SIDES and SIDES E-Response Comparison Table

SIDES and SIDES E-Response have the potential to significantly improve the unemployment insurance (UI) information exchange process. While the best option depends on the specific needs of an employer, both options offer an impressive array of benefits.

As of October 1, 2016, 49 states are using SIDES and SIDES E-Response. By March 2017 Montana will be live.

Benefits of SIDES and SIDES E-Response

- Available for FREE
- Saves time and money
- Reduces staff time
- Reduces paperwork
- Helps keep UI tax rates as low as possible
- Helps reduce overpayments
- Provides an electronic, nationally standardized data format
- Includes data checks to ensure the exchange of complete and valid information
- Reduces follow-up requests and phone calls

	SIDES E-Response	SIDES
How it Works	**A secure website** through which employers and third party administrators (TPAs) submit electronic responses to UI information requests. Employers and TPAs receive a request for UI information from the participating state UI agency by mail or **secure email** that includes a PIN to log on to SIDES E-Response and enter the requested information in a **standard format**.	An automated **computer-to-computer interface** for employers and TPAs to receive and respond electronically to UI information requests. Information requests from the state and responses from employers are all in the same **standard format**. SIDES produces performance metrics and provides audit controls.
What it Requires	• A working internet connection • An employee who will enter the requested UI information • NO programming is required to implement • NO charge for its use	• Internal IT system integration *technical support is available* • NO other costs for using SIDES
Best Suited For	Employers and TPAs with a limited number of annual UI claims.	Employers and TPAs who typically handle a **large volume** of UI information requests or **multi-state** employers and TPAs.

To enroll in or register for SIDES, please contact your Unemployment Insurance agency.

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