

Maryland's WORKFORCE SYSTEM



Benchmarks of Success for Maryland's Workforce System WIOA Alignment Group Charter

Vision

The *Benchmarks of Success for Maryland's Workforce System* will be a framework used by Maryland workforce development system partners to build system effectiveness, support transparency about progress, and help local districts align resources and strategies with its intentions.

Mission

The mission of the WIOA Alignment Group is to ensure that implementation of the Maryland WIOA State Plan and to facilitate system-wide adoption and implementation of the goals and benchmarks.

Roles and Responsibilities

- Evaluate committee goals and makes recommendations to the Executive Steering Committee.
- Develop a detailed timeline that coordinates committee activities and identifies due dates for outputs.
- Facilitate communication between the committees.
- Identify goals for operationalizing the *Benchmarks of Success* and evaluate the effectiveness of efforts across the project and make adjustments as needed.
- Build an efficient workforce system through staff training and information sharing, increase collaboration, streamline service delivery using a "systems approach" where necessary partner strengths are maximized, and improve customer flow and access.
- Maximize technology to ensure a collaborative system through: the integration of technology and data sharing between

WIOA Partners; enhancing functionality of the Maryland Workforce Exchange; the creation of metrics, process maps, and models; work towards full accessibility of websites and web presences for those with disabilities; and, implement enhanced technologies that increase data sharing and access.

- Ensure a system that serves all and is accessible to individuals through the development of clear guidelines outlining the process for managing and referring customers between and among partners; ensure provision of culturally appropriate materials and services; implement universal design practices; create multiple access points to increase outreach; and to ensure that all jobseekers can access services.

Meeting Schedule

The WIOA Alignment Group will hold regular two-hour meetings on a monthly basis, and may occasionally meet more often, as needed.

Membership

The WIOA Alignment Group will include 12 – 16 members who represent stakeholders from the four core partner organizations identified in the Workforce Innovation and Opportunity Act (WIOA). Membership includes State and local leaders from Maryland's Workforce System.

Erin Roth serves as the WIOA Alignment Group Coordinator.