### -DECISION-

Claimant:

Decision No.:

215-BR-11

MANUEL WILLIAMS JR

Date:

January 19, 2011

Appeal No.:

1033750

S.S. No.:

Employer:

PAUL M JONES LUMBER CO

**INC** 

L.O. No.:

64

Appellant:

Claimant

Whether the claimant's separation from this employment was for a disqualifying reason within the meaning of the Md. Code Annotated Labor and Employment Article, Title 8, Sections 1002-1002.1 (Gross/Aggravated Misconduct connected with the work), 1003 (Misconduct connected with the work) or 1001 (Voluntary Quit for good cause).

### - NOTICE OF RIGHT OF APPEAL TO COURT -

You may file an appeal from this decision in the Circuit Court for Baltimore City or one of the Circuit Courts in a county in Maryland. The court rules about how to file the appeal can be found in many public libraries, in the <u>Maryland Rules of Procedure</u>, Title 7, Chapter 200.

The period for filing an appeal expires: February 18, 2011

#### **REVIEW ON THE RECORD**

After a review on the record, the Board adopts the hearing examiner's findings of fact and conclusions of law.

The General Assembly declared that, in its considered judgment, the public good and the general welfare of the citizens of the State required the enactment of the Unemployment Insurance Law, under the police powers of the State, for the compulsory setting aside of unemployment reserves to be used for the benefit of individuals unemployed through no fault of their own. *Md. Code Ann., Lab. & Empl. Art., § 8-102(c)*. Unemployment compensation laws are to be read liberally in favor of eligibility, and disqualification

provisions are to be strictly construed. Sinai Hosp. of Baltimore v. Dept. of Empl. & Training, 309 Md. 28 (1987).

The Board reviews the record *de novo* and may affirm, modify, or reverse the findings of fact or conclusions of law of the hearing examiner on the basis of evidence submitted to the hearing examiner, or evidence that the Board may direct to be taken, or may remand any case to a hearing examiner for purposes it may direct. *Md. Code Ann., Lab. & Empl. Art., § 8-510(d)*; *COMAR 09.32.06.04(H)(1)*. The Board fully inquires into the facts of each particular case. *COMAR 09.32.06.02(E)*.

In a discharge case, the employer has the burden of demonstrating that the claimant's actions rise to the level of misconduct, gross misconduct or aggravated misconduct based upon a preponderance of the credible evidence in the record. *Hartman v. Polystyrene Products Co., Inc., 164-BH-83*; *Ward v. Maryland Permalite, Inc., 30-BR-85*; *Weimer v. Dept. of Transportation, 869-BH-87*; *Scruggs v. Division of Correction, 347-BH-89*; *Ivey v. Catterton Printing Co., 441-BH-89*.

As the Court of Appeals explained in *Department of Labor, Licensing and Regulation v. Hider, 349 Md. 71, 82, 706 A.2d 1073 (1998)*, "in enacting the unemployment compensation program, the legislature created a graduated, three-tiered system of disqualifications from benefits based on employee misconduct. The severity of the disqualification increases in proportion to the seriousness of the misconduct."

Dept. of Labor, Licensing & Regulation v. Boardley, 164 Md. 404, 408 fn.1 (2005).

Section 8-1002 of the Labor and Employment Article defines gross misconduct as conduct of an employee that is a deliberate and willful disregard of standards of behavior that an employing unit rightfully expects and that shows gross indifference to the interests of the employing unit or repeated violations of employment rules that prove a regular and wanton disregard of the employee's obligations.

The term "misconduct" as used in the statute means a transgression of some established rule or policy of the employer, the commission of a forbidden act, a dereliction from duty, or a course of wrongful conduct committed by an employee within the scope of his employment relationship, during hours of employment or on the employer's premises, within the meaning of Section 8-1003 of the Labor and Employment Article. (See, Rogers v. Radio Shack, 271 Md. 126, 314 A.2d 113).

Simple misconduct within the meaning of § 8-1003 does not require intentional misbehavior. DLLR v. Hider, 349 Md. 71 (1998); also see Johns Hopkins University v. Board of Labor, Licensing and Regulation, 134 Md. App. 653, 662-63 (2000)(psychiatric condition which prevented claimant from conforming his/her conduct to accepted norms did not except that conduct from the category of misconduct under § 8-1003). Misconduct must be connected with the work; the mere fact that misconduct adversely affects the employer's interests is not enough. Fino v. Maryland Emp. Sec. Bd., 218 Md. 504 (1959). Although not sufficient in itself, a breach of duty to an employer is an essential element to make an act connected with the work. Empl. Sec. Bd. v. LeCates, 218 Md. 202 (1958). Misconduct, however, need not occur during the hours of employment or the employer's premises. Id.

Without sufficient evidence of a willful and wanton disregard of an employee's obligations or gross indifference to the employer's interests, there can be no finding of gross misconduct. *Lehman v. Baker Protective Services, Inc., 221-BR-89*. Where a showing of gross misconduct is based on a single action, the employer must show the employee demonstrated gross indifference to the employer's interests. *DLLR v. Muddiman, 120 Md. App. 725, 737 (1998)*.

In determining whether an employee has committed gross misconduct, "[t]he important element to be considered is the nature of the misconduct and how seriously it affects the claimant's employment or the employer's rights." *Dept. of Econ. & Empl. Dev. v. Jones, 79 Md. App. 531, 536 (1989)*. "It is also proper to note that what is 'deliberate and willful misconduct' will vary with each particular case. Here we 'are not looking simply for substandard conduct...but for a willful or wanton state of mind accompanying the engaging in substandard conduct." *Employment Sec. Bd. v. LeCates, 218 Md. 202, 207 (1958)* (internal citation omitted); *also see Hernandez v. DLLR, 122 Md. App. 19, 25 (1998)*.

Aggravated misconduct is an amplification of gross misconduct where the claimant engages in "behavior committed with actual malice and deliberate disregard for the property, safety or life of others that...affects the employer, fellow employees, subcontractors, invitees of the employer, members of the public, or the ultimate consumer of the employer's products or services...and consists of either a physical assault or property loss so serious that the penalties of misconduct or gross misconduct are not sufficient."

Sleeping on the job may constitute gross misconduct. See, e.g., Taylor v. Fort Howard Cup Corporation, 1215-BR-91; Hawkins v. Charles County Comm'rs, 1053-BR-93; Ingram v. Union Memorial Hospital, 1680-BR-93. Sleeping on the job without any mitigating circumstances can amount to gross misconduct. Taylor v. Fort Howard Cup Corporation, 1215-BR-91. Repeated acts of falling asleep on the job can constitute gross misconduct. Bradley v. Liberty Medical Center, Inc. 706-BR-89. Evidence of concealment, reflecting a deliberate intent to sleep can constitute gross misconduct. Taylor v. Fort Howard Cup Corp., 1215-BR-91. A person in a position of responsibility and trust who falls asleep may have committed gross misconduct. Ingraham v. Union Memorial Hospital, 1680-BR-93 (emergency telephone operator); Harris v. BPS Guard Services, Inc. 563-BR-92 (a security guard).

The Board is persuaded that the claimant was sleeping on the job. However, the evidence supports a finding that the claimant merely "nodded off". There is insufficient evidence that the claimant intentionally went to sleep while on the job. The claimant did not "hide and nest" out of sight so as to conceal the fact that he wanted a cat nap. The evidence supports a finding that the claimant fell asleep while sitting down in plain view of others. The Board finds these circumstances mitigating. A finding of gross misconduct is not supported.

The remaining question is whether the claimant's act of falling asleep constitutes simple misconduct. The claimant was an employee since April 2006. He was discharged for this single isolated event. The employer did not sufficiently demonstrate that the claimant's actions were more than a mere isolated incident. See Proctor v. Atlas Pontiac, 144-BR-87 (An instantaneous lapse in the performance of job duties does not constitute misconduct); also see Gilbert v. Polo Grill, 192-BH-91 (One slight lapse in the claimant's performance is insufficient to support a finding of misconduct). Because of the circumstances

surrounding this single occurrence and because the claimant did not have the intent to sleep while on the job, the Board finds insufficient evidence that the claimant committed an act of misconduct. The claimant's actions constitute a mere single lapse in the performance of his job duties.

The Board finds based on a preponderance of the credible evidence that the employer did not meet its burden of demonstrating that the claimant's actions rose to the level of misconduct within the meaning of  $\S 8-1003$ . The hearing examiner's decision shall be reversed for the reasons stated herein.

### **DECISION**

It is held that the claimant was discharged, but not for gross misconduct or misconduct connected with the work, within the meaning of Maryland Code Annotated, Labor and Employment Article, Title 8, Section 1002 or 1003. No disqualification is imposed based upon the claimant's separation from employment with PAUL M. JONES LUMBER CO.,INC.

The Hearing Examiner's decision is reversed.

Clayton A. Mitchell, Sr., Associate Member

Fileen M. Rehrmann, Associate Member

RD

Copies mailed to:

MANUEL WILLIAMS JR
PAUL M JONES LUMBER CO
PAUL M JONES LUMBER CO
Susan Bass, Office of the Assistant Secretary

#### UNEMPLOYMENT INSURANCE APPEALS DECISION

MANUEL WILLIAMS JR

SSN#

Claimant

VS.

PAUL M JONES LUMBER CO INC

Employer/Agency

Before the:

Maryland Department of Labor, Licensing and Regulation Division of Appeals 1100 North Eutaw Street Room 511

Baltimore, MD 21201

(410) 767-2421

Appeal Number: 1033750 Appellant: Employer

Local Office: 64 / BALTOMETRO

CALL CENTER

October 26, 2010

For the Claimant: PRESENT, CEDRIC DENNIS

For the Employer: PRESENT, STEVEN BROWN, SEAN PHILLIP, DAVY BAILEY

For the Agency:

# ISSUE(S)

Whether the claimant's separation from this employment was for a disqualifying reason within the meaning of the MD Code Annotated Labor and Employment Article, Title 8, Sections 8-1001 (voluntary quit for good cause), 8-1002 - 1002.1 (gross/aggravated misconduct connected with the work) or 8-1003 (misconduct connected with the work).

### FINDINGS OF FACT

The claimant began working for this employer on or about April 12, 2006. At the time of separation, the claimant was working as a laborer. The claimant last worked for the employer on or about July 26, 2010, before being terminated for sleeping on the job.

On July 26, 2010, the Supervisor received a call from another employee stating the claimant was sleeping. The supervisor went to the location, observed the claimant was sleeping and returned to his office where he instructed the secretary to prepare a final paycheck for the claimant. The claimant was called into the office and discharged. Three other employees observed the claimant sleeping on the job.

#### **CONCLUSIONS OF LAW**

Md. Code Ann., Labor & Emp. Article, Section 8-1002 provides that an individual shall be disqualified from receiving benefits where he or she is discharged or suspended from employment because of behavior which demonstrates gross misconduct. The statute defines gross misconduct as conduct that is a deliberate and willful disregard of standards that an employer has a right to expect and that shows a gross indifference to the employer's interests. Employment Sec. Bd. v. LeCates, 218 Md. 202, 145 A.2d 840 (1958); Painter v. Department of Emp. & Training, et al., 68 Md. App. 356, 511 A.2d 585 (1986); Department of Economic and Employment Dev. v. Hager, 96 Md. App. 362, 625 A.2d 342 (1993).

#### **EVALUATION OF EVIDENCE**

The Hearing Examiner considered all of the testimony and evidence of record in reaching this decision. Where the evidence was in conflict, the Hearing Examiner decided the Facts on the credible evidence as determined by the Hearing Examiner.

The employer had the burden to show, by a preponderance of the credible evidence, that the claimant was discharged for some degree of misconduct connected with the work within the meaning of the Maryland Unemployment Insurance Law. <u>Ivey v. Catterton Printing Company</u>, 441-BH-89. In the case at bar, that burden has been met.

The evidence the claimant was sleeping on the job demonstrates a gross indifference to the interest of the employer which rises to the level of gross misconduct.

I hold that the claimant's actions showed a deliberate and willful disregard of the standards the employer had a right to expect, showed a gross indifference to the employer's interests and therefore constituted gross misconduct in connection with the work. An unemployment disqualification shall be imposed based on Md. Code, Ann., Labor & Emp. Article, Section 8-1002 pursuant to this separation from this employment.

#### DECISION

IT IS HELD THAT the claimant was discharged for gross misconduct connected with the work within the meaning of Md. Code Ann., Labor & Emp. Article, Section 8-1002(a)(1)(i). The claimant is disqualified from receiving benefits from the week beginning July 25, 2010 and until the claimant becomes reemployed and earns wages in covered employment that equal at least 20 times the claimant's weekly benefit amount.

The determination of the Claims Specialist is reversed.

T N Evans, Jr., Esq. Hearing Examiner

## Notice of Right to Request Waiver of Overpayment

The Department of Labor, Licensing and Regulation may seek recovery of any overpayment received by the Claimant. Pursuant to Section 8-809 of the Labor and Employment Article of the Annotated Code of Maryland, and Code of Maryland Regulations 09.32.07.01 through 09.32.07.09, the Claimant has a right to request a waiver of recovery of this overpayment. This request may be made by contacting Overpayment Recoveries Unit at 410-767-2404. If this request is made, the Claimant is entitled to a hearing on this issue.

A request for waiver of recovery of overpayment does not act as an appeal of this decision.

Esto es un documento legal importante que decide si usted recibirá los beneficios del seguro del desempleo. Si usted disiente de lo que fue decidido, usted tiene un tiempo limitado a apelar esta decisión. Si usted no entiende cómo apelar, usted puede contactar (301) 313-8000 para una explicación.

# Notice of Right of Further Appeal

Any party may request a further appeal <u>either</u> in person, by facsimile or by mail with the Board of Appeals. Under COMAR 09.32.06.01A(1) appeals may not be filed by e-mail. Your appeal must be filed by November 10, 2010. You may file your request for further appeal in person at or by mail to the following address:

Board of Appeals 1100 North Eutaw Street Room 515 Baltimore, Maryland 21201 Fax 410-767-2787 Phone 410-767-2781

**NOTE**: Appeals filed by mail are considered timely on the date of the U.S. Postal Service postmark.

Date of hearing: October 07, 2010 DAH/Specialist ID: RWD2Q Seq No: 001 Copies mailed on October 26, 2010 to: MANUEL WILLIAMS JR PAUL M JONES LUMBER CO LOCAL OFFICE #64