

## The Maryland Department of Labor

# WE'RE HERE TO HELP

MARYLAND FLOOD INFORMATION

### Division of Workforce Development

- We have workforce centers throughout Maryland that provide dislocated worker retraining services and job search assistance. Our centers can also assist with applying for unemployment insurance. To find a center nearest you, visit [www.dllr.state.md.us/county/](http://www.dllr.state.md.us/county/).

### Unemployment Insurance

- **Applying for Benefits:** We have extended the hours for our Claims Centers and individuals can apply for unemployment insurance benefits over the phone Monday through Friday from 8:00 a.m. – 2:00 p.m. by calling 410-853-1600 or apply online 24/7 by visiting [www.mdunemployment.com](http://www.mdunemployment.com) and clicking on “Apply for Unemployment Benefits.”
- **Customer Service:** For answers to questions about current unemployment insurance claims call 410-949-0022.
- **Employer Assistance:** Employers may obtain unemployment insurance information over the phone Monday through Friday at 410-767-2412 or online 24/7 by visiting [www.mdunemployment.com](http://www.mdunemployment.com) and searching under the heading “Employers.”

### Labor and Industry

- **Employers and Employees:** For a free safety and health survey relating to clean up risks and hazards from flood damage to your business, contact MOSH Consultation Services at 410-527-4472.

### Occupational and Professional Licensing

- The Maryland Home Improvement Commission (MHIC) advises homeowners who have experienced flood damage to only use licensed contractors. For more information, contact 410-230-6169.
- We are offering free occupational or professional replacement licenses to those whose license was damaged in the flood. Contact 410-230-6231.
- To find reviews on businesses with ratings from A+ to F, visit the Better Business Bureau online at [www.bbb.org](http://www.bbb.org) or call 410-347-3990.

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### The Maryland Occupational Safety and Health Safety Tips

#### Precautions When Returning to Your Home

- Electrical power and natural gas or propane tanks should be shut off to avoid fire, electrocution, or explosions. Avoid downed power lines.
- Walls, hard-surfaced floors and many other household surfaces should be cleaned with soap and water and disinfected with a solution of 1 cup of bleach to five gallons of water.
- Swiftly moving shallow water can be deadly and even shallow standing water can be dangerous for small children.
- Use extreme caution when returning to your area after a flood. Be aware of potential chemical hazards you may encounter during flood recovery.
- Flood waters may contain sharp objects such as glass or metal fragments that can cause injury and lead to infection.
- When using cleaning and sanitizing products, never mix bleach with ammonia or any other cleaner.
- Wear rubber or other non-porous boots, gloves and eye protection. Try not to breathe in product fumes. If using products indoors, open windows and doors to allow fresh air to enter.

#### Worker Safety After a Flood

- For most work in flooded areas, workers will need hard hats, goggles, heavy work gloves and watertight boots with steel toe and insole (not just steel shank).
- Being up-to-date for tetanus vaccine can greatly simplify the treatment for any wound that might occur.
- First aid, even for minor cuts and burns, is very important during flood cleanup.
- Wear earplugs or other hearing protection devices to avoid excessive noise from equipment that may cause subsequent hearing damage.
- Good basic personal hygiene and hand washing are critical to help prevent the spread of illness and disease. Clean, safe running water is essential for proper hygiene and hand washing.
- For more information, visit [www.cdc.gov/disasters/bleach.html](http://www.cdc.gov/disasters/bleach.html)

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