BALTIMORE, MD 21230					
Application Summary:	Program:Trade Adjustment Assistance (TAA) Application Date:09/08/2021 Eligibility Date:09/08/2021					
Participation Date:	09/09/2021					
*Customer Program Group:	TA1 - TAA 🗸					
	[Select program enrollment template]					
* LWDB:	Baltimore City	aion arciannant				
* Office Location:	Baltimore City One Stop Center (Eutaw Stre	eet)				Live Cha

#### This is the top half of the screen.

Staff ID:	2022923	
Position:	Staff 🗸	
Current Case	Group: Trade Case Management Group	
vanager.	Case Manager: Member Nine, Staff	
	Temporary Case Manager: Not Applicable	
	Assign Case Manager	
	Assign Me	
	Remove Case Manager Assignment	
comments.		
Case Notes:		
Case Notes:	[ Add a new Case Note   Show Filter Criteria ]	
ase Notes:	[ Add a new Case Note   Show Filter Criteria ] ID Create Date	e Edit
Case Notes:	[ Add a new Case Note   Show Filter Criteria ] ID Create Date	2 Edit
Case Notes:	[ Add a new Case Note   Show Filter Criteria ] ID Create Date	Edit
Case Notes:	[ Add a new Case Note   Show Filter Criteria ] ID Create Date	Edit
Case Notes:	[ Add a new Case Note   Show Filter Criteria ] ID Create Date	<u>Edit</u>
Case Notes:	[ Add a new Case Note   Show Filter Criteria ] ID Create Date	Edit
Case Notes:	Image: Add a new Case Note   Show Filter Criteria           Image: Imag	Edit

WIOA or Non-WIOA Partner Program:	Yes, service is a WIOA or Non-WIOA Partner Progra
Select Partner:	WIOA Title I Workforce Development
Activity Code:	102 Initial Assessment [Select Activity Code]
An actual begin date or a proje	cted begin date is required.
Projected Begin Date:	09/09/2021 (mm/dd/yyyy) 📷 Today
Actual Begin Date:	09/09/2021 Actual begin date may not be modified on the first activity.
Projected End Date:	09/09/2021 (mm/dd/yyyy) Tel Today
Training leads to an Associate's Degree:	O Yes 🖲 No
Attending Full or Part Time Training as defined by the training institution:	Full Time 🗸
Total Number of Hours attending currently:	
Date Verified current training attendance:	(mm/dd/yyyy) Teday
Any classes attended through <u>Distance Learning</u> :	O Yes 🖲 No
Date Verified current distance learning attendance:	(mm/dd/yyyy) Today
Occupational Training Code:	[

#### Activity Enrollment

- The 2nd screen of the Participation displays 2 sections –
  - General Information
  - Enrollment Information
    - WIOA or Non-WIOA Partner?
    - Select Partner
    - Activity Code
    - Project Begin Date
    - Actual Begin Date
    - Projected End Date

→ NEXT

Enrollment Service Prov	vider Information	Activity Enrollment
Enrollment Summary:	Enrollment ID: 4116440 Username: MAVVET09 TAA Application ID: 1676663 Activity Code: 102 - Initial Assessment Activity Dates: 9/9/2021 - 9/9/2021	<ol> <li>The 3rd screen of the Participation displays Enrollment Service Provider Information:</li> </ol>
• Provider:	[Select Provider]	<ul> <li>Enrollment Summary</li> <li>Provider</li> </ul>
<ul> <li>Service, Course or Contract</li> </ul>	[Select Service, Course or Contract]	<ul> <li>Service, Course or Contract</li> <li>Provider Locations</li> <li>Provider Contacts</li> </ul>
Provider Locations:	[ Select Provider Locations ]	You may not have this information initially so just select the "Exit Wizard link.
Provider Contacts:	[ Select Provider Contacts ]	
[Exit Wizard]		

#### **Activity Enrollment**

Eligibility	Summary								
Participati	ion								09/09/2021
Edit Particip	oation on Date: 09/09/2	021							
Activities	/ Enrollments /	Services							2
Create Activ	vity / Enrollment ,	/ Service							
								-	A
								Search:	
PE 🕄	EE i	Status	Activity / Provider	Actions	Funding / Grant	Projected Begin Date	Actual Begin Date	Projected End Date	Actual End Date
$\odot$	$\oslash$	C	<u>310 - Skills Upgrading</u> <u>and Retraining</u> No Provider Information	W	ΤΑΑ	09/13/2021	09/13/2021	06/13/2022	09/21/2021 Successful Completion

# TAA SERVICE ASSIGNMENT

#### **Find Your Customer's Record**

- Via Quick Menu or Manage Individuals > Assist an Individual
- 2. Open the customer's record & go to Programs



#### **Activity Enrollment for TAA - Basics**

General	Service	Enrollment	<u>Financial</u>	Enrollment	<u>Budget</u>	<u>Closure</u>
Information	Provider	Cost	<u>Aid</u>	Budget	<u>Planning</u>	Information



## Under the Activities/Enrollments/Services Tab, select Create Activity/Enrollment/Service link.

### **Activity Enrollment for TAA - Basics**

General	<u>Service</u>	Enrollment	<u>Financial</u>	Enrollment	<u>Budget</u>	<u>Closure</u>
Information	Provider	<u>Cost</u>	<u>Aid</u>	Budget	<u>Planning</u>	Information

Activity Enrollment, aka service assignment / creation, occurs in 1 of 2 ways:

- Participation Staff assign the 1<sup>st</sup> service [same as the Participation Date]
- Any subsequent services that staff may assign during the customer's participation in TAA

There are 7 screens in the TAA service assignment wizard –

- General Information
- Service Provider
- Enrollment Cost
- Financial Aid
- Enrollment Budget
- Budget Planning
- Closure Information

Maryland normally uses only the General Information & Closure Information screens

### **General Information**

General Information	
Participant User Name:	MAYVET09
Participant State ID:	23405
Last Name, First Name MI:	Jonas, Samatha
Address:	4204 KEY HWY Maryland BALTIMORE, MD 21230
Application Summary:	Program:Trade Adjustment Assistance (TAA) Application Date:09/08/2021 Eligibility Date:09/08/2021
Participation Date:	09/09/2021
*Customer Program Group:	TA1 - TAA
	[Select program enrollment template]
*LWDB:	Baltimore City
	LWDB cannot be modified if staff has local region assignment.
Office Location:	None Selected

Includes 3 sections –

- General Information
- Enrollment Information
- Staff Information

General Information section includes basic info about the customer & asks for the following –

- Customer Program Group [TA1-TAA, TAA2-ATAA or TAA3-RTAA]<sup>2</sup>
- LWDB and Office Location [select]

Customer Group is the specific funding source for that service. Available Customer Program Groups are determined during the TAA application process

#### **Enrollment Information**

Enrollment Information	
WIOA or Non-WIOA Partner Program:	Yes, service is a WIOA or Non-WIOA Partner Program.
* Activity Code:	[ Select Activity Code ]
* An actual begin date or a proje	ected begin date is required.
Projected Begin Date:	(mm/dd/yyyy) 📷 Today
Actual Begin Date:	(mm/dd/yyyy) 🔝 Today
* Projected End Date:	(mm/dd/yyyy) I Ioday
Training leads to an Associate's Degree:	🔿 Yes 💿 No
Attending Full or Part Time Training as defined by the training institution:	None Selected 🗸
Total Number of Hours attending currently:	
Date Verified current training attendance:	(mm/dd/yyyy) 📷 Ioday
Any classes attended through <u>Distance Learning</u> :	🔘 Yes 🖲 No
Date Verified current distance learning attendance:	(mm/dd/yyyy) 🔝 Ioday
Occupational Training Code	e:
	[Occupational Training Code]

Enrollment Information asks for the following:

- WIOA or Non-WIOA Partner
- Projected Begin Date [required if there is no Actual Begin Date]
- Actual Begin Date [cannot be a future date]
- Projected End Date

Π

- Training leads to an Associates Degree
- Attending Full or Part Time Training...
- Total Number of Hours attending currently
- Date Verified current training attendance
- Any classes though Distance Learning
- Date Verified current distance learning attendance
- Occupational Training Code
- Select Activity Code opens a window where staff select the appropriate service code. Available codes are based on the Customer Program Group selected.

### **Enrollment Information**



 Click on [Select Activity Code] to open a new window for you to fill in the Activity Code field – select the appropriate service

> [The complete list of activities that can be assigned to a TAA participant follows on the next pages]

### List of TAA Activities [100-level]

Activity Code	Activity Title	Provider Type
102	Initial Assessment	PS - Office Services
103	Information On Training Providers, Performance Outcomes	PS - Office Services
107	Provision Of Labor Market Research	PS - Office Services
108	Staff Assisted Informal Assessment	PS - Office Services
109	Staff Assisted Career Planning	PS - Office Services
115	Resume Preparation Assistance	PS - Office Services
122	Employment During Participation	PS - Office Services
125	Job Search/Placement Asst., inc. Career Counseling	PS - Office Services
133	Staff assisted Job Search	PS - Office Services
143	O*NET Assessment - Staff Assisted	PS - Office Services
161	Job Search Activity	PS - Office Services
170	Basic Computer Literacy Skills	PS - Office Services

### List of TAA Activities [200-level]

Activity Code	Activity Title	Provider Type
200	Individual Counseling	PS - Office Services
204	Interest And Aptitude Testing	PS - Office Services
205	Development of Individual Employment Plan (Formal)	PS - Office Services
214	Adult Literacy, Basic Skills or GED Preparation	PS - Training Non-ITA
222	English as a Second Language (ESL)	PS - Other
230	TAA - Adult Literacy, Basic Skills or GED Preparation	PS - Office Services
231	Waiver - Recall	PS - Office Services
232	Waiver - Marketable Skills	PS - Office Services
233	Waiver- Retirement	PS - Office Services
234	Waiver- Poor Health	PS - Office Services
235	Waiver - Delay for Training	PS - Office Services
236	Waiver - Training Not Available	PS - Office Services
237	TAA - Approved Out of Area Job Search Allowance	SS - Other
239	Case Management	PS - Office Services
240	TAA Relocation Assistance	SS - Relocation
280	ATAA - Wage Subsidy	SS - Other
281	RTAA - Wage Subsidy	SS - Other

### List of TAA Activities [300-level]

Activity Code	Activity Title	Provider Type
300	Occupational Skills Training - Approved Provider List (ITA)	PS - Approved Provider Training - ITA
301	On-The-Job Training	PS - OJT
302	Entrepreneurial Training	PS - Non-ITA Occupational Skills
304	Customized Training	PS - Non-ITA Occupational Skills
307	Occupational Skills Unique	PS - Non-ITA Occupational Skills
310	Skills Upgrading and Retraining	PS - Non-ITA Occupational Skills
314	Enrolled In Apprenticeship Training	PS - Non-ITA Occupational Skills
316	Occupational Skills High Demand	PS - Non-ITA Occupational Skills
328	Occupational Training, Standard	PS - Non-ITA Occupational Skills
331	TAA - Approved Travel in Training	PS - Office Services
332	TAA - Approved Subsistence in Training	SS - Other

### List of TAA Activities [300- & 600-level]

Activity Code	Activity Title	Provider Type
333	TAA - Approved Remedial Training (for those with GED/HS Diploma)	PS - Training Non-ITA
335	TAA - Approved Occupational Skills Training - Approved by Other State	PS - Non-ITA Occupational Skills
339	TAA - Approved GED Training	PS - Office Services
341	TAA - Approved Remedial Training (for those with GED HS Diploma) Approved by Other State	PS - Office Services
686	Occupational Skills Training (Customized) (BM)	PS - Office Services

### **Staff Information**

Staff ID:	2022923			
* Position:	Staff	•		
Current Case Manager:	Group: Trade Case Man Case Manager: Membr Temporary Case Mana Assign Case Manager Assign Me Remove Case Manager /	nagement Group er Nine, Staff ager: Not Applicable Assignment		
Comments:				
Case Notes:	L Add a new Care Note	Show Silter Criteria 1		
	ID No data found.	Create Date	Subject	Action

Staff Information asks for the following -

- Position [select]
- <u>Assign Case Manager</u> or <u>Assign Me</u> [optional]
- Case Note [optional; click on Add a new Case Note to use]

**Next** 

### **Skipped Screens**

Workforce Exchange Act	tivity Enrollment - S is page displays acti	ervice Costs vity cost information	n for the specified pa	articipant.		
General Information	Service Provider	Enrollment Cost	<u>Financial</u> <u>Aid</u>	<u>Enrollment</u> <u>Budget</u>	<u>Budget</u> <u>Planning</u>	<u>Closure</u> Information
Enrollment Cost Informat	tion					
						п
The selected activity does not have There was no provider information saved w	ve any costs. vith this activity record.					
			< < Back Next :	>>>		

The following 4 screens are skipped unless you're completing the details of a training service –

- Enrollment Cost
- Financial Aid
- Enrollment Budget
- Budget

Instead, go directly from the <u>Service Provider</u> to the <u>Closure Information</u> tab

#### **Service Provider**

Enrollment Service Provi	ider Information	Service Provider screen is completed for training services only	
Enrollment Summary: • Provider: • Service, Course or Contract: Provider Locations:	Enrollment ID: 4116443 Username: MAYVETO9 TAA Application ID: 1676663 Activity Code: 310 - Skills Upgrading and Retraining Activity. Dates: 9/13/2021 - 12/13/2021 [	<ul> <li>Click on the link provided to complete the following –</li> <li>Provider<sup>O</sup></li> <li>Service, Course or Contract<sup>O</sup></li> <li>Provider Locations<sup>O</sup></li> <li>Occupational Training Code [available for training services only]<sup>O</sup></li> <li>Next [or click on Closure Information for non-training services]</li> <li>Click on the link provided to open a window where staff can select the desired response</li> </ul>	
Provider Contacts:	[Select Provider Contacts.]	<< Back Next >>	
xit Wizard ]			
# Closing an Open Activity

#### **Closure Information**

Clearung Information						
Enrollment Summary:	Enrollment ID: 4116443 Username: M-VVET09 TAA Application ID: 1676663 Activity Code: 310 - Skills Up Activity Deste: 9/13/2021 - 11	grading and Retraining 2/13/2021			A	Use the Closure Information screen to add the following – Last Activity Date
Last Activity Date:		lay.				<ul> <li>Completion Code</li> <li>Case Notes [optional]</li> </ul>
Completion Code:	None Selected	Show Filter Criteria 1				I Finish
	ID No data found.	Greate Date	Subject ish Delete	Action	🙎 Live Chat	<u>Note</u> : <i>do not list a</i> Last Activity Date <i>or</i> Completion Code, <i>if the activity is still in</i> <i>progress</i>
						This screen must receive a Last Activity Date &

*This screen must receive a* Last Activity Date & Completion Code *no later than 60 days after the* Projected End Date *or the service will "*Void"

# Other Info about Assigning TAA Activities

#### ATAA & RTAA Recipients...

Activity Code	Activity Title	Provider Type
280	ATAA - Wage Subsidy	SS - Other
281	RTAA - Wage Subsidy	SS - Other

When an ATAA- or RTAA-eligible participant finds a job & receives a wage subsidy, Unemployment Insurance will record the appropriate Activity Code in his/her TAA record

- That service has a Projected End Date = 2 years after the Actual Begin Date – that activity should not be closed by staff or <u>Create Case Closure</u> done, unless authorized
- The TAA program must remain open for 2 years or until the participant stops receiving the wage subsidy, whichever comes first

#### Other Special TAA-related Activity Codes...

Activity Code	Activity Title	Feature / Link
237	TAA - Approved Out of Area Job Search Allowance	Create Transportation Assistance
240	TAA Relocation Assistance	
331	TAA - Approved Travel in Training	Create Transportation Assistance
332	TAA - Approved Subsistence in Training	
335	TAA - Approved Occupational Skills Training - Approved by Other State	Create Approved Training

- Some TAA-related activity codes correspond with other features within the customer's TAA record in the MWE
- It is best to assign the activity & use complete the feature that corresponds with it together

## RESEARCH

- Job Description/Work Details
- Job Outlook
- Salary Outlook
- Two Job Openings
- Shadowing (if possible)
- Vendor Information
- Costs of Training
- Distance/Transportation
- Barriers



## CASE MANAGEMENT

## Case Management Steps

- Background
- Assessment
- Planning
- Implementation
- Follow-up



#### **Essential Components of Case Management**



Case documentation



Customer participation

## Case Management Requirements

- Individual Employment Plan (IEP)
  - Assessment
    - If Associate's degree or higher, not needed
  - Planning
  - Implementation

Note: The completion of the participant's IEP in MWE is <u>mandatory</u> prior to the participant starting their training activity.

#### Case Management Objectives

- Identify the big picture of the case management process
- Relate the importance of assessments to the case management process
- Identify appropriate services for a case management plan



#### Case Management Components

- Case review by case managers, supervisors and monitors
- Documentation that is clear, concise, and complete
- Customer participates at ALL stages of the process
- You are responsible for tracking progress and follow-up

## **Assessment Principles**

- Assessment is determined by the types of decisions that customers are likely to be required to make during the time he/she is receiving services.
- Assessments should use both a comprehensive and an exploratory approach to gathering information.
  - Assessment procedures and instruments ought to lead to factual or truthful information and be reliable, i.e. if repeated would produce similar results.

# **Assessment in MWE**

- Assessment is ongoing and continuous throughout the case management process and may address:
  - Basic skills
  - Interests
  - Aptitudes
  - Work history
  - Assets
  - Barriers
  - Other...special circumstances



## Formal Assessments

- Interest inventories
- Ability or aptitudes tests
- Skill inventories
- Work values inventories
- Personality inventories

## Informal Assessments

- Skills checklist
- Transferable
   Group discussions
   skills
   Observations
- Résumé

# Planning

Planning is continuous and includes:

- Employment goals
- Activities
- Services
- Bona Fide Application for training



#### Three Types of Planning



Immediate Goals

Short Term Goals

Long Term Goals

## **Immediate Planning**

The focus of planning is always on forward action.

- Always about next steps
- An important element of the process
   because the customer will never arrive at
   the goal if the next step is not taken
- Plans are ALWAYS documented

## **Short Term Planning**

Has three basic requirements:

- Goals occupation or career field
- Objectives steps to gain employment
- <u>Services</u> resources to overcome barriers and obstacles along the way

## Long Term Planning

Focuses on employment services to help the customer:

- Find a better job
- Enter a new field with career ladders
- Achieve higher income or greater benefits

# Planning

Build the following into the process:

- Expectations clear measurable objectives
- Accountability
- Communications- getting feedback

# Implementation

Implementation is when the IEP is executed!

#### **Implementation is driven by:**

- Clear expectations
- Consistent accountability
- Regular communications

### INDIVIDUAL EMPLOYMENT PLAN



# What Is An IEP?

#### IEP stands for "Individual Employment Plan."

- An agreement (similar to a contract) between the customer and case manager in which a realistic action plan is developed to achieve an employment goal.
- A living document, a dynamic record of information, that can be modified or amended throughout the entire customer service process.

# What Is The Role Of An IEP?

- Gives the customer a plan.
- Establishes expectations.
- Reflects need for training



- Builds confidence in the customer.
- A guide for helping the customer.

#### What Are The Different Ways An IEP Can Be Used?

- To document the planning that has been done and will be done.
- To determine what the customer does while in the program.
- To provide a system of accountability to help keep the action moving forward towards attaining the goal.
- To provide a vehicle for the case manager to know where the customer is with training:



#### What Are The Major Steps In Preparing An IEP?

- Prepare the customer for the IEP
- Prepare the case manager for the IEP
- Focus on the Assessment; strengths and interests

IDENTIFYING CUSTOMER NEEDS



#### Considerations When Designing An IEP

- Major elements that make up the content of an IEP:
  - □ Goal A specific occupation.
  - Objectives A major milestone that must be achieved in order to attain the goal.
  - Services Support or assistance that enables the customer to achieve an objective.

# Plan: Essential Questions...

1. Who am I?



- 2. Where am I going?
- 3. How will I get there?



#### Accessing a Participant's Plan

	√ TO access the
Use this folder to manage Plan information for the selected Individual.	IEP (Individual
White Bagess and People Convect	Employment
[ <u>Assist an individual</u> ] Staff Services   Individual Portfolio ]	Plan, go to
	Staff's Profile
My Individual Profiles     My Individual Plans     General Profile     General Profile     Des Employment Profile	<u>Case</u>
Case Management Profile     Case Summary	<u>Management</u>
☐ Programs ☐ Plan	<u>Profile</u>

Plan			-	
Tab	Case Summary	Programs	Plan	Assessments
	Objective Assessment	Summary		
		There are No Objective A	Assessment Summaries	
		Create Objective Ass	sessment Summary	
	Individual Employment	Plan/Service Strategy	1	
		There are no Individual Employ	ment Plans/Service Strategies	
		Create Individual Employm	eent Plan/Service Strategy	2 Live Cha

- The Plan list screen includes 2 sections
  - Objective Assessment Summary
  - Individual Employment Plan
- Go to the Individual Employment Plan section and click on Edit to access an existing IEP (Plan)
- Click on

Create Individual Employment Plan/Service Strategy

to create a new Plan

#### The Plan [Wizard view]

relate solution	-	Reite	
dentifying information	1		
That it factor			
Bate ID	240		
Unit North	sand (a		
Date 10	212108		
Name	and broth		
Constant No.	10.149 BB		
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Last Tubled No.			
Labor Co.			
entralgutang In The Indicating			
participating in The Informing Information Trade Adjustment Agentasion	Application Date: (MVM/021 Autopation Date: (MVM/021		
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The Plan is a 4 step process that includes the following screens –

- Plan
- Goals
- Objectives
- Services
- Plan is the 1<sup>st</sup> page of the process
- Click on the folder tabs to navigate among pages

#### **IEP** [Contents of each screen]

Contents of an Individual Employment Plan in tabular form:

<u>SCRE</u> <u>EN #</u>	<u>SCREEN</u> <u>NAME</u>	<u>SECTIONS</u>	<u>SCREEN</u> INCLUDES
1	<u>Plan</u>	<ul> <li>Identifying Information</li> <li>Currently Participating</li> <li>Plan Information</li> </ul>	<ul> <li>Plan ID Number</li> <li>customer info</li> <li>staff info</li> <li>Created On &amp; Edited On dates</li> <li>Programs</li> </ul>
2	<u>Goals</u>	<ul> <li>General Information</li> <li>IEP Goals</li> </ul>	<ul><li>customer info</li><li>Goals table list [with Edit]</li></ul>
3	<u>Objectives</u>	<ul> <li>General Information</li> <li>Objective Information</li> </ul>	<ul> <li>customer info</li> <li>Objectives table list [with Edit]</li> </ul>
4	<u>Services</u>	<ul> <li>General Information</li> <li>IEP Services</li> </ul>	<ul> <li>customer info</li> <li>Services (associated with this IEP) table list</li> </ul>

	Plan	
<ul> <li>Indicates r</li> </ul>	equired fields.	1
Identifyi	ng Information	1
Plan ID Nur	nber	0
State ID		23405
User Name		MAYVET09
User ID		2023586
Name		Jonas, Samatha
Created By		Not Available
Create On		
Last Edited	Ву	
Edited On		
Currently participating in the following	y Participating	I In
programs: Trade Adjus	stment Assistance:	Application Date: 09/08/2021 Participation Date: 09/09/2021
Plan Information		
"Plan Maril Date	interview/work im juste	
"VW06/Region	fantnan Cly .	
"Plan started in office location	Fore Seatest	
Plain closed on	seedation 🗉 1000	
Ext. Mused		

#### Step 1 - Plan

- The Plan detail screen includes the following sections –
  - Identifying Information [prefilled]
  - Currently Participating In [prefilled program participations]
  - Plan Information
- ✓Plan Information [list / select
  - the following] -
    - Plan Start Date
    - LWIA/Region
    - Plan started in office location
    - Plan closed on [leave blank for now]

✓ Click on



#### Step 2 - Goals

Plan		Goals	Object		
General Info	rmation				
User Name	MAYVET09				
User ID	2023586				
Name	Jonas, Samatha				
IEP/ISS Goal	S				
# Goal	Date Established	Est. date for Completion	n j	Actual Completio	
			No History	Records	
Add New Goal					
Exit Wizard				<< Back Next >>	

- The Goal list screen includes the following sections –
  - General Information [prefilled]
  - IEP Goals [table listing any existing Goals, with an <u>Edit</u> and <u>Delete</u> for each entry]
- IEP Goals click on Add New Goal
| User Name                 | MAYVETO9                                     |
|---------------------------|--|
| State ID                  | 23405  |
| User ID                   | 2023586                                      |
| Name                      | Jonas, Samatha                               |
| Plan Start Date           | 9/15/2021                                    |
| Goal Information          |  |
| LWDB/Region               | Baltimore City                               |
| Office                    | Baltimore City One Stop Center (I 🕶          |
| Program Affiliation       | Trade Adjustment Assistance (TAA)            |
| Type of Goal              | Employment                                   |
| Term of Goal              | Long Term •                                  |
| Description of Goal       | Obtain Employment as a Medical<br>Assistant. |
| Date Established          | <b></b>                                      |
|                           | 09/15/2021 (mm/dd/yyyy) Re <u>Today</u>      |
| Estimated Completion Date | 12/31/2021 (mm/dd/yyyy) Totay                |
| Actual Completion Date    | (mm/dd/yyyy) 📷 Today                         |
| Completion Status         | Open -                                       |
| Reason Closed             | None Selected 💌                              |
| Goal Details(Comments)    |  |
|                           |  |
|                           |  |

## **Goal Details Screen**

- The Goal detail screen includes the following sections
  - General Information [prefilled]
  - Goal Information
  - Goal Information complete as follows:
    - LWDB/Region and Office [select]
    - Program Affiliation [select " Trade Adjustment Assistance (TAA) Program"]
    - Type of Goal [select Employment, Training or Schooling]
    - Term of Goal [select Short Term, Long Term or Intermediate Term]
    - Description of Goal
    - Date Established and Estimated Completion Date
    - Completion Status [keep as Open]
    - Goal Details [as desired]
    - $\Box$  click on



### **Completed Goals List Screen**

	<u>Pin</u>	0	Goals			<u>ettive</u>	Ĩ		Services	
General Infor	mation									For help click the information icon.
User Name	MAYVET09									
User ID	2023586									
Name	Jonas, Samatha									
IEP/ISS Goal	8									
	•		Goal	Date Established	Est. date for Completion	Actual Completion Date	Last Edit Date	Program	Staff	Status Action
	307	Employment	Obtain Employment as a Medical Assistant.	09/15/2021	12/31/2021		09/15/2021	ТАА	Nine, Sta	ff Open Edit Delete
Add New Goal										
Exit Wizard					<< Back Next >>					

- ✓ The Goals list screen returns with the newly added IEP Goals, which include
  - Goal [name]
  - Date Established
  - Est. date for Completion
  - Program
  - Staff
  - Status
  - Action [may Edit or Delete]
- May include several Goals and several Types of Goals
- Click on



### **Step 3 - Objectives**

	<u>Pin</u>	Gorle		Object	tives		Services	
-								For help click the information icon.
General Information								
User Name	MAPVET09							
User ID	2023586							
	2-2-2-2-2-2-2-2-							
Name	Jonas, Samatha							
Objective Information								
Objective information								
Goal Desc	ription Obj	ective Date Estat	slished	Actual Completion Date	Last Edit Date	Review Date	Program(s)	Staff Status
			\$-	No Objective Records				
Add new objective Select pre-defined objectives								
Exit Wizard								
				<< Back Next >>				

### **Step 3 - Objectives**

General Information	
Username	MAYVET09
State ID	23405
User ID	2023586
Name	Jonas, Samatha
Objective Information	
"Goal	None Selected -
Goal Date Established	
*LWDB/Region	Baltimore City
*Office Location	Baltimore City One Stop Center (I 🕶
*Program Affiliation	None Selected 💌
*Objective	
Date Established	(mm/dd/yyyy) 📧 Today
*Review Date	(mm/dd/yyyy) 📧 Today
Actual Completion Date	(mm/dd/yyyy) 📧 Today
Completion Status	Open -
Reason Closed	None Selected -
Created By	
Create Date	12:00:00 AM
Last Edited By	
Last Edited Date	12:00:00 AM
Objective Details (Comments)	

- The Objective details screen displays the following:
  - General Information [prefilled]
  - Objective Information complete as follows:
    - Goal [select]
    - LWDB/Region and Office Location
    - Program Affiliation [select "Trade Adjustment Assistance (TAA) Program"]
    - Objective [describe briefly]
    - Date Established
    - Review Date
    - Completion Date [leave as Open]
    - Objective Details [as desired]
    - Click on save

### **Completed Objectives List Screen**

Objective Information								
Goal Description	Objective	Date Established	Actual Completion Data	Last Edit Date	Review Date	Program(s)	Staff	Status action
Obtain Employment as a Medical Assistant.	Get A Job	09/15/2021		09/15/2021	09/15/2021	ТАА	Nine, Staff	Open <u>Edit</u> Delete
Add new objective Select pre-defined objectives								
Exit Wizard								
		<	< Back Next >>					



### **Services List Screen**

MARYLAND Workforce Exchange Enter	<b>4 of 4.</b> your information below. To save <u>y</u>	your changes and continue, click the <i>Finish&gt;&gt;</i> button.				
Pla	2	Goate	Objectives		Services	
General Information	I				R F	r help click the information icon.
User Name	MAYVET09					
User ID	2023586					
Name	Jonas, Samatha					
IEP/ISS Services						
	App # - program	Service/Activity	Begin Date	End Date	Provider	Staff
Exit Wizard			< Back Finish Delete			

~	The Services list screen displays the following:
	<ul> <li>General Information [prefilled]</li> </ul>
	<ul> <li>IEP Services</li> </ul>
	Displays any services added on or after the Created Date for the Plan
	Services are not added here, but through TAA's Create Activity link

### **Closing a Plan**

	Case Summary	Programs		Plan		Assessments	
Objective /	Assessment Summary						
		There	are No Objective Assessment Sumr	maries			
		Creat	e Objective Assessment Sum	mary			
		_					
Individual	Employment Plan/Service Strategy						
#	LWIA/Region	Office Location	Status	# of Goals	Staff	Date	Action
280	Baltimore City	Baltimore City One Stop Center (Eutaw Street)	OPEN	1	Nine, Staff	09/15/2021	Edit Delete Display/Print
		Create Indiv	ridual Employment Plan/Servi	ice Strategy			
		Ret	turn to the Directory of Servic	zes			

- ✓ Remember:
  - □ Close parts of the Plan in this order:
    - 1. Objective(s)
    - 2. Goal(s)
    - 3. Plan
  - Only 1 plan may be in "Open" status at a time staff must close any existing Plan to create a new Plan
  - Any number of open Goals and/or Objectives may be added to an open Plan
  - Services are added to the Plan, but not through the Plan

## A Key Point To Remember

The "Plan" belongs to the customer but the "process" belongs to the case manager.

Nobody plans to fail, but not planning can lead to failure.

## Bona Fide Application for Training

- The participant must file a bona fide application for training within 210 days of separation or certification to be eligible for Additional TRA.
  - Could be as simple a an email from the participant to the State
  - Shows intent to participate in a specified training program
  - Need to be case noted in MWE

BONA FIDE TRAINING

# **Job Training**

- Participants are allowed up to 130 Weeks
- Individual Training Contract (ITC) Authorization Form (submit back up documentation electronically);
   <u>dlwdaldislocationservices-labor@maryland.gov</u>
- Additional Items Request Form (submit back up documentation electronically)

#### **Course materials must be required**

- Acceptance Letter from School or Confirmation of Registration
- Results of Training Course (Transcript or Grades)
- Training Completion Information (Example: Certificate of Completion, License, Diploma)

### Individual Training Contract (ITC)

#### ONET CODE

- TRAINING GOAL
- COURSE INFORMATION
  - E.g., CST100
- COSTS FOR COURSES
- DATES FOR TERM
   (MODULE)
- Projected End Date
- Contract Start and End Dates

\*\*\*TRAINING MUST BE DEEMED FULLTIME IN ORDER FOR THE STUDENT TO RECEIVE TRA\*\*\*



### Additional Items Request Form (AIRF)

- BOOKS
  - Titles
- TOOLS
- UNIFORMS
- SHOES
- ASSOCIATED COSTS
   OF ADDITIONAL ITEMS

#### \*\*THESE MUST BE REQUIRED BY THE TRAINING PROVIDER\*\*\*

	Maryland ENT OF LABOR		Dislocation 1100 N. Eutaw Balti	Street, Room 201 more, MD 2120
Frade Adjustment A	ssistance (TAA)			
Additional Items Re	quest Form		Date of Request:	1/9/202
articipant Name:	John Doe	<u></u>	Last 4 of SSN: XXX-XX-	1234
Vorkforce Specialist:	Heather Evans	Phone #: 410-767-2143	Fax #: 410-333-5	064
Contract Start Date:	1/27/2020 (Figm ITC)	Contract Estimated End Date:	5/8/2020 (from ITC	)
AA Individual Training	g Contract#:			
'endor Name:	Amazon.com	Page	<u>1</u> of	
	TITLE/DESCRIPTION OF ADDITIONAL ITEM	QTY	COST	EXTENDED COST
yber Security for Dum	mies	1	\$2.00	\$2.00
tro to Microsoft Offic	e	1	\$76.00	\$76.00
omputer Science, A Ne	ew Way of Thinking	1	\$257.00	\$257.00
nipping & Handling		1	\$13.95	\$13.95
				\$0.00
				\$0.00
				\$0.00
				\$0.00
				\$0.00
				\$0.00
				\$0.00
				\$0.00
				\$0.00
				\$0.00
				\$0.00
				\$0.00
		TOTAL AM	NOUNT NOT TO EXCEED:	\$ 348.95
ayment: The vendor shou te customer receives the it ID Department of Laboo 100 North Eutaw Street altimore MD 21201 elephone: 410-767-205 ISU has approved the abov valiability of federal funds are	Id submit invoices to the DSU/Labor at the address indicated em(s) or services(s). r- Dislocation Services Unit (DSU) , Room 209 0 Fax: 410-333-5064 e named student to receive the item(s) and/or service(s) lists the student's satisfactory progress in the program.	below with a copy of this voucher for book to above as deemed necessary or required fi	, supplies and other listed iten	ns, after ntingent on the
	APPROVING AUTHORITY (MUST HAVE TWO SIGNA	TURES)	DATE	
	•••••••••••••••••••••••••••••••••••••••			
Ell Authorized Fig-				

MD 858:	Training
---------	----------

STATE OF MARYLAND	REGISTERED MWE Yes	0		
DEPARTMENT OF LABOR, LICENSING AND REGULATION DIVISION OF UNEMPLOYMENT INSURANCE	REFERRED TO WIA	No		
REQUEST BY WORKER OF TRAINING APPROVAL AND ALLOWANCES	DATE OF REQUEST			
WHILE IN FULL TIME TRAINING				
(Petitions 85,000 and above)	PETITION NUMBER			
WORKER'S NAME (Last, First, Middle Initial)	SOCIAL SECURITY NUM	BER		
		0.00		
MAILING ADDRESS				
TRAINING REQUEST BY CLA	IMANT/APPLICANT			
1. ONE STOP ADDRESS AND PHONE				
TYPE OF TRAINING				
FULL TIME TRAINING STATUS VERIFIED Yes No	o			
TO DATE, HAVE ALL BENCHMARKS BEEN NAME & ADDRESS OF TRAININ	NG FACILITY	NUMBER OF WEEKS		
N/A YES NO		TRAINING		
EXPLAIN:				
START DATE OF THIS SECTION OF TRAINING 5	START DATE OF TRAINING TO MEET EMPLO	DYMENT GOAL		
END DATE OF THIS SECTION OF TRAINING	ESTIMATED END DATE OF TRAINING TO M	EET EMPLOYMENT GOAL		
(Start and End Date of verified break:				
<ol> <li>REQUEST FOR SUBSISTENCE AND/OR TRANSPORTATION ALLOWANCE W COMMUTING DISTANCE (50 MILES ONE WAY FROM RESIDENCE)</li> </ol>	HILE ATTENDING FULL TIME TRAINE	NG OUTSIDE OF		
ADDRESS OF REGULAR PLACE OF RESIDENCE NO. OF MILE	S FROM REGULAR PLACE NO. O	F DAYS PER WEEK		
OF RESIDENC	CE TO TRAINING FACILITY			
3. CLAIMANT/APPLICANT CERTIFICATION				
LOVE THIS INFORMATION TO SUPPORT MY REQUEST FOR ENTITLE	MENT TO ALLOWANCES WHILE	IN THE ABOVE		
TRAINING UNDER THE TRADE ACT OF 1974; AS AMENDED 2015. TH	E INFORMATION CONTAINED IN	THIS REQUEST IS		
CORRECT AND COMPLETE TO THE BEST OF MY KNOWLEDGE. I UN WILLEUL MISPERPRESENTATION MADE TO OPTAIN ALLOWANCES T	DERSTAND THAT PENALTIES ARI	E PROVIDED FOR		
THAT IN ORDER TO BE ELIGIBLE FOR ADDITIONAL WEEKS OF TRAI	DE READJUSTMENT ALLOWANCE	(TRA) WHILE IN		
FULL TIME TRAINING, I MUST ENROLL IN TAA APPROVED TRAININ	IG BY THE MONDAY OF THE FIRS	T WEEK		
OCCURRING 30 DAYS AFTER THE DATE ON WHICH THE WAIVER TE EXPIRATION.	RMINATED, WHETHER BY REVOC	ATION OR		
SIGNATURE OF CLAIMANT/APPLICANT	DATE			
	117.02			
SIGNATURE OF TAA REPRESENTATIVE	DATE			

### MD 858: Waivers

CT AT ANT ANT ADDITIC ANT		QUINEMENT
CLAINING FAPPLICAINT	SOCIAL SECU	RITY NUMBER
1. WAIVER CERTIFICATION. This is to certify that the above named adversely affected worker is exempt from enrollment in training.	2. WAIVE	R DENIAL. This is to certify that the above named adversely worker is not exempt from enrollment in training.
The requirement of enrollment in a training program as a condition of receipt appropriate. The waiver is issued for the following specific reason (check on Worker in poor health-a waiver can exempt worker from training 1 Delay in first available enrollment date for training. First available Training funds are not available under TAA or other Federal laws.	t of Trade Readju ne) but they must me le enrollment mu: Training is not	istment Allowances is waived because training is not feasible or et the job search, able and availability requirements. It be within 60 days after determination is made. available at reasonable cost or no funds available.
This waiver is effective from until that date will be contingent upon enrollment in training or issuance of Comments	_, unless revok of another waiv	ed. Eligibility for Trade Readjustment Allowances after er.
understand that the waiver may be revoked prior to that date if condition of this training participation waiver, I am required to Benefits. I have also read and understand the General Informat my TRA Monetary benefits prior to Commencement of training. Trade Readjustment Allowance (TRA) while in training, I must week occurring 30 days after the date on which the waiver termi SCIMMATINE OF CLAIN (ANTIAND 10 10 10 10	the conditions make 4 job co tion contained . I also under enroll in <u>full-t</u> inated, whethe	, which allowed the waiver, change. Furthermore, as ntacts on 3 separate days for each week of Basic TRA at the beginning of this form. I have been informed of stand that in order to be eligible for additional weeks <u>ime</u> TAA approved training by the Monday of the fir r by revocation or expiration.
SIGNATURE OF CLAIMANT/APPLICANT		DATE
SIGNATURE OF TAA REPRESENTATIVE		DATE
		DATE
SIGNATURE OF UNEMPLOYMENT INSURANCE REPRESENTATIVE		DATE
SIGNATURE OF UNEMPLOYMENT INSURANCE REPRESENTATIVE	AL RIGHT	DATE S
SIGNATURE OF UNEMPLOYMENT INSURANCE REPRESENTATIVE APPEA If you disagree with this determination, you have the right to appeal appeal must be filled in writing and shall set forth the grounds upon v where this claim was filled.	AL RIGHT within fifteen ( which the appe	DATE DATE S (15) days of the date this notification was mailed. Such al is sought and shall be filed through the Claim Center
SIGNATURE OF UNEMPLOYMENT INSURANCE REPRESENTATIVE APPEA If you disagree with this determination, you have the right to appeal appeal must be filed in writing and shall set forth the grounds upon v where this claim was filed. SIGNATURE OF JOB SERVICE REPRESENTATIVE	AL RIGHT within fifteen ( which the appe:	DATE DATE S (15) days of the date this notification was mailed. Such al is sought and shall be filed through the Claim Center .E
SIGNATURE OF UNEMPLOYMENT INSURANCE REPRESENTATIVE APPEA If you disagree with this determination, you have the right to appeal appeal must be filed in writing and shall set forth the grounds upon v where this claim was filed. SIGNATURE OF JOB SERVICE REPRESENTATIVE DATE MAILED	AL RIGHT within fifteen ( which the appe TITT You	DATE DATE S (15) days of the date this notification was mailed. Such al is sought and shall be filed through the Claim Center E have until
SIGNATURE OF UNEMPLOYMENT INSURANCE REPRESENTATIVE APPEA If you disagree with this determination, you have the right to appeal must be filed in writing and shall set forth the grounds upon to where this claim was filed. SIGNATURE OF JOB SERVICE REPRESENTATIVE DATE MAILED I have been informed of my TRA Monetary benefits prior to Comma additional weeks of Trade Readjustment Allowances (TRA) while it first week occurring 30 days after the date on which the waiver term	AL RIGHT within fifteen ( which the apper TITI You encement of Tr a training, I mu inated, whether	DATE DATE S (15) days of the date this notification was mailed. Such al is sought and shall be filed through the Claim Center .E have until to file an appeal. aining. I also understand that in order to eligible for st enroll in TAA approved training by the Monday of the r by revocation or expiration.
SIGNATURE OF UNEMPLOYMENT INSURANCE REPRESENTATIVE APPEA If you disagree with this determination, you have the right to appeal must be filed in writing and shall set forth the grounds upon v where this claim was filed. SIGNATURE OF JOB SERVICE REPRESENTATIVE DATE MAILED I have been informed of my TRA Monetary benefits prior to Comma diditional weeks of Trade Readjustment Allowances (TRA) while in first week occurring 30 days after the date on which the waiver term CLAIMANT/APPLICANT SIGNATURE	AL RIGHT within fifteen ( which the apper TITI You encement of Tr n training, I mu inated, whether DAT	DATE DATE S (15) days of the date this notification was mailed. Such al is sought and shall be filed through the Claim Center E have until to file an appeal. aining. I also understand that in order to eligible for st enroll in TAA approved training by the Monday of the r by revocation or expiration. E SIGNED
SIGNATURE OF UNEMPLOYMENT INSURANCE REPRESENTATIVE APPEA If you disagree with this determination, you have the right to appeal appeal must be filed in writing and shall set forth the grounds upon v where this claim was filed. SIGNATURE OF JOB SERVICE REPRESENTATIVE DATE MAILED Thave been informed of my TRA Monetary benefits prior to Comma diditional weeks of Trade Readjustment Allowances (TRA) while in first week occurring 30 days after the date on which the waiver term CLAIMANT/APPLICANT SIGNATURE DISTRIBUTION: ONE STOP TRA UNIT	AL RIGHT within fifteen ( which the appe. TITI You encement of Tr in training. I mu intated, whether DAT	DATE DATE S S (15) days of the date this notification was mailed. Such al is sought and shall be filed through the Claim Center E have untilto file an appeal. aning. I also understand that in order to aligible for st enrol in TAA approved training by the Monday of the by revocation or expiration. E SIGNED

MD 858 (REVISED 12-18) (Side 1)

## We CAN pay for clothing!



Textbooks, workbooks, printed materials, etc. as required on the course description from the school.



Clothing, such as smocks, uniforms, lab coats, work boots, etc. that is required by the school for those classes.



Equipment that is required to successfully complete the course, such as stenographs, stethoscopes, work tools, etc.









# We **CAN** pay for computer downloads!

- As long as the class requires the downloadable software, we can approve the payment and have the means to pay for it in advance.
- <u>Note:</u> Documentation must be attached to the request showing the requirement for that class.



# We **CAN** pay for exams and certification tests!



<u>Note:</u> Documentation must be attached to the request connecting the exam to the class.

# We **CAN** pay for additional items required for the training!



## Drug Tests Fingerprinting Vaccines/Immunizations Learner's Permits

# We **CANNOT** pay for pencils, pens or basic supplies



- The customer is responsible for any writing utensils, notebooks, paper, etc that they will need for the training.
  - <u>Note:</u> If the customer is in dire need of the supplies and they have a hardship preventing them from buying it on their own, then contact DSU ASAP at 410-767-2143 or 410-767-2833.

(This is on an Exception basis only!)

# We **CANNOT** reimburse an individual!

- Per Federal Regulations we CANNOT reimburse an individual with Trade dollars, even if the items purchased were required.
  - <u>Note:</u> This is why it is crucial to have all of the Additional Items researched and requested with the ITC, so this scenario never happens!



# **RECORDING SERVICES**

- Add Case Management Services
   Make sure to put the services under TAA
   Occupational Training
   Once put in...benchmark will populate
- Add relevant case notes



## **TAA Training Appeals Process**

In the event a TAA participant does not agree with a denial of training, it is the case workers responsibility to explain the reasoning behind the decision

- Refer the participant to the rules and regulations they signed prior to entering trade funded training as well as the guidance pertaining to their certified trade petition number
- If the participant is still not satisfied or in agreement with the decision, refer them to your Job Service Supervisor and advise them of the appeal process

## **Training Appeals Process**

- 1. Provide the claimant with a TAA Training Appeal form.
- The claimant must discuss his/her appeal with the American Job Center Case Worker and/or the Job Service Supervisor <u>before</u> submitting the Trade Adjustment Assistance Training Appeal Form.
- 3. The Claimant and the Case Worker must sign the form, if the issue has not been resolved.
- The form must then be reviewed by the Labor Exchange Administrator to seek possible resolution.
- 5. If issue remains unresolved, the form must then be sent to the Dislocation Services Unit and it will be reviewed and evaluated by a DSU representative.

## **Trade Appeals Process**

- 6. The form will then be submitted to the Dislocation Services Unit Manager for final determination.
- 7. If the participant is still not agreement with the decision, their final recourse is a formal appeal to the Director of Workforce Development.
- Arrangements will be made to set up a formal interview with the participant and the Director of Workforce Development. The participant can present their case and back-up documentation.
- 9. Upon final review, the director will provide the participant with a final determination letter that will be mailed within seven calendar days of the appeal interview.

### Instructions:

- The claimant must discuss his/her appeal with the American Job Center (Case Worker and/or the Job Service Supervisor) before submitting this form.
- If the matter cannot be resolved with the American Job Center, the participant may file an appeal with the Dislocation Services Unit (DSU) Manager.
- To do so, this form must be filled out by the Claimant.

	Dislocation Service
Marylan	I 100 North Eutaw Street, Ro
DEPARTMENT OF LABOR	Baltimore, MD
TRADE ADJUS	TMENT ASSISTANCE TRAINING APPEAL FORM
Instructions: 1. The claimant must discuss his her appeal with the. 2. If the matter cannot be resolved with the American 3. The form must be submitted with the reguested do 4. The Claimant and the Case Worker must sign the C 5. The form must be reviewed by the Job Service Sup 6. The form must be submitted within fifthen (15) day (MD SS). A determination will be made within fit	American Job Center (Case Worker and/or the Job Service Supervisor) before submitting this fo Job Center, please contact the Dislocation Services Unit (DSU) Manager. cuments below. ompleted form before sending to the DSU. zervisor and/or the Labor Exchange Administrator before sending to the DSU. ys of the claimant's denial of Trade Adjustment Assistance benefits per the Training Request Ap fiteen (15) days of creecity of this completed form along with related documentation.
Claimant's Name (Please Print)	Social Security Number
	Petition Number
Mailing Address	
Claimant's Phone Number	Claimant's Email (Optional)
AJC Address	13
Job Service Specialist's Name (Please Print)	Phone Number
Request for Substance and/or Transportation Alle     Benchmark Discrepancy     Other:     The following documents should be attached to this form b     Densitive Eventements Disc (TED)	owance Denial
Request for Subsistence and/or Transportation Alle Benchmark Discrepancy Other:     The following documents should be attached to this form b Individual Employment Plan (IEP) Copy of MD 858 Other:     Other:	owance Denial
A range of the system of	before submitting:
Request for Subsistence and/or Transportation Alle Benchmark Discrepancy Other: The following documents should be attached to this form b Individual Employment Plan (EP) Copy of MD SSS Other: Claimant's Signature Job Service Specialist's Signature	Date Date
A ranning statute and or Transportation Alle     Benchmark Discrepancy     Other_      The following documents should be attached to this form b     Individual Employment Plan (IEP)     Copy of MD 858     Other_      Claimant's Signature      Job Service Specialist's Signature      Di	owance Denial
A name of the second statement of the second stat	wance Denial Defore submitting: Date Date ISLOCATION SERVICES UNIT Date Received
Request for Subsistence and/or Transportation Alle     Benchmark Discrepancy     Other	owance Denial
Request for Substance and/or Transportation Alle     Benchmark Discrepancy     Other_     The following documents should be attached to this form b     Individual Employment Plan (EP)     Copy of MD SS     Other_     Claimant's Signature     Job Service Specialist's Signature     DI     DSU Representative's Signature     Reviewed By (Please Print)     Determination:_	swance Denial before submitting:  Date Date ISLOCATION SERVICES UNIT Date Received Review Date
A range of the subsistence and/or Transportation All     Benchmark Discrepancy     Other_      The following documents should be attached to this form b     Individual Employment Plan (IEP)     Other_      Capy of MID 838     Other_      Claimant's Signature      Di     DSU Representative's Signature      DI     DSU Representative's Signature      Reviewed By (Please Print)	wance Denial
Chargest for Subsistence and/or Transportation Alle     Benchmark Discrepancy	wance Denial
Cherrent Signature     Cherrent Signature     DSU Representative's Signature     DSU Representative's Signature     DSU Representative's Signature     DSU Representative signature	swance Denial
Induced and a sequent for Substance and/or Transportation Alle     Benchmark Discrepancy     Other_     The following documents should be attached to this form b     Individual Employment Plan (EP)     Copy of MD 838     Other_     Claimant's Signature     Tob Service Specialist's Signature     DI     DSU Representative's Signature     Reviewed Ey (Please Print)     Determination:     Upheld     Coverturned     DSU Manager's Signature	swance Denial

## **INSTRUCTIONS (CONT'D)**

- The Claimant and the Case Worker must sign the completed form.
- The form must be reviewed and signed by the Job Service Supervisor and/or the Labor Exchange Administrator before sending to the DSU.
- The form must then be submitted to the DSU with the requested information and signatures below.
- The form must be submitted within fifteen (15) calendar days of the claimant's denial of Trade Adjustment Assistance benefits per the Training Request Application (MD 858). A determination will be made within fifteen (15) calendar days of receipt of this completed form along with related documentation.

# TRAINING BENCHMARKS



## Benchmarks

- Must be completed in MWE every 60 days or less. Contact/communication with a worker must be done by the 60<sup>th</sup> day
- The worker must supply the progress report, report card or the transcript to verify progress
- Modify the Individual Employment Plan (IEP) as needed



\*Workers will not receive last 13 weeks "Completion TRA" if benchmarks are not being recorded in MWE!!!

## TRADE READJUSTMENT ALLOWANCE (TRA)

- It is an allowance that's available to workers enrolled in full-time training
- Must file a UI claim
- Must meet with a Workforce Specialist before starting the training
- Wide variety of trainings are available.
- Up to 130 weeks to complete training program but in order to receive TRA, the training must be full-time
- In order to take advantage of this benefit, <u>the participant</u> <u>must be on a "waiver" or be in training within 8 weeks of</u> <u>certification or 16 weeks from separation, whichever is</u> <u>later</u>.
- Participant must submit attendance forms (MD-858A)

#### MD-858A

- Attendance Forms must be submitted weekly to the Reemployment & Trade Unit.
- Regardless as to whether the worker is attending classes traditionally or on-line
- On-line tracking could present challenges...
  - It is up to the caseworker and the student to develop a plan...
  - The Dislocation Services Unit Administrator should be notified of this plan for approval

	PTATE A	NENTADAT ANT				TRAINING W	EEK
STATE OF MARYLAND DEPARTMENT OF LABOR, LICENSING AND REGULATION DIVISION OF UNEMPLOYMENT INSURANCE WEEKLY REQUEST FOR ALLOWANCE BY WORKER IN TRAINING TRADE ACT OF 1974; AS AMENDED 2015				BEGINNING DATE		ENDING DATE	
			; SO	SOCIAL SECURITY NUMBER		PETITION NUMBER	
WORKER'S NAME	(Last, First, Middle I	nitial)					
MAILING ADDRES	s						
			A. TRADE REA	DJUSTMENT A	LLOWANCE		
Have you previously	received a Trade Rea	djustment Allow	(COMPLET ance or any other training a	ED BY WORKE allowance for the v	R) veek shown above?	YesNo	
If "Yes", Name of th	e Program	8	R 93		Date Receiv	ed	Amount Received
Have you filed (or do	you intend to file) a	claim, or have vo	u received unemployment	insurance under a	State or Federal la	w for the training or	any part of the training week show
above?Yes`	No		•				
If "Yes", Type of Cli	sim				Paying State		Amount Received
Have you worked in	employment or self-e	mployment durin	g the training week shown	above?Yes	No	] 3	,
If "Yes", Name of th	e Program				Date Receiv	ed	Amount Received
			P WORKER CER	TIFICATION		1	5
From the beginning If "No", give reason	of training and throug for unsatisfactory pro	h the training we gress:	C. PROGRESS AN (COMPLET) ek shown above, has the w	D ATTENDANC ED BY TRAININ orker made satisfa	E IN TRAINING G FACILTY) ctory progress in tr	aining? Yes	No
Did good cause exist Did you provide lod:	for worker's unsatisf	factory progress is worker during th	n training?YesN se training week shown abo	io we Yei No	Date Terminate	1	Last Hour and Date Attended
					If "Yes", Charg	e Per Day	Number of Days Provide
ATTENDANCE RE	CORD: Enter "P" for Enter "A" for	each day the wo reach day the wo	iker was present for trainin rker was absent without go	g od czase	20		
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	NO. DAYS TRAINING SCHEDULED
The above informa NAME	tion (Section C) is in OF TRAINING FAC	accordance with ILITY	a our records. Statement SIG	s made by the wo NATURE OF TRJ	rker appear to be AINING OFFICIA	complete and corre L	ct to the best of my knowledge. DATE
TRADE READJUST	MENT ALLOWAN	CE	D. STATE AGENO AMOUN	T AUTHORIZED	TION	PA	YMENT DENIED
SUBSISTENCE AL Number of Days TRANSPORTATIO Initial	LOWANCE N ALLOWANCE		\$ \$			-	
Terminal Daily Nu	nber of Days	_	\$			-	
REASON FOR DEN	TAL						
SIGNATURE OF S	TATE AGENCY REP	RESENTATIVE					DATE AUTHORIZED

Travel Allowance Applications
TAA/TRA Program Benefit Payments
Training Benchmarks
Measurable Skills C REATING
BENG RAINING
Closure CINCHMARKC
Exit / Outcome
C Follow-ups
Bona-Fide Application

### **Steps to Create a Training Benchmark**

<u>TAA #1676663 - Complete</u>				
LWDB: Onestop: Open/Total Activities:	03 - Baltimore City 28 - Baltimore City One Stop Center (Eutaw Street) 1 / 2	Application Date Participation Date: Closure Date: Exit Date:	09/08/2021 09/09/2021 N/A N/A	

Go to your customer's **Programs** tab.

Scroll down to Trade Adjustment Assistance Application.

### Click on

The TAA Application will expand.

### **Steps to Create a Training Benchmark**

Training Benchmarks

Click on the **I**, next to Training Benchmarks.

Training Benchmarks

#### Click on View Training Benchmarks.

View Training Benchmarks



### **Training Benchmark Details Screen**

General Information Individual Name: State ID:	Jonas, Samatha 23405
Individual Name: State ID:	Jonas, Samatha 23405
State ID:	23405
and the second file and the	
Application Number:	1676663
Petition Number:	94711 - Verso
Table List Display of all TA	A training activities
Training Provider I Activity	Program Actual Projected Actual Completion Begin Date End Date End Date Status
310 - No Skills Provider Upgrading Information and Retraining	9/13/2021 6/13/2022
Training Benchmark Info *Beginning Date of Benchmark	ormation
*Ending Date of Benchmark Period:	Te Iodax
*Is maintaining satisfactory academic standing (e.g. not on probation or determined to be "at risk" by the instructor or institution)?	) Yes ) No
* Is scheduled to complete training within the timeframes identified in the approved training plan?	) Yes ) No
Supporting evidence for the [] above	Verify   Scan   Upload   Link ]
*Review Date:	Today
Case Notes: [ Add a nev	w Case Note   Show Filter Criteria   Create Date Subject Action
No data fe	bund.
	Save Cancel Print

Complete the Training Benchmark detail screen, as follows:

- List a Beginning Date of Benchmark Period
- List an Ending Date of Benchmark Period
- Yes or 

   No for "Is maintaining satisfactory academic standing...."
- Yes or 
   No for "Is scheduled to complete training within the timeframes...."
- Select the <u>Verify</u> for "Supporting evidence for the above"
- List a Review Date [may not be prior to the Ending Date of Benchmark Period]
- Click on save

### Training Benchmark List Screen Updated



- The Training Benchmarks list screen returns, this time displaying any new entries.
- Under Action, you may <u>View</u>, <u>Print</u> or <u>Delete</u>, if desired.

<u>Note</u>: 1) Benchmarks are for every 60 days until a long-term (**6 months or more**) training program has ended. 2) Closeout corresponding service activities and add credentials as needed.

## Why Are Benchmarks Important?

- A way to track a TAA customer's progress in a long-term training program
- The 2011 and 2015 TAA Rules require that this progress be tracked and recorded
- These benchmarks <u>must</u> be met at least every 60 days

# **Completion TRA**

- To Implement Completion TRA, Cooperating State Agencies (CSA's) must establish training benchmarks for a worker when a worker enrolls in training.
  - Short Term Trainings are completed in <u>less than six months</u> and DO NOT require training benchmarks.
  - Long Term Trainings are completed in more than six months and DO require training benchmarks
- Monitor the worker's progress toward completing the approved training within the 130 week maximum during of training
- Participants must be evaluated at intervals of no more than 60 days, beginning with the start of the training plan, to determine whether the worker is:
  - Maintaining satisfactory academic standing (e.g. not on probation or determined to be "at risk" by the instructor or training institution), and
  - On schedule to complete training within the timeframe identified in the approved training plan.

\*\*\* Remedial and prerequisite training may be part of an approved training plan and included within the 130 weeks.

- Completion TRA aligns with the Department's larger aim to increase the completion of recognized credentials.
- Provides participants with up to 13 more weeks of TRA within a 20 week period in order to complete an approved training plan.

117 weeks + 13 weeks = 130 maximum allowed

130 weeks is not a given, it is the maximum allowed!!!

- CONDITIONS OF COMPLETION TRA:
  - The requested weeks are necessary for the worker to complete a training program that leads to completion of a degree or industry-recognized credential
  - □ Is participating in training each week
  - Has substantially met the performance benchmarks established at the beginning of an approved training plan

- CONDITIONS OF COMPLETION TRA (cont'd):
  - Continues to make progress towards the completion of approved training
  - Will be able to complete the training during the period authorized for the receipt of Completion TRA

#### Applies to Participants Served Under 81,000 – 84,999 (2011 Rules) and 85,000 and above (2015 Rules)



	STATE OF MARYLAND DEPARTMENT OF LABOR, LICENSING AND REGULATION Division of Workforce Development and Adult Learning ENTITLEMENT DETERMINATION TO TRADE ADJUSTMENT ASSISTANCE / TRADE READJUSTMENT ALLOWANCE <u>TRADE ACT OF 1974, AS AMENDED</u> WORKER'S NAME (Last, Fust, Middle)	PETITION NUMBER LAST FOUR (4) DIGITS OF SOCIAL SECURITY NUMBER XXX-XX
	COMPLETION TRADE READ	DJUSTMENT ALLOWANCE
	If it is determined that you met the other TRA eligibilit (thirteen) weeks of Completion TRA if all of the 5 (five	y requirements, you may qualify for up to 13 e) criteria are met:
The case manager	All five must be met before Completion TRA is issue	ed
answers questions 1-5.	<ol> <li>The requested weeks are necessary for the work completion of a degree or industry-recognized of 117 weeks of training? YES  NO  If No</li> </ol>	ter to complete a training program that leads to credential. Has the worker successfully completed O, Please explain:
The completed form is		
email to the Re-Employment & Trade Unit (RTU)	2. The worker was participating in such training in explain:	n each such weeks. YES 🗌 NO 🗌 If NO, Please
dllr.858md@maryland. gov	3. The worker has substantially met the performan plan. YES □ NO □ If NO, Please explain:	ice benchmarks established in the approved training
RTU will approve or deny the request for Completion TRA	<ul> <li>The worker is expected to continue to make protraining. YES □ NO □ If NO, Please explain</li> </ul>	gress towards the completion of the approved
	5. If the worker is able to complete the training du Completion TRA, how many weeks of the Com	ring the period authorized for receipt of pletion TRA will be needed? (1-13 weeks)
	SIGNATURE OF CASE MANAGER	DATE SIGNED
	Approved  Denied Explanation:	

## If it's not written, It did not happen! J CASE NOTES & FILES

## **Reasons for Records**

- To document and retain information about...
  - the customer
  - progress toward goals
  - customer services

## **Purposes for Records**

- Plan customer services
- Outlines justifications for services and training
- Identify any potential obstacles
- Implement customer service
- Evaluate effectiveness of customer services

## Case Records and Notes Must Be...



## Focus of Case Records and Notes

- The customer
- The customer's needs
- The situation the customer is facing
- The services used or planned to meet the customer's needs

## Scope of Case Records and Notes



The assessment of skills, problems and barriers

The accessibility of available resources

## Functions of Case Records and Notes

#### Document a process

Review the customer and situation

- Select appropriate items
- Analyze selected items
- Organize the presentation so others can recognize and understand

### Good Case Notes Can Paint A Picture *Everyone* Understands



## Measurable Skill Gains

#### Create Measurable Skill Gains(MSG) Under Programs Tab



#### **MSG Continued**

#### **General Information**

User Login:	MAYVET09	≻
State ID:	23405	
User ID:	2023586	
Name:	Samatha Jonas	
Program Entry Date:	09/09/2021	
LWDB:	Baltimore City	
*Office Location:	Baltimore City One Stop Center (Eutaw Street)	
Skill Attainment Informat	tion	
Fill in the following information for the sl	xill achievement. Program: Trade Adjustment Assistance (TAA)	
* Skill Type:	None Selected 🗸	
* Date Skill Attained:	III Ioday	
* Type of Achievement:	None Selected 👻	
•	[ Verify   Scan   Upload   Link ]	
Staff Information		
ID         Create Date           No data found.         No	eria ] Subject Action	

This section displays:

#### General Information

- Prefilled
- Select your Office Location.

#### Skill Attainment Information

- Skill Type
- Date Skill Attained
- Type Achievement

#### Staff Information

• Add a Case Note

Save

### **Skill Types**

#### **Skill Attainment Information**

Fill in the following information fo	or the skill achievement. <b>Program:</b> Trade Adjustment Assistance (TAA)
*Skill Type:	None Selected
	None Selected
* Date Skill Attained:	Post-Secondary Transcript/Report Card
	Secondary Transcript/Report Card
Construction of the second	Training Milestone
Type of Achievement:	Skills Progression
	Credits Attained for EFL OR Completed Secondary Ed and Enrolled in Post-Secondary Ed
*	[ <u>Verify</u>   <u>Scan</u>   <u>Upload</u>   <u>Link</u> ]

Clicking on the **Skill Type** drop down will make the above list available. From this list, make your selection as it pertains to your participant.

#### **Skill Type: Skill Progression**

Skill Attainment Inforn	nation	
Fill in the following information for th	ne skill achievement. Program:	Trade Adjustment Assistance (TAA)
*Skill Type:	Skills Progression	-
*Date Skill Attained:	09/16/2021 📷 <u>Today</u>	
*Type of Achievement:	None Selected	•
*	None Selected Successfully completed a required exam f Satisfactory progress in attaining technica Other skills progression achievement	or a particular occupation I or occupational skills as evidenced by trade-related benchmarks such as knowledge-based exams

Clicking on the **Type of Achievement** drop down will make the above list available. From this list, make your selection as it pertains to your participant.

#### **MSG Continued**

Measurable Skills Gain				1
Create Measurable Skills Gain				
			Search:	
Date Achieved	Skill Type	Last Edited By	Last Edited Date	Action
09/16/2021	Skills Progression	Nine, Staff (2022923)	09/16/2021 11:29 AM	Edit Print
	M 🛛 Pa	age 1 ▼ of 1 ▶ №		Rows: 10 🔻

Once you have completed entering the MSG and saved it, you will be taken back to the Programs Tab. There, you will see MSG is now listed.

#### **Verification of MSG**

#### Verification on Skills Gains Screens-

At the roll out of this new form we have loaded one verification of "other" which will allow staff to type in what they are using for the verification until such time as DOLETA has published Data Validation Requirements.

For those that have Document Management/Imaging you have the ability to upload appropriate documentation for each skill gain reported.



### FILE MAINTENANCE



### **Adding Credentials**



Credentials	0
Create Credential	
There are no records to display.	

### **Credentials - General Information**

	General Info		Employment	Staff Info
General Inform	nation			
User ID:	2023586			
Last 4 of SSN:	***_**-1003			
Name:	Samatha Jonas			
Date of Last Service:	9/21/2021			
Exit Date:				
Exit Reason:				
Local Workforce Investment Area:	Baltimore City			
* Office Location:	None Selected	-		
Closure Date:	9/21/2021			
* Accountability Closure/Exit Status:	None Selected			
Exit Wizard	Invalid SSN or failed to disclose SSN Retirement			
	Neither condition applies		Next >>	
Gene	ral Informati	on:		
≻ A	dd your LWD	B/Regic	n	
≻ A	dd your Offic	e Locati	on	

### **Credentials - Credential Information**

Credential Informati	on	None Selected
*Credential Received:	None Selected	High School Diploma Secondary / High School Equivalency
Other Credential:		AA/AS Degree BA/BS Degree
*Credential Verification:	[ <u>Verify</u>   <u>Scan</u>   <u>Upload</u>   <u>Link</u> ]	Occupational Skills License Occupational Skills Certificate or Credential
Date Credential Received:	(mm/dd/yyyy) 📧 Today	Other Recognized Diploma, Degree, or Certificate (specify)
Associate to Training/Activity record:	[ Search Activities/Services ]	Occupational Certification
	S	ave Cancel

#### **Credential Information:**

- Credential Received Drop Down Choices listed above
- Credential Verification
- Date Credential Received
- Associate to Training/Activity Record

Click Gave

### Adding Credentials - Cont'd.

Cre	dentials						1
Cre	ate Credential						
						Search:	
	ID	Program	APPID	Credential	Source/Source ID	Date Received	Staff Entered
	1122	TAA	1676663	Occupational Skills License		09/21/2021	Nine, Staff
				N 4 Page 1 🗸 of	1 ¥ N		Rows: 10 💌

Once the Credential has been completed, it will appear under the Credential Tab on the Programs screen.



### **MWE Screens That Effect Performance- Create Outcome**

#### Create Outcome

- This is where in the system global exclusions are recorded when the exclusion takes place during participation, prior to exit.
  - Global exclusions include institutionalized, medical/health, family care, deceased, reservists called to active duty(includes National Guard), relocated to a residential or non-residential program (applies to youth only), invalid SSN

### **Creating Outcomes**

Exit / Outcome

$\succ$	Under the Programs Tab, scroll down to the TAA Application
$\checkmark$	<ul> <li>Click on the plus sign next to Exit/Outcome</li> <li>This will open the tab to the link, <u>Create Exit/Outcome</u>.</li> </ul>
	Click on Create Exit/Outcome.

Exit / Outcome	N/A
Create Exit/Outcome	

N/A

### **Outcome - General Information**

Outcome Ge	neral Information	
User ID:	2023586	
Name:	Samatha Jonas	
* LWDB/Region:	Baltimore City	
*Office Location:	Baltimore City One Stop Center (Eutaw Street)	•
* Staff Position:	None Selected 🔻	

#### **General Information:**

- Add your Office Location
- Add your Staff Position

### **Outcome - Exit Information**

Outcome Exit	Information	
*Exit Date:	09/21/2021 📷 <u>Today</u>	
*Exit Reason:	None Selected 🗸	None Selected
Exit Reason Description:		Institutionalized Health/Medical Deceased Reservist called to Active Duty
Alternate Contacts:	[Click Here]	Soft Exit (system set) Began Receiving Benefits and Services Under a New Petition Certification Retirement

#### **Exit Information:**

- Exit Date
- Exit Reason
- Exit Description (optional)
- Alternate Contacts

### **Outcome - Staff Information**

Outcome Staf	f Informatic	on		
Case Note:	Add a new Case	e Note   Show Filter Criteria ]		
	ID	Create Date	Subject	Action
	No data found.			
Current Case	Group: Trad	e Case Management Group		
Manager:	Case Manag	ger: Member Nine, Staff		
	Temporary	Case Manager: Not Applicable		
	Assign Case	<u>Manager</u>		
	Anders Ma			
	Remove Case	<u>e Manager Assignment</u>		
Staff Create:				
Create Date:				
Last Edited By:				
Last Edit Date:				
Soft Exit Date:				
it Wizard				
			Save	Cancel

#### **Staff Information:**

- Shows Case Note History
- Current Case Manager Information
- Click Save

### **Creating Outcomes - Cont'd.**

Exit / Outcome	09,	/21/2021
Edit Exit/Outcome		
Exit Date: 09/21/2021	Exit Reason: Retirement	

# Once the Exit/Outcome has been completed, it will appear under the Exit/Outcome Tab on the Programs screen.



### MWE Screens That Affect Performance-Create Closure

#### Create Closure

- When create closure is used, this will stop the participant from receiving TAA funded activities, this will not exit them.
- Can be used to track credentials/certificates received while enrolled, placements at closure, etc.
## **Creating A Closure**

Closure	N/A



- Click on the plus sign next to Closure
  - This will open the tab to the link, <u>Create Closure</u>.
- Click on <u>Create Closure</u>

Closure	N/A
Create Closure	

## **Closure - General Information**

General Info			Employment	Staff Info
General Inform	nation			
User ID:	2023586			
Last 4 of SSN:	***-**-1003			
Name:	Samatha Jonas			
Date of Last Service:	9/21/2021			
Exit Date:				
Exit Reason:				
Local Workforce Investment Area:	Baltimore City			
<sup>*</sup> Office Location:	None Selected	•	]	
Closure Date:	9/21/2021			
* Accountability Closure/Exit Status:	None Selected			
Exit Wizard	Invalid SSN or failed to disclose SSN Retirement Neither condition applies		Next >>	

#### **General Information:**

- Add your Office Location
- Accountability/Closure Exit Status
- > Click Next>>

	General Info	Employment	Staff Info
Employmen	t Information		
* Entered Employment:	<ul> <li>Yes, entered employment.</li> <li>Yes, recall employer.</li> <li>No, did not enter employment.</li> </ul>		
No employers avail	able.		
Exit Wizard		[ Add Employer ]	
		<< Back Next >>	

#### **Employment Information:**

- Yes, entered employment.
- Yes, recall employer.
- No, did not enter employment.
- Click [Add Employer] to enter employment information, if available.

Add/Edit Employer		
Employer Information	nlovmant History Select from Internal Job Order/Placement	Use this form
*Employer Name:		
Verify Employer Name:	[ <u>Verify</u>   <u>Scan</u>   <u>Upload</u>   <u>Link</u> ]	edit a new
Employer FEIN:		employer.
Address Line 1:		
Address Line 2:		
City:		
State/Province:	None Selected 👻	
County/Borough/Parish:	-	
Zipcode:		
Find Zip Code:	[ <u>USPS</u> ]	
Country:	None Selected 👻	
Industry Code (NAICS):	Search for NAICS Code	
Industry NAICS Code:		
Industry NAICS Description:		
* Primary Employer Contact Name:		
* Primary Employer Contact Phone Number:	Ext	
Primary Employer Contact Email:		
Is this employer a federal contracto	r? 🔿 Yes 🔿 No	

Job Information		Job Duties (2500 characters max):	Some HTML tags such as embedded videos are not allowed in this text box and will not be saved
*Job Title:			$B \ I \ \underline{U} \ I_{x} \mid \underline{\mathtt{z}} \ $
*Occupation:	Select Occupation		Format -   Font -   Size -   <u>A</u> -   睅   4、 / 例 🔞 😡
<sup>•</sup> Is this a green job?	O Yes O No		
* Hours Worked per Week:			
*Hourly Wage:			[Insert Occupational Description   Clear Text ]
		* Primary Employer:	O Yes O No
* Job Start Date:		* Receiving Fringe Benefits:	O Yes O No
Job End Date:		Receiving Health Care Benefits:	O Yes O No
	Currently Employed	Job Covered by Unemployment Compensation:	O Yes O No
Reason for Leaving:	None Selected	Is this Entrepreneurial and/or Self- Employment?	O Yes O No
Additional Information on re leaving (120 characters max)	eason for Some HTML tags such as embedded videos are not allowed in this text box and will not be saved.	Is this a Registered Apprenticeship?	O Yes O No
201	$B \ I \ \sqcup \ I_{x} \models \pm \pm \equiv \mid :: :: \models \Omega \blacksquare \textcircled{0}$	* Is this active Military Service?	O Yes O No
	Format -   Font -   Size -   <u>A</u> -   興   4 参   2   3	* Is this considered Non-Traditional Employment?	O Yes O No
		* Is this considered Training Related Employment?	None Selected
		Add to Employment History:	O Yes O No
	[Clear Text]		Save
	Enter Job information Demonsher all rad		

Click Save

	General Info			Employment			Staff Info	
Employmen	t Information							
*Entered Employment:	<ul> <li>Yes, entered employ</li> <li>Yes, recall employer</li> <li>No, did not enter er</li> </ul>	yment. : mployment.						
Emp	oloyer Name	Job Title	Start Date	End Date	Non-Traditiona	I Training	g Related	Action
Holy	Cross Hospital	Medical Assistant	09/19/202 <mark>1</mark>		No	3	Yes	<u>Edit</u> <u>Delete</u>
Exit Wizard			<< B	( Add Employer ) Nack Next >>				

#### **Employment Information:**

The new employment information can now be seen under this tab.

Click Next >>

#### **Closure - Staff Information**

	Gen	eral Info			Employment		Staff Info
Staff Informat	ion						
Case Note:	[ Add a nev	v Case Note   S	how Filter Criteria	Version Sec.			
	ID	Create Date		Subject	Action		
	3100986	09/21/2021	Delete Case Closure		1		
	3100985	09/21/2021	Delete Case Closure		1		
			N 4 Page	1 ▼ of 1 ▶ №	<b>Rows:</b> 25 ▼	]	
Current Case Manager:	Group: Tra Case Mana	ide Case Manag <b>ager:</b> Member I	ement Group Vine, Staff				
	Temporar Assign Case	y Case Manage <u>e Manager</u>	r: Not Applicable				
	Assign Me Remove Ca	se Manager As	<u>signment</u>				
Position:	Staff	•					
Staff Created:	2022923						
Last Edited By:	2022923						
Exit Wizard							
				<	< Back Finish	Delete	

#### **Staff Information:**

- Shows Case Note History
- Current Case Manager Information
- > Click **Finish**

## Creating A Closure - Cont'd.

	09/21/2021
TAA CLOSURE #1676663           Closure Date:         09/21/2021	

# Once the Closure has been completed, it will appear under the Closure Tab on the Programs screen.



# Follow Up

# **Contact Customer**



# Collect Information On New Job

- Name, address, and telephone number of company
- Title of Position, O\*Net Code
- Number of hours plan to work
- Start Date
- Salary
- See if they need any additional services
- Update MWE

# Follow Up

- Quarterly Follow Up Information
- Employment Verification Form
- Unemployment Insurance Printout
   G01 Wage History



# **Verify Employment**

# Same Employer

- Same Position
- Different position indicate new title and salary



# Verify Employment (continued)

#### New employer

- Collect information on new job:
  - □ Name, address, and telephone number of company
  - Title of Position
  - Hours worked per week
  - Start Date
  - Salary
  - Enter Information in MWE
- See if customer would like any additional services

## MWE Screens That Effect Performance- Create Follow Up

- Follow Up Tables (for performance metrics we look only at the 3 quarters following exit)
  - Used to record exclusions when it occurs in one of the 4 quarters following exit
  - Used to record credentials/certificates
  - Used to record placement information
  - Can record follow up services customer receives

## **Create Follow-up**



#### Create Follow Up- Tab 1 "General Information"

🖁 Home 📌 Sign Out	🔒 Service:	es for Individuals 🛛 🟦 Services for Employers 🔚 Labor Market Analy
	Step 1 of 6. Enter your inf	formation below. When you are finished click the Next>> button
	,	
Currently Managing	(*)indicates required fields.	For help click the question mark ic.
SONUKE, OGENDI	17	
IP Services not recording	Followup General Info	ormation
elease Individual	Follow-up Type:	1st Quarter after Exit
Assist a new Individual	Status:	Pending
My Workspace	Exit Date:	10/17/2011
ly Staff Resources	Evit Researc	Soft Evit (evetem set)
ly Staff Account	DeA Feit Dete	
Services for Workforce Staff	Soft Exit Date.	1/22/2012 6.10.00 PM
¶anage Individuals →	Exit Wizard	
lanage Employers 🛛 🕨		Next >>
lanage Resumés 🔹 🕨		
1anage Job Orders 🔹 🕨		
lanage Labor	L Services	🖿 Portfolio 🚭 Site Map 💣 Preferences 🔞 Assistance
Exchange '	Privacy Statement   Disclaimer   T	Terms of Use   Recommended Settings   EEO   Protect Yourself   About this Site   Contact Us
Manage Activities 🔹 🕨		Home 2 Sign Out
Manage Providers 🔹 🕨		

#### Follow Up- Tab 2 "Contact Information"

🟠 Home 🛫 Sign Out	🤶 Services	s for Individuals – 🔠 Services for Employers 🔚 Labor Market Analysis 👘
MARYLAND Workforce Exthange	Step 2 of 6. To add anothe the Edit link for that item.	er item, click the <i>Add New</i> link. To modify an existing item click To save your changes and continue, click the <i>Next&gt;&gt;</i> button.
Currently Managing BONUKE, OGENDI WP Services not recording Release Individual	* indicates required fields.	For help click the question mark icon.
Assist a new Individual	Name	
My Workspace	• First Name:	OGENDI
My Staff Resources	M.L:	
My Staff Account	• Last Name:	BONUKE
Services for Workforce Staff Manage Individuals	Residential Address	
Manage Employers	Address 1:	1418 RAMBLEWOOD DR
Manage Job Orders	Address 2:	
Manage Labor , Exchange	• City:	Emmitsburg
Manage Activities	• State:	Maryland
Manage Providers	• Zip/Postal:	21727 Example: 99999
Manage Case Assignment	• County:	Frederick County
Manage Profiling 🔹 🕨	Country:	United States
Manage Follow-Up and Surveys		

#### Follow Up- Tab 3 "Contact Attempt Information)

Home 🛫 Sign Out	👷 Services for Individuals 🛛 🚵 Services for Employers 🔚 Labor Market Analysis
MARYLAND Workforce Exchange	Step 3 of 6. To add another item, click the <i>Add New</i> link. To modify an existing item click the <i>Edit</i> link for that item. To save your changes and continue, click the <i>Next&gt;&gt;</i> button.
Currently Managing BONUKE, OGENDI WP Services not recording	(*)indicates required fields.  For help click the question mark icon.           Followup Contact Attempts Information
Release Individual Assist a new Individual	Attempt         Contact Date         Time of Day Indicator         Type of Contact           No attempts have been made.
My Workspace My Staff Resources	[Add a new Followup Contact Attempt]
My Staff Account Services for Workforce Staff Manage Individuals	Exit Wizard
Manage Employers 🔹 🕨	
Manage Resumés 🔹 🕨	💄 Services 🏲 Portfolio 🕮 Site Map 💣 Preferences 🔞 Assistance
Manage Job Orders →	Privacy Statement   Disolaimer   Terms of Use   Recommended Settings   EEO   Protect Yourself   About this Site   Contact Us
Manage Labor	🔂 Home 🔁 Sign Out
exenange	
Manage Activities	Copyright @ 1998-2012 Geographic Solutions, Inc. All rights reserved.

#### Follow Up- Tab 4 "Employment Information"

🖁 Home 🌻 Sign Out	🤮 Services for Individuals 🛛 🐮 Services for Employers 🖬 Labor Market Analysis		
MARYLAND Workforce Exchange	Step 4 of 6. Enter your information below. When you are finished click the Nexr>> button		
Currently Managing BONUKE, OGENDI WP Services not recording	(')indicates required fields.	For help click the question mark icon.	
Release Individual Assist a new Individual	• Worked during this quarter?	<ul> <li>○ Yes, worked during this quarter</li> <li>○ No, did not work during this quarter</li> </ul>	
My Workspace My Staff Resources	Have you returned to your layoff employer?	⊙ Yes ⊛ No	
Services for Workforce Staff	no employers ance exit aranaure.	[Add Employer]	
Manage Individuals   Manage Employers  Manage Resumés	Exit Wizard	< Back Next >>	
Manage Job Orders →	Services Tr/Portfolio	Sile Map      Preferences      Assistance	
Manage Activities	Privacy Statement   Disclaimer   Terms of Use	Recommended Settings   EEO   Protect Yourself   About this Site   Contact Us	
Manage Providers 🔹 🔸		🕽 Home ⊄ Sign Out	
Manage Case , Assignment	Copyright © 1998-201 For more infr	2 Geographic Solutions, Inc. All rights reserved. ministion contract <u>Geographic Solutions</u> .	
		11.1.1004	

#### Follow Up Tab 5 "Credential Information"

BONUKE, OGENDI	(*)indicates required fields.	For help click the question me	rk icon.
WP Services not recording	Followup Credential Informa	ation	
Release Individual	This individual has enrollment	in a program(s) which lead to a credential. Please verify if	the
Assist a new Individual	ind	lividual did receive their credential.	
= My Workspace	Received Credential:	ríes ⊘ No	
My Staff Resources	Credential Attainment: Nor	ne Selected 👻	
My Staff Account	Credential Other:		
Services for	Date Credential Attained	Today	
Workforce start	Credential Verify:		
Manage Individuals *	[ Verify ]		
Manage Employers +	_		
Manage Resumés +	Credentials Received In E	nrollment	
Manage Job Orders 🔸	Activity Code and De	crintion Credential Received Prov	dor
10 000	Heating Code and Des		uu.
Manage Labor , Exchange	No cre	edentials received in enrollment records.	
Manage Labor Exchange Manage Activities	No cre	edentials received in enrollment records.	
Manage Labor Exchange , Manage Activities , Manage Providers ,	No cre	identials received in enrollment records.	
Manage Labor Exchange , Manage Activities , Manage Providers , Manage Case Assignment ,	No cre	edentials received in enrollment records.	
Manage Labor Exchange , Manage Activities , Manage Providers , Manage Case Assignment , Manage Profiling ,	No cre	edentials received in enrollment records.	
Manage Labor Exchange , Manage Activities , Manage Providers , Manage Case Assignment , Manage Profiling , Manage Follow-Up and	No cre Credentials received at cl	osure	
Manage Labor Exchange , Manage Activities , Manage Providers , Manage Case Assignment , Manage Profiling , Manage Follow-Up and Surveys	No cre Credentials received at cl Received Credential:	osure O Yes O No	
Manage Labor Exchange , Manage Activities , Manage Providers , Manage Providers , Manage Profiling , Manage Profiling , Manage Follow-Up and Surveys , Manage Funds ,	No cre Credentials received at cl Received Credential: Credential Attainment:	osure O'Yes O No Decupational Skills certificate or credential	
Manage Labor Exchange , Manage Activities , Manage Providers , Manage Providers , Manage Case Assignment , Manage Profiling , Manage Follow-Up and Surveys Manage Funds , Manage Funds , Manage Reports My Reports	No cre Credentials received at cl Received Credential: Credential Attainment: Occupational Completion Point (specify):	osure Yes O No Decupational Skills certificate or credential	
Manage Labor Exchange , Manage Activities , Manage Providers , Manage Providers , Manage Case Assignment , Manage Case Assignment , Manage Profiling , Manage Follow-Up and Surveys , Manage Funds , Manage Funds , Manage Reports My Reports Summary Reports	No cre Credentials received at cl Received Credential: ( Credential Attainment: ( Occupational Completion Point (specify): Credential Other:	osure OYes O No Decupational Skills certificate or credential	

#### Follow Up- Tab 6 "Follow Up Status Information" (Exclusions)

Currently Managing BONUKE, OGENDI WP Services not recording	(*)indicates required fields.	For help click the question mark icon.
Release Individual	Follow-up Status	
Assist a new Individual	None Selected	×
My Workspace	Other Description: Staff User Added:	GSISOFTEXIT : Soft Exit Process
My Staff Resources	Staff Llear Last Editad	LGOLDBERG : Lunda Water
My Staff Account	LWIA/Region:	Frederick County
Services for Workforce Staff	Office Location:	Frederick County One Stop Center (Freder
Manage Individuals	Position:	Staff
Manage Employers	Follow-up Date:	Today
Manage Resumés		
Manage Job Orders	Exit Wizard	
Manage Labor Exchange		< Back Finish Print
Manage Activities		
Manage Providers	🙎 Services 🗗 Por	tfolio 🚭 Site Map 💣 Preferences 😨 Assistance
Manage Case Assignment	Privacy Statement   Disclaimer   Terms of	Use   Recommended Settings   EEO   Protect Yourself   About this Site   Contact Us
Manage Profiling	1 🦳	✿ Home ま Sign Out
Manage Follow-Up and Surveys	Copyright © 199 For more	18-2012 Geographic Solutions, Inc. All rights reserved. re information contract Geographic Solutions.
Manage Funds		11.1.1004



# **Other Trade Benefits**



- Reemployment Trade
   Adjustment Assistance (RTAA)
  - Alternative Trade Adjustment Assistance (ATAA) - Reversion 2021
  - Job Search Allowance
  - **Relocation Allowance**
  - Health Coverage Tax Credit (HCTC)

#### Reemployment Trade Adjustment Assistance (RTAA) 2011 & 2015 Rules

- Must have an eligible TRA claim
- Pays up to 50% of the difference between old wage and new wage
- Must be 50 years old or older at time of reemployment or turning 50 years old prior to the expiration of the eligibility period.
- Can collect RTAA for up to two years or the exhaustion of benefits or whichever is earlier
- Cannot be expected to earn more than \$50,000 per year (Including overtime)
- Maximum benefit of \$10,000
- Cannot return to employment at the firm from which the worker was separated
  - Firm is defined as either the entire firm or the appropriate subdivision

#### Reemployment Trade Adjustment Assistance (RTAA)

- Application must be filed within two (2) years of the customer's qualifying reemployment.
- Can receive a TRA benefit and then receive a RTAA benefit (the reverse is not true)
- Can be in approved full-time TAA Training program and receive the RTAA benefit at the same time
  - Must be working 20 or more hours including overtime

#### Alternative Trade Adjustment Assistance (ATAA) - Reversion 2021

#### ATAA will replace RTAA

#### Group Eligibility is Required

- Will be part of the petition and investigation process
- New Petition forms Effective 07/01/2021
- Firms will be asked:
  - Age of workers
  - Transferability of skills of workers

> ATAA can be denied even if TAA is certified.

#### Alternative Trade Adjustment Assistance (ATAA) - Reversion 2021

- New employment must be obtained within 26 weeks from the separation date, not the certification date.
- ATAA cannot be combined with training
- Cannot receive ATAA after TRA
- Cannot receive TRA after ATAA
- UI eligibility is not a requirement of ATAA
- Participant can receive no other benefits except Relocation

**NOTE**: Part-time employment is allowable if there are multiple jobs that equal full-time employment.

# WHAT NEEDS TO BE COMPLETED



### ATAA Form Needs To Be Filled Out

- **<u>Staff Member:</u>** Provides guidance
  - Only the 1<sup>st</sup> time if customer is comfortable with the form
  - Enters case note into MWE and refers to RTU (Reemployment and Trade Unit)
- **Customer:** Completes the form
- <u>RTU:</u> Will add ATAA service activity if the participant can take advantage of the benefit

**Note**: Customers may use the same form to apply for RTAA.

#### ATAA 269-A



DIVISION OF UNEMPLOYMENT INSURANCE Reemployment and Trade Unit 1100 N. Eutaw Street, Room 500 Baltimore MD 21201

#### REEMPLOYMENT TRADE ADJUSTMENT ASSISTANCE INITIAL APPLICATION

Claimant Name	Claimant Social Security Number	TAA Petition Number

I understand that the following conditions must be met at the time of reemployment in order to be eligible for Reemployment Trade Adjustment Assistance:

I must:

- 1. Be aged 50 at the time of reemployment.
- Not be expected to earn more than \$50,000 annually in gross wages (excluding overtime pay) from reemployment.
- 3. Not return to work to the firm or appropriate subdivision from which I was separated.
- 4. Be reemployed
  - a. Full-time (at least 35 hours per week); or
  - Less than full-time (at least 20 hours per week) and be enrolled in a full-time TAA-approved training program

Further, I understand that the following are limits on the amount of RTAA that I may receive:

- The eligibility period for payments is a period of up to two years beginning the <u>earlier</u> of exhaustion of UI or the date of reemployment
  - If I have already received TRA, the two-year period is reduced by the number of weeks of TRA I've received.
- The total amount of payments cannot exceed \$10,000
  - If I have already received TRA, the \$10,000 maximum is reduced proportionately.

Additionally, I understand the following restrictions:

I must file the initial application for RTAA within the two-year eligibility period described above. Once I have received an RTAA payment, I am no longer eligible to receive TRA benefits.

Please complete Page 2



DIVISION OF UNEMPLOYMENT INSURANCE Reemployment and Trade Unit 1100 N. Eutaw Street, Room 500 Baltimore MD 21201

Name:	Social Security Number	Date Of Birth	
Claimant Mailing Address	City	State	Zip Code

Trade Impacted Employment Data

Trade Certified Employer (Last Employer)		Last Day of Work	
Hourly Base Wage	Hours Per Week	3	Weekly Wage (Hourly Base X Hours Per Week)

#### **Reemployment Data**

I am reemployed:  Full-time  Full-time (at lea	st 20 hours + attend	Company Name		
Address		City	State	Zip Code
New Hourly Base Wage	Number of	Hours Per Week	New Earnings (I	Hourly Base X Weekly Earnings)
Start Date E		Beginning Date of Fir	st Full Week (7 Days af	ter New Employment Start Date)
I attend full time TAA-approved train	ing	Paid 🗆 Weekly 🗆	Bi-Weekly 🗆 Hour	ly 🗆 Monthly

#### Please submit the following supporting documents with this application:

- a. Copy of driver's license or birth certificate
- b. Copy of last pay stub from trade-certified employer
- c. Copies of all pay stubs from the new employer(s)
- d. Payment Request and Change Report

Submit to: Reemployment and Trade Unit via email at: DLLRMD858@maryland.gov

Claimant Signature		Date	
Special Programs Staff Signature	Date Received	Date Entered	

RTAA 269-A (Revised 07-2019)

Page 1

RTAA 269-A (Revised 07-2019)

Page 2





#### **DOCUMENTS NEEDED**

- Application (ATAA-269-A)
- Age Verification (Driver's License or State Issued ID)
- Last full week pay stub from former employer
- At least one current pay stub from new employer (one month's worth preferred)
- Payment Request Form for each month the customer is submitting for payment





## **Note: ATAA/RTAA** (Payment Request Form)

- Form and pay stubs for the month need to be submitted monthly for the customer to receive ATAA.
- Forms received without the customer's signature will be returned to the customer to be signed.

# Submit all Documents To:



Reemployment and Trade Unit 1100 N. Eutaw Street Room 206 Baltimore, MD 21201 Email: dllr.858md@maryland.gov



# JOB SEARCH ALLOWANCE

## Job Search Allowance 2011 & 2015 Rules

- Must have written proof of interview for a position
  - With contact information for an individual at the company
- Pay for 90% reasonable costs that are not covered by the company
- Must start the process before leaving for the interview
- Maximum amount \$1,250
  - Can cover more than one interview

## What Needs To Be Completed?

#### MD 861

Must be started before the interview

#### Make a copy of the interview confirmation
#### **Job Search Application**

STATE O DEPARTMENT OF LABOR DIVISION OF UNEM REQUEST FOR JOI	OF MARYLANE , LICENSING A IPLOYMENT I B SEARCH AL	) ND REGULAT NSURANCE LOWANCE	TION					
WORKER'S NAME (Last, First, Middle)	SOCIAL SECU	RITY NUMBER		LO. NO.	DATE OF REQUEST			
ADDRESS (No. Street, City, State, Zip Code)	PETITION NU	PETITION NUMBER			PAYING STATE			
A. WOR	KER REQUEST							
<ol> <li>Were you totally separated within the past year from adversely affected employmed.</li> <li>Is this your first request for a job search allowance under the Trade Act of 1974 (2010)</li> </ol>	ent? as amended 2009?	YES N	NO					
3. NAME AND ADDRESS OF FIRM WHERE INTERVIEW SCHEDULED	4. DATE OF IN	4. DATE OF INTERVIEW 5			5. JOB TITLE FOR WHICH INTERVIEWED			
	6. DATE AND	TIME OF Return	7 NUMBER OF MILES TRAVELED					
A REAL PROPERTY OF THE PROPERT	Departure	Return	7. HOMBER	Or MILLO				
B. WORKE	R CERTIFICATIO	DN	-					
payment of a job search allowance under the TRADE ACT OF 1974; AMENDED 2 knowledge. I understand that penalties are provided for willful misrepresentation m SIGNATURE OF WORKER	ade to obtain allowa	on contained in this in nees to which I am r ATE SIGNED (Mo	not entitled. b., Day, Yr.)	and comple	te to the best of my			
C. STATE AGE	NCY DETERMIN	TION			e difference en			
<ol> <li>Worker was last totally separated from adversely affected employment within the if "YES" date of last Total Separation</li> </ol>	past year?		YE	s N	NO			
2. State employment service Director's certification of suitable employment complete	ted and on file?		YE	sN	10			
3. Worker application for job search allowance made not later than: a. 36% and after the date of certification of latat separation?	ed on or before		Y	ES N	40 40			
6 JOB SEARCH ALLOWANCE IS APPROVED FOR ADVANCE PAYMENT O	R REIMBURSEME	NT OF THE FOLLO	OWING COSTS:	S				
TRAVEL EXPENSE		Actual Cost	Amount	Advanced	Amount Reimbursed			
COMMERCIAL CARRIER		S	S		S			
PRIVATELY OWNED AUTOMOBILE (No. Miles)		5	s		s			
MEALS (No Days Actual Daily Kac)		s	\$		S			
TOTALS		s	\$		S			
7. Job search allowance is denied for the following reason(s) SIGNATURE OF STATE AGENCY REPRESENTATIVE	TITL	E			DATE			
D. ADVANCE PA	YMENT INFORM	IATION						
1. I REQUEST ADVANCE PAYMENT OF:	2. FOLLO	WING AMONUT(S	S) ARE APPROV	ED FOR P	AYMENT OF:			
Travel Expense	s		Trav	el Expense				
Lodging Cost	s		Lod	ging Costs				
Meals	s		Mea	ıls				
I understand that the total amount of job search allowance to be reimbursed will be reduced by the amount of the allowance advanced. I will repay any amount overpain SIGNATURE OF WORKER DATE	id. This worker i	s not able to go on a OF STATE AGEN	i job search interv	iew withou	t advance payment(s).			
MD 861 (Revised 5/09) side 1								

E. RESULTS OF .	IOB SEARCH AND STATE	AGENCY DETERMINATION	
RESULTS OF JOB SEARCH This section must be completed an	d returned to the One Stop Of	fice before reimbursement of expenses can be made	
COMPANY'S NAME	DATE OF INTERVIEW	NAME OF INTERVIEWER	RESULT
1			
2			
3			
4			
5			
b. You have been overpaid the amount of \$	_, under Section 237 and 91 5	5(c) of the Reg. Trade Act of 1974; amended 2009,	advance for job search. The
	F. APPEAL RIGI	ITS	
If you disagree with this determination, you have the right to appe	al within fifteen (15) days of t	he date this notification was mailed. Such appeal m	oust be in writing and shall set
forth the grounds upon which the appeal is sought, and shall be file SIGNATURE OF CLAIMANT/APPLICANT	ed through the Local Office w	nere this claim was filed.	DATE
SIGNATURE OF STATE AGENCY REPRESENTATIVE	2		DATE

MD 861 (Revised 5/09) side 2

## **Customer Will...**

- Go on Interview
- Complete or verify information on MD 861
- Bring in receipts for expenses

## Staff Member Will...

- Make copies of completed MD 861 and receipts for file
- Send in completed original MD 861 with original receipts to:

Dislocation Services Unit (DSU) Maryland Department of Labor 1100 North Eutaw Street, Room 209 Baltimore, MD 21201 Or Fax to: 410-333-5064

## DSU Will...

- Submit information for check to be generated and sent to customer
- Cannot guarantee the funds by a specific date

## RELOCATION





#### **RELOCATION ALLOWANCE**

#### 2011 & 2015 Laws

- Up to 90% of allowable cost
- Lump Sum payment of up to \$1,250
- Time Limits
  - 425 days from certification or layoff (which ever is later) or...
  - 182 days from completion of TRADE approved training

## Relocation

 Must have written proof from the company of the job offer

- With contact information for the company
- Pay for reasonable costs of relocation not covered by company
  - Pay for belongings
  - Pay for family members
- Must start the process before relocating
- Must complete relocation application before the either of the following:

#### What Needs To Be Done

- MD 860
  - Must be started before relocation
- Make copy of job offer
- Make copy of most recent old paystub
- Customer researches costs associated with relocation
- Customer drafts a statement about costs
  - Turns in any additional documents
    - Written estimates for moving belongings
      - From moving companies (2)
      - For cost of truck rental and other costs
    - Estimate of driving miles (i.e., Google Maps)
    - Other documents that can be gathered

#### **Relocation Application**

DEDADT	STA	TE OF MARYLAN	D	PETITIC	PETITION NO.		DATE FILED		
REOUE	ST FOR	ABOR, LICENSING AND REGULATION		5 I					
TRADE AC	F OF 1974	AS AMENDED 201	15, Petitions 85,000+	LOCAL	LOCAL OFFICE		DATE OF APPLICATION		
WORKER'S NA	DRKER'S NAME (LAST, FIRST, MIDDLE)		SOCIAL	SOCIAL SECURITY NO. PAYING		STATE			
CURRENT ADI	RESS (No.	STREET, CITY, STAT	E, ZIP)	ADDRE	SS FOR CHECK	MAILING (No. STRE	ET, CITY, STATE,	ZIP)	
		A	WORKER APPLICA	TION FOR R	ELOCATION A	LLOWANCES			
1. Were you tota	ly separated	from adversely affected	i employment?		YE	IS NO	-		
<ol> <li>Are you curren (If "YES" con</li> </ol>	atly employe plete the in	d? formation concerning yo	our present employment	)	Y	ES NO			
Name and Ac	ldress of Fir	m		Date	Employment Exp	pected to End			
2									
3 To this man for	t montant &	relocation allowers of	ndar the Trade Act of 1	0742	14	TES NO			
3. IS UNS YOUR DR	n request 10	i relocation anowance n	noer die 11dde Act of 1	F14(		.E3NU	-0		
4. Have you obta	ined suitabl	employment or do you	have a bona fide offer (	of employment	?	YES NO	-0		
Name and Addre	as of Firm C	Offering Employment		Job Title		S	tarting Date		
				City and	State of Relocati	on E	xpected Date of Mø	ve	
ar alta ar		B. WOF	KER REQUEST FOR	TRANSPOR	TATION OF H	DUSEHOLD GOODS			
Type of Service	No. Miles	Estimated Charges	Type of Service 1	No. Miles	Estimated Charges	Type of Service	No. Miles	Estimated Charges	
Moving		\$	Trailer Rental		\$	Trailer Haule Commercial Carri	ed by er	s	
Accessorial		s	Federal Rate						
Insurance		s			5	Truck Renta	1	s	
		\$	Rate per mile	No. of Vehicles					
Personal Vehicle(s)									
Personal Vehicle(s) TOTAL		\$			\$			s	
Personal Vehicle(s) TOTAL NAME AND AL	DRESS OF	\$ COMMERCIAL CAR	RIER AND/OR RENTA	L COMPANY	\$			\$	
Personal Vehicle(s) TOTAL NAME AND AL	DRESS OF	\$ COMMERCIAL CAR	RIER AND/OR RENTA	IL COMPANY	\$			\$	
Personal Vehicle(s) TOTAL NAME AND AE	DRESS OF	\$ COMMERCIAL CAR	RIER AND OR RENTA	IL COMPANY	s			s	
Personal Vehicle(s) TOTAL NAME AND AE	DRESS OF	\$ COMMERCIAL CARI	RIER AND OR RENTA	L COMPANY	\$	UMENT		\$	
Personal Vehicle(s) TOTAL NAME AND AL	DRESS OF	\$ COMMERCIAL CARI	RIER AND OR RENTA	IL COMPANY	S LUMP SUM PA Payment S	YMENT	(Not to exceed \$1	\$	
Personal Vehicle(s) TOTAL NAME AND AL	DRESS OF	\$ COMMERCIAL CARI	C. WORKER RE	QUEST FOR	\$ LUMP SUM PA Payment \$	YMENT	_ (Not to exceed \$1	\$	
Personal Vehicle(s) TOTAL NAME AND AL A I give this inform correct and comp	DRESS OF VERAGE 1 ation to sup lete to the b	\$ COMMERCIAL CAR VEEKLY WAGE \$ port my request for relo	C. WORKER RE	QUEST FOR QUEST FOR DRKER CER the TRADE A is are provided and that I evill	S LUMP SUM PA Payment S	YMENT MENDED 2015 The resentation made to of our hor arranfirms.	(Not to exceed \$1 information contains tain allowances to w	\$ ,250.00) ad in this request is thich I am not entitled.	
Personal Vehicle(s) TOTAL NAME AND AL I give this inform correct and comp I further certify fi	VERAGE 1 VERAGE 1 ation to supplete to the b	\$ COMMERCIAL CAR NEEKLY WAGE 5 port my request for relo set of my knowledge. I received will be used f	C. WORKER RE	QUEST FOR QUEST FOR DRKER CER : the TRADE A 19 are provided and that I will Date	S LUMP SUM PA Payment S	VMENT MENDED 2015. The resentation made to ob ource expenditures as re	(Not to exceed \$1 information contains tain allowances to w quired.	\$ _250.00) ed in this request is thich I am not entitled.	

	E. STATE AGENCY DETERMINATION
You are NOT ELIGIBLE to receive Relocation .	Allowances under Section 238 of the Trade Act of 1974; as amended 2015 because:
(a) You were not totally or partially separated	from adversely affected employment.
(b) You did not apply for Relocation Allowan of the date of your first separation from ad referred by the One Stop System.	ces within 425 days of the date your were certified as eligible to apply for Trade Adjustment or within 425 days twesely affected employment or within 182 days after the date you completed training to which you were
(c) You were not totally separated from empl	oyment when your relocation began.
(d) You can reasonably be expected to obtain	suitable employment in the area in which you reside.
(e) You have not obtained suitable employme	ant or a bona fide offer of suitable employment in the area of intended relocation.
(f) Your relocation did not occur within 182 d you were referred by the One Stop System	days from the date your application was filed or within 182 days after the date you completed training to which L
Relocation Allowances are approved for payment	of the following costs:
<ul> <li>(a) MOVING ALLOWANCE of TOTAL \$</li></ul>	(Calculated at% of total)
\$ for cost o	of commercial carrier or trailer hauled by commercial carrier of rental trailer or truck
\$ computer	d by \$ per mile for miles for trailer or house trailer hauled by automobile
(b) TRAVEL EXPENSES of \$	
S per mile fo	r privately owned automobile(s) for miles.
(c) LODGING & MEALS Total \$	(Calculated at% of total:
\$ for L	odging
\$ for m	ieals
(d) LUMP SUM of \$	(not to exceed \$1,250)
DTAL RELOCATION ALLOWANCE: \$	
you disagree with this determination, you have the right all set forth the grounds upon which the appeal is sought	to appeal within fifteen days of the date this notification was mailed. Such appeal must be filed in writing and and shall be filed through the Local Office where this claim was filed.
WATURE OF CLAIMANT/APPLICANT	DATE
ENATURE OF STATE TAA REPRESENTATIVE	TITLE

## **Meet With The Customer**

Go over documentation, paystub, and 860



#### Send All Information and the MD 860 To:

Dislocation Services Unit (DSU) Maryland Department of Labor 1100 North Eutaw Street Room 209 Baltimore, MD 21201 Or Fax To: 410-333-5064

## Checks Will Be Generated and Sent Directly to the Customer



\*Cannot guarantee the funds will be received by a specific date

## НСТС

#### **Health Coverage Tax Credit**

# A tax credit that pays <u>72.5%</u> of qualified health insurance premiums for eligible individuals and their families.

The program runs through December 31, 2021

## For More Information on HCTC...

#### Go To:

https://www.irs.gov/Credits-&-Deductions/Individuals/HCTC

#### Or Call:

#### 1-866-628-4282

## TAA

#### **Performance Reporting**

## Performance

- Service Mappings
- TAA Data Reporting Issues
- DOL TAA Findings
- New Reporting Elements for TAPR
- TAA Performance Old and New

#### **TAA Service Mappings**

ServiceTitle	MWE Serv 🐣	ServiceType 🐣	TA	ETA5	Training 🔝	OS Service 💌 le
Basic Education, Standard	140	RemedialTraining	Y	Y	7	214
English as a Second Language	145	RemedialTraining	Y	Y	7	222
Adult Literacy Remedial Education	147	RemedialTraining	Y	Y	7	230
¥aiver-Recall		Vaiver	Y	9 		231
Vaiver- Marketable Skills		Vaiver	Y			232
Waiver-Retirement		Vaiver	Y			233
Vaiver Poor Health		Vaiver	Y			234
Vaiver -Delay for Training		Vaiver	Y	2	2	235
Waiver- Training Not Available		Vaiver	Y			236
TAA-Approved out of Area Job Search Allowance		Support	Y			237
Relocation Assistance		Support	Y			240
ATAA Wage Subsidy		Support	Y			280
RTAA - Wage Subsidy		Support	¥			281
Occupational Skills Training (ITA)	075	ClassroomTrainin	Y	Y	6	300
On-the-Job Training	076	OnTheJobTraining	Y	Y	1	301
On the Job Training, Standard	143	OnTheJobTraining	Y	Y	1	301
Occupational Skills Training (Entrepreneur)	127	ClassroomTrainin	Y	Y	6	302
Entrepreneurial Training	080	CustomizedTrainir	Y	Y	5	302
Occupational Skills Training (Customized)	159	CustomizedTrainir	Y	Y	5	304
Customized Training	083	CustomizedTrainir	Y	Ŷ	5	304
Occupational Skills Unique	133	ClassroomTrainin	Y	Y	6	307
Skills Upgrading and Retraining	079	ClassroomTrainin	Y		6	310
Occupational Skills High Demand	131	ClassroomTrainin	Y	Y	6	316
Occupational Training. Standard	142	ClassroomTrainin	Y	Y	6	328
TAA- Approved Travel in Training		Support	Y			331
TAA- Approved Subsistence in Training		Support	Y		1	332
TAA-Approved Bemedial Training (for those with GED/HS Diploma	i	BemedialTraini	Y		7	333
TAA-Approved Occupational Skills Training- Approved by Other Sta	ate	ClassroomTrai	Y	3	6	335
TAA-Approved GED Training		BemedialTraini	Y	Y	7	339
TAA-Approved Bemedial Training (for those with GED/HS Diploma	Approved Ba (	RemedialTraini	Y		7	341
Occupational Skills Training (Customized)	126 (BM)	CustomizedTrainir	Y	Ŷ	5	686
102 Initial Assessment	1		Y			102
103 Provision Of Information On Training Providers, Performance Outcomes			Y			103
107 Provision Of Labor Market Besearch			Ŷ			107
108 Informal Assessment			Y			108
109 Career Planning Interview			Y	3	S.	109
115 Besume Prenaration Assistance			Ŷ			115
125 Job Search/Placement Asst., inc. Career Counseling			_γ ×			125
133 Job Order Search With Local Office Contact			Y			133
143 O"Net Assessment/Profiler, Intensive			Y	2		143
161 Job Search Activitu			Y			161
200 Individual Counseling			Ŷ	1		200
204 Interest and Aptitude Testing			Y			204
239 Case Management			Y	9	3	239
314 Enrolled In Apprenticeship Training			Y	54 55		314

#### **Data Integrity - DOL Checks**

- Training Expenditures
- TRA Expenditures
- A/RTAA Expenditures
- Job Search Relocation Expenditures
- Tenure
- Occupational Skills Code
- ISP
- NAICS
- Credential
- Rapid Response
- Case Management
- Training Completed
- Agent/Liable
- Employment After exit
- Wages Prior 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup>
- Wages Following Exit: 1<sup>st</sup>, 2<sup>nd</sup>, 3<sup>rd</sup> and 4<sup>th</sup>

#### What Do These Integrity Checks Mean? (Continued)

- <u>NAICS</u> industry code of employment 2nd quarter after exit quarter. Statutorily required reporting element and subject of frequent data requests.
- <u>Credential</u> Reporting recognized credentials are focus of statutory TAA reporting requirements and recent ETA TEGLs. Multi-year evaluation of TAA program identified credentials as related to improved outcomes. Under reporting implies lack of case management in establishing training plans designed to secure long term reemployment.
- <u>Rapid Response</u> Statutorily required for all TAA petitioning worker groups. Underreporting implies non-compliance and low coordination. (possible duplication of services)

#### What Do These Integrity Checks Mean? (Continued)

- <u>Case Management</u> Most Recent Date. Case Management, including duration of case management, has been recent focus of GAO audit, and will be part of findings in soon to be published OIG audit. (Current Participants)
- <u>Training Completion</u>- Reporting training completion is a statutory TAA reporting requirement and a focus of TAA efforts to improve performance outcomes. Training completion below target may imply a lack of case management in establishing training plans designed to secure long term reemployment.

#### What Do These Integrity Checks Mean? (Continued)

- <u>Agent/Liable</u>- Incorrectly reported records may be excluded from these calculations by default. Looking for 75% being Agent/Liable. (Current Participants)
- <u>Employment After exit</u> Not reporting, results in excluding valid exiter records from performance calculations for EER, and will inaccurately LOWER performance results, or INFLATE them to the point of transparent unreliability.
- <u>Wages Prior 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup></u> Reporting 5 or more digits.
   Inaccurately INFLATES pre-participation wages in relation to post program wages, resulting in LOWER wage replacement numbers (which is a statutory requirement)
- <u>Wages Following Exit: 1<sup>st</sup>, 2<sup>nd</sup>, 3<sup>rd</sup> and 4<sup>th</sup></u> Reporting 5 or more digits. Inaccurately inflates Average Earnings Performance Measure and employed participants will not be reflected as employed in performance counts.

## **TAA Reporting Issues**

- Date Received First A/RTAA Payment must be >= Date of First TAA Benefit or Service (DE951) and <= Date of Exit (DE901)
- Complete training must be 0,1 when Date of Exit (DE901) is provided AND Date Entered Training2 (DE1213) is provided
- Date of First TAA Benefit or Service >= than Date of Participation (DE900) and <= Date of Exit (DE901)</li>

## **DOL Findings**

- Credentials, MD did not meet targets
- Training ONET Codes
- Training Completion

### **TAA Performance Measures**

- TAA Performance
  - Entered Employment Rate
  - Employment Retention Rate
  - Average Earnings
    - □ All measures are exit based measures

#### **Entered Employment Rate**



#### **Employment Retention Rate**



#### **Average Earnings**



#### **TAA Performance Measures -WIOA**

- Effective for exiters, 10/01/2016 and beyond, will be reported to DOL under the PIRL reporting template.
- Any person active or exited 10/01/2016 will be reported under PIRL and held to WIOA measures

#### **WIOA Performance Measures**

- Core programs and other authorized programs are required to report on common performance indicators:
  - Percentage of workers that entered employment
  - -Percentage of workers that retained employment
  - Median wages of these workers
  - Credential attainment of these workers
  - -Measurable skill gains of these workers.
  - Effectiveness of services to employers.

#### WIOA vs WIA

#### WIOA's new primary indicators focus on outcomes and progress of programs.

#### UNDER WIA (Common Measures only)

- Entered Employment 1<sup>st</sup> Qtr. after exit (Adult programs)
- Employment Retention 2<sup>nd</sup> and 3<sup>rd</sup> Qtr. after exit (Adult programs)
- Six Months Average Earnings 2<sup>nd</sup> and 3rd Qtr. after exit (Adult programs)
- Placement in Employment/Education 1<sup>st</sup> Qtr. after exit (Youth programs)
- Attainment of a Degree or Certificate by 3<sup>rd</sup> Qtr. after exit (Youth programs)
- 6. Literacy Numeracy Gains (Youth programs)

#### UNDER WIOA (Primary Indicators only)

- Percent Employed 2<sup>nd</sup> Qtr. after exit (Adult programs)
- Placement in Employment/Education 2<sup>nd</sup> Qtr. after exit (Youth programs)
- Percent Employed 4<sup>th</sup> Qtr. after exit (Adult programs)
- Placement in Employment/Education 4<sup>th</sup> Qtr. after exit (Youth programs)
- 5. Median Earnings 2<sup>nd</sup> Qtr. after exit (All programs)
- Credential Attainment (up to 1 year after exit) (All programs except Wagner-Peyser)
- 7. Measurable Skill Gains (All programs except Wagner-Peyser)
- 8. Effectiveness in Serving Employers (All programs)

#### Measure 1-Employed 2<sup>nd</sup> QTR after exit

- Percentage of participants in unsubsidized employment in the second quarter after exit from the program.
- The number of participants who exited during the reporting period who are employed quarter 2 after divided by the number of participants who exited during the reporting period

#### 2<sup>nd</sup> Quarter Employment Rate

- Different from WIA's "entered employment rate" indicator in two ways: (1) the time period for measurement in WIOA is the second quarter after exit instead of the first quarter; and (2) the statutory language under WIOA does not specify that the indicator is to measure entry into employment.
- The Departments plan to calculate both an "employment rate" for all participants in the program regardless of employment status at program entry and an "entered employment rate" for participants who were unemployed at the time of program entry.

#### **2. Employed Qtr 4 After Exit**

- The number of participants who exited during the reporting period who are employed quarter 4 after divided by the number of participants who exited during the reporting period
- The employment rate of participants in the fourth quarter after exit from the program without regard to whether those participants were employed in the second quarter after exit from the program.

#### 2. Employed Qtr 4 After Exit

 Under WIOA, this indicator is a retention measure that analyzes whether individuals who were employed in the first quarter after exiting from WIOA services were still employed in the second and third quarters.

#### **3. Median Earnings**

- Measures participants' median earnings in the second quarter after exit.
- This indicator measures median earnings at the same time frame as the first indicator measures the employment rate of participants.
- The use of a median is a shift from the use of an average under WIA and is based on the language provided in WIOA.

#### 4. Credential Attainment

- measures post-secondary credential attainment and high school completion of program participants during participation in the program or within 1 year after exit
- Includes the statutory language limiting participants who obtain a secondary school diploma or its equivalent to be included in the percentage counted as meeting the criterion only if the participant is employed or is enrolled in an education or training program leading to a recognized post-secondary credential within 1 year after exit from the program.
#### Credential Attainment is Listed as:

# of participants who exited that were enrolled in a post secondary education or training program and who obtained a recognized post secondary credential during the program or within one year after exit; Plus (+) the number of participants who exited that were in a secondary education program and obtained a secondary edu diploma or its equivalent during the program or within one year after exit AND who were also employed or enrolled in an education or training program leading to a recognized post secondary credential within one year after exit

# of participants who exited and were in a post secondary edu or training program during program participation; plus (+) the number of participants exited and were in a secondary edu program (at or above 9 grade level) without a secondary diploma or equivalent

### **Clarifications in Final Regs**

- employment or enrollment in an education or training program only needs to be for some period during the 4 quarters after exit, not for the entire 1-year period after exit.
- The Departments have excluded participants enrolled in work-based on-the-job training or customized training from this indicator because such training does not typically lead to a credential. This section has been revised to clarify that only those participants in an education or training program are included in the performance calculations for this performance indicator, with the exception of those in on-the-job or customized training

#### 5. Measurable Skill

Measures the percentage of participants who, during a PY, are in education or training programs that lead to a recognized post-secondary credential or employment, and who are achieving measurable skill gains, which the Departments are defining as documented academic, technical, occupational or other forms of progress, toward the credential or employment.

#### Measurable Skill Gain- Possible Ways

- using this indicator to measure interim progress of participants who may be enrolled in education or training services for a specified reporting period.
- For example, if a participant is enrolled in a 4-year registered apprenticeship program, the indicator would track the skills the participant gains throughout the reporting period, not just at the end of the 4-year training program.

In using this indicator as a measure of interim progress of participants, the Departments are considering how States can document progression during participation in an education or training program in a standardized way. Documented progress could include such measures as:

- (1) the achievement of at least one educational functioning level of a participant in an education program that provides instruction below the post-secondary level;
- (2) attainment of a high school diploma or its equivalent;
- (3) a transcript or report card for either secondary or post-secondary education for 1 academic year (or 24 credit hours) that shows a participant is achieving the State unit's policies for academic standards;
- (4) a satisfactory or better progress report, towards established milestones from an employer who is providing training (e.g., completion of on-the-job training (OJT), completion of 1 year of an apprenticeship program);
- (5) the successful completion of an exam that is required for a particular occupation, progress in attaining technical or occupational skills as evidenced by trade-related benchmarks such as knowledge-based exams; and
- (6) measurable observable performance based on industry standards

### **Effectiveness In Serving Employers**

- Employer Penetration Rate- Record the total number of establishments, as defined by the Bureau of Labor Statistics Quarterly Census of Earnings and Wages program, that received a service or, if it is an ongoing activity, are continuing to receive a service or other assistance during the reporting period. DIVIDED By Record the total number of establishments, as defined by the Bureau of Labor Statistics Quarterly Census of Earnings and Wages program, located within the State during the final month or quarter of the reporting period.
- <u>Repeat Business Customers</u>- Record the total number of establishments, as defined by the Bureau of Labor Statistics Quarterly Census of Earnings and Wages program, that received a service or, if it is an ongoing activity, are continuing to receive a service or other assistance during the reporting period (E1), AND who utilized a service anytime within the previous three years (E4). DIVIDED By Record the number of unique business customers (establishments - as defined by the Bureau of Labor Statistics Quarterly Census of Earnings and Wages program) who have received a service previously in the last three years.
- Retention with Same Employer in the 2nd and 4th Quarters After Exit, looks at FEIN data to determine if yes

# TAA Data Monitoring and Data Validation

- Services should not be a parking lot
- Services should exist for the time it actually existed
- Services not current and last well over 90 days without case notes. This is bad
- Case notes should accompany services
- A paper file should mirror MWE entries, failure to do so will result in validation and monitoring findings. Missing 858, 857s

- Common findings i.e..
  - training dates do not match,
  - missing credentials,
  - missing ONET,
  - missing benchmarks or lack of benchmarks,
  - missing employment information,
  - missing follow up ( no follow up being done),
  - missing waivers services,
  - Iack of formal assessments
  - Missing IEPs or incomplete and not signed by customer and staff

# **TRADE Monitoring**

- Purpose of Monitoring
- Monitoring Process
  - Arranging Visit
  - On Site
- Review of Tool
- Q&A

# QUESTIONS...

Dislocation Services Unit (410)767-2833 / 2143 Reemployment and Trade Unit (410)767-2630 Maryland Workforce Exchange (410)767-2100 Performance (410)767-2902



