

**BEFORE THE MARYLAND HOME IMPROVEMENT COMMISSION**

**IN THE MATTER OF \*  
THE CLAIM OF MICHAEL MOODY \***

**Claimant**

**AGAINST THE MARYLAND \*  
HOME IMPROVEMENT COMMISSION \*  
GUARANTY FUND AND \***

**M.H.I.C. No.: 20 (75) 466**

**GLENN PEED \*  
GLENN DRYWALL/GLENN CONSTRUCTION LLC \*  
1378 DEFENSE HIGHWAY \*  
GAMBRILLS, MD 21054 \***

**LICENSE #01-93699 \***

**Respondent**

**\* \* \* \* \***

**PROPOSED ORDER**

**Upon a review of the available evidence, the Commission concludes that the Claimant has established a valid claim against the Maryland Home Improvement Commission Guaranty Fund. It has been established that the Claimant entered into a home improvement contract with the above named contractor and that the Respondent performed the work in a poor and unworkmanlike manner in violation of Business Regulation Article 8, Section 311(a)(10). It has further been established that, as a result of the violation by the Respondent, the Claimant has sustained an actual loss in the**

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DEPARTMENT OF CHEMISTRY  
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Complaint No.: 20 (75) 466

amount of \$4,220.00. Accordingly, the Commission hereby awards the Claimant \$4,220.00 from the Maryland Home Improvement Commission Guaranty Fund, and Orders that:

1. Pursuant to Business Regulation Article 8, Section 411(a) any home improvement licenses held by the Respondent are suspended and the Respondent is ineligible for any home improvement license until the Respondent has repaid any money paid from the Home Improvement Guaranty Fund pursuant to this Order with 10% annual interest.

2. The records and publications of the Maryland Home Improvement Commission reflect this decision.

3. This decision is a proposed decision only and may be challenged by either the Claimant or the Respondent. If either party disagrees with this Proposed Order they may request a hearing or file written exceptions with the Commission. Any request for a hearing or exceptions must be in writing addressed to the Executive Director signed below, Maryland Home Improvement Commission, 500 N. Calvert Street, Room 306, Baltimore, Maryland 21202 and must be received within twenty-one (21) days of receipt of this decision. If neither party files a timely request for hearing or written exceptions, this proposed decision will become final at the end of the twenty-one (21) day period. Once the Commission's order becomes final, the parties by law have an additional thirty (30) day period, during which they may file for an appeal to the Circuit Court.

APPROVED: David Finneran

David Finneran

DATE: March 24, 2021

The first part of the document discusses the importance of maintaining accurate records of all transactions. It emphasizes that every entry should be supported by a valid receipt or invoice. This ensures transparency and allows for easy verification of the data.

In the second section, the author details the various methods used to collect and analyze the data. This includes both manual and automated processes. The manual process involves reviewing each entry individually, while the automated process uses software to identify patterns and anomalies.

The third part of the document focuses on the results of the analysis. It shows that there are several areas where the data deviates from the expected values. These deviations are likely due to human error or system malfunctions. The author provides a detailed breakdown of these errors and suggests ways to prevent them in the future.

Finally, the document concludes with a summary of the findings and a list of recommendations. The recommendations include implementing stricter controls over data entry, improving the accuracy of the automated systems, and providing additional training for the staff.

Prepared by: [Name]  
 Date: [Date]  
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