



BEACON: Quick Start Instructions

BEACON is Maryland's online unemployment insurance (UI) system. For more, see the [BEACON System Overview webpage](#) at MDunemployment.com.

1. If you are applying for UI benefits (filing an initial claim) for the first time:	Go to the BEACON claimant landing page (beacon.labor.maryland.gov/claimant/), select "Get Started with BEACON," and follow the prompts.
2. If you started to apply for benefits in BEACON, but did not finish:	Go to BEACON claimant landing page , select "Get Started with BEACON," and answer "no" to the question "Have you ever filed for unemployment insurance benefits in Maryland?" Then, select "Complete an Unfinished Claim Application" and follow the prompts.
3. If you previously filed for UI benefits in BEACON, and want to apply again:	Log in to BEACON (see #4 below), select Apply for Benefits from the left menu, and follow the prompts.
4. If you created an account and want to use BEACON:	Go to the BEACON claimant landing page , select "Login to my Account," and enter your login credentials.
6. If you have trouble using BEACON on a cell phone or mobile device:	Use the MD Unemployment for Claimants mobile app (download from the iOS App Store or Google Play Store) to complete some, but not all, UI tasks. For the best experience, access BEACON from a computer.
7. If you need assistance with BEACON:	Contact a claims agent at 667-207-6520. Agent hours are 8:00 a.m. to 4:00 p.m., Monday to Friday.