## -DECISION-

Claimant:

Decision No.:

3007-BR-14

MARK T ARMOUR

Date:

December 30, 2014

Appeal No.:

1421103

S.S. No.:

Employer:

HHGREGG APPLIANCES INC

L.O. No.:

61

Appellant:

**Employer** 

Whether the claimant was discharged for misconduct or gross misconduct connected with the work within the meaning of Maryland Code, Labor and Employment Article, Title 8, Section 8-1002 or 1003.

# - NOTICE OF RIGHT OF APPEAL TO COURT -

You may file an appeal from this decision in the Circuit Court for Baltimore City or one of the Circuit Courts in a county in Maryland. The court rules about how to file the appeal can be found in many public libraries, in the <u>Maryland Rules of Procedure</u>, Title 7, Chapter 200.

The period for filing an appeal expires: January 29, 2015

## **REVIEW OF THE RECORD**

The employer has filed a timely appeal to the Board from an Unemployment Insurance Lower Appeals Decision issued on October 6, 2014. That Decision held the claimant was discharged under non-disqualifying conditions within the meaning of *Md. Code Ann., Lab. & Empl. Art., §§8-1002 and 8-1003*. Benefits were allowed for the week beginning July 20, 2014, so long as other eligibility requirements were met.

On appeal, the Board reviews the evidence of record from the Lower Appeals hearing. The Board reviews the record *de novo* and may affirm, modify, or reverse the hearing examiner's findings of fact or

conclusions of law of the hearing examiner on the basis of evidence submitted to the hearing examiner or evidence that the Board may direct to be taken. *Md. Code Ann., Lab. & Empl. Art., §8-510(d)*. The Board fully inquires into the facts of each particular case. COMAR~09.32.06.03(E)(1). Only if there has been clear error, a defect in the record, or a failure of due process will the Board remand the matter for a new hearing or the taking of additional evidence. Under some limited circumstances, the Board may conduct its own hearing, take additional evidence or allow legal argument.

The General Assembly declared that, in its considered judgment, the public good and the general welfare of the citizens of the State required the enactment of the Unemployment Insurance Law, under the police powers of the State, for the compulsory setting aside of unemployment reserves to be used for the benefit of individuals unemployed through no fault of their own. *Md. Code Ann., Lab. & Empl. Art., §8-102(c)*. Unemployment compensation laws are to be read liberally in favor of eligibility, and disqualification provisions are to be strictly construed. *Sinai Hosp. of Baltimore v. Dept. of Empl. & Training, 309 Md. 28 (1987)*.

In this case, the Board has thoroughly reviewed the record from the Lower Appeals hearing. The record is complete. Both parties appeared and testified. Both parties were given the opportunity to cross-examine opposing witnesses and to offer and object to documentary evidence. Both parties were offered the opportunity to present closing statements. The necessary elements of due process were observed throughout the hearing. The Board finds no reason to order a new hearing, to take additional evidence, to conduct its own hearing, or allow additional argument. Sufficient evidence exists in the record from which the Board may make its decision.

The Board finds the hearing examiner's Findings of Fact are supported by substantial evidence in the record. Those facts are sufficient to support the hearing examiner's Decision. The Board adopts the hearing examiner's findings of fact and conclusions of law. The Board, however, finds that the facts and the law warrant a reversal of the hearing examiner's decision.

Md. Code Ann., Lab. and Empl. Art., Title 8, Section 1002 provides:

- (a) Gross misconduct...
  - (1) Means conduct of an employee that is:
    - i. deliberate and willful disregard of standards of behavior that an employing unit rightfully expects and that shows gross indifference to the interests of the employing unit; or
    - ii. repeated violations of employment rules that prove a regular and wanton disregard of the employee's obligations...

In determining whether an employee has committed gross misconduct, "[t]he important element to be considered is the nature of the misconduct and how seriously it affects the claimant's employment or the employer's rights." *Dept. of Econ. & Empl. Dev. v. Jones, 79 Md. App. 531, 536 (1989).* "It is also proper to note that what is 'deliberate and willful misconduct' will vary with each particular case. Here we 'are not looking simply for substandard conduct...but for a willful or wanton state of mind accompanying the

engaging in substandard conduct." Employment Sec. Bd. v. LeCates, 218 Md. 202, 207 (1958)(internal citation omitted); also see Hernandez v. DLLR, 122 Md. App. 19, 25 (1998).

Md. Code Ann., Lab. and Empl. Art., Title 8, Section 1003 provides:

- (a) Grounds for disqualification an individual who otherwise is eligible to receive benefits is disqualified from receiving benefits if the Secretary finds that unemployment results from discharge or suspension as a disciplinary measure for behavior that the Secretary finds is misconduct in connection with employment but that is not:
  - (1) Aggravated misconduct...or
  - (2) Gross misconduct...

The term "misconduct" as used in the statute means a transgression of some established rule or policy of the employer, the commission of a forbidden act, a dereliction from duty, or a course of wrongful conduct committed by an employee within the scope of the employment relationship, during hours of employment or on the employer's premises, within the meaning of *Md. Code Ann., Lab. and Empl. Art., Title 8, Section1003.* (See, Rogers v. Radio Shack, 271 Md. 126, 314 A.2d 113).

Simple misconduct within the meaning of §8-1003 does not require intentional misbehavior. DLLR v. Hider, 349 Md. 71 (1998); also see Johns Hopkins University v. Board of Labor, Licensing and Regulation, 134 Md. App. 653, 662-63 (2000)(psychiatric condition which prevented claimant from conforming his/her conduct to accepted norms did not except that conduct from the category of misconduct under §8-1003). Misconduct must be connected with the work; the mere fact that misconduct adversely affects the employer's interests is not enough. Fino v. Maryland Emp. Sec. Bd., 218 Md. 504 (1959). Although not sufficient in itself, a breach of duty to an employer is an essential element to make an act connected with the work. Empl. Sec. Bd. v. LeCates, 218 Md. 202 (1958). Misconduct, however, need not occur during the hours of employment or the employer's premises. Id.

Without sufficient evidence of a willful and wanton disregard of an employee's obligations or gross indifference to the employer's interests, there can be no finding of gross misconduct. *Lehman v. Baker Protective Services, Inc., 221-BR-89.* Where a showing of gross misconduct is based on a single action, the employer must show the employee demonstrated gross indifference to the employer's interests. *DLLR v. Muddiman, 120 Md. App. 725, 737 (1998).* 

In its appeal, the employer's representative contends, "The record of the hearing clearly reflects that the claimant brought a weapon to work, and that he gave that weapon to a coworker who shot it while on company property. The employer feels that it is unreasonable to imagine that the claimant was not aware that it was a sever [sic] violation of company policy, and a sever [sic] safety violation to bring a weapon to work.... The employer feels that the claimant [sic] actions should be considered misconduct connected with the work...." The Board agrees.

The claimant violated the employer's weapons policy. He brought a weapon to the employer's property and permitted a coworker to discharge two arrows from it on company property. The fact that the

claimant did not intend to use the bow and arrow to harm anyone does not absolve the claimant from fault. It does, however, demonstrate that the claimant's rule violation was not with gross disregard to his employer's interests; therefore, a finding of gross misconduct is not supported by the weight of the evidence. Notwithstanding, the claimant clearly violated a reasonable workplace rule and was suspended pending his discharge on July 11, 2014. The weight of the evidence supports a finding of simple misconduct. The Board finds that the fifteen-week penalty for misconduct is warranted on the facts of this case.

The Board notes that the hearing examiner did not offer or admit the *Agency Fact Finding Report* into evidence. The Board did not consider this document when rendering its decision.

The Board finds, based upon a preponderance of the credible evidence, that the employer did not meet its burden of proof and show that the claimant was discharged for gross misconduct within the meaning of *Md. Code Ann., Lab. and Empl. Art., §8-1002*. The employer did meet its burden of proof and show that the claimant was discharged for misconduct within the meaning of *Md. Code Ann., Lab. & Empl. Art., §8-1003*. The decision shall be reversed for the reasons stated herein.

#### **DECISION**

The Board holds that the claimant was discharged for misconduct within the meaning of *Md. Code Ann.*, *Lab. and Empl. Art.*, *Title 8, Section 1003*, but not for gross misconduct within the meaning of *Md. Code Ann.*, *Lab. and Empl. Art.*, *Title 8, Section 1002*. The claimant is disqualified from the receipt of benefits from the week beginning July 13, 2014, and for the next fourteen weeks thereafter.

The Hearing Examiner's decision is Reversed.

Clayton A. Mitchell, Sr., Associate Member

Jame Watt - Lamons

Donna Watts-Lamont, Chairperson

VD

Copies mailed to:

MARK T. ARMOUR
HHGREGG APPLIANCES INC
JAMES MOEHLE UHC
Susan Bass, Office of the Assistant Secretary

#### UNEMPLOYMENT INSURANCE APPEALS DECISION

MARK T ARMOUR

SSN#

Claimant

VS.

HHGREGG APPLIANCES INC

Employer/Agency

Before the:

Maryland Department of Labor, Licensing and Regulation Division of Appeals 1100 North Eutaw Street Room 511 Baltimore, MD 21201 (410) 767-2421

Appeal Number: 1421103 Appellant: Employer

Local Office: 61 / COLLEGE PARK

CLAIM CENTER

October 06, 2014

For the Claimant: PRESENT

For the Employer: PRESENT, SOHEL PARTWARY

For the Agency:

# ISSUE(S)

Whether the claimant's separation from this employment was for a disqualifying reason within the meaning of the MD Code Annotated Labor and Employment Article, Title 8, Sections 8-1001 (voluntary quit for good cause), 8-1002 - 1002.1 (gross/aggravated misconduct connected with the work) or 8-1003 (misconduct connected with the work).

#### FINDINGS OF FACT

The claimant, Mark T. Armour, worked for the employer, HHGregg Appliances Inc., from April 5, 2-013 until July 11, 2014. At the time of separation, the claimant was a full-time sales representative, paid on commission. The employer discharged the claimant for violating the employer' weapons policy.

On his last date of work, the claimant, while on break, went to his vehicle. He had a bow and arrow. He showed the bow and arrow to a coworker. The coworker showed the claimant how to use it. The coworker shot the arrow twice. Another coworker advised them to return to the store. The clamant was counseled and suspended for the occurrence. While on suspension, the claimant was discharged for bring a weapon to the workplace and discharged.

The employer's weapons policy provides that associates are prohibited from using or possessing firearms or weapons of any kind while on company premises. The claimant denied violating the policy in question.

# **CONCLUSIONS OF LAW**

Md. Code Ann., Labor & Emp. Article, Section 8-1003 provides for a disqualification from benefits where the claimant is discharged or suspended as a disciplinary measure for misconduct connected with the work. The term "misconduct" is undefined in the statute but has been defined as "...a transgression of some established rule or policy of the employer, the commission of a forbidden act, a dereliction of duty, or a course of wrongful conduct committed by an employee, within the scope of his employment relationship, during hours of employment, or on the employer's premises." Rogers v. Radio Shack, 271 Md. 126, 132 (1974).

Md. Code Ann., Labor & Emp. Article, Section 8-1002 provides that an individual shall be disqualified from receiving benefits where he or she is discharged or suspended from employment because of behavior which demonstrates gross misconduct. The statute defines gross misconduct as conduct that is a deliberate and willful disregard of standards that an employer has a right to expect and that shows a gross indifference to the employer's interests. Employment Sec. Bd. v. LeCates, 218 Md. 202, 145 A.2d 840 (1958); Painter v. Department of Emp. & Training, et al., 68 Md. App. 356, 511 A.2d 585 (1986); Department of Economic and Employment Dev. v. Hager, 96 Md. App. 362, 625 A.2d 342 (1993).

Md. Code, Ann., Labor & Emp. Article, Section 8-1002 provides that an individual shall be disqualified from receiving benefits when he or she was discharged or suspended from employment because of behavior that demonstrates gross misconduct. The statute defines gross misconduct as repeated violations of employment rules that prove a regular and wanton disregard of the employee's obligations.

# **EVALUATION OF EVIDENCE**

The Hearing Examiner considered all of the testimony and evidence of record in reaching this decision. Where the evidence was in conflict, the Hearing Examiner decided the Facts on the credible evidence as determined by the Hearing Examiner.

The claimant was discharged. Therefore, the employer had the burden to show, by a preponderance of the credible evidence, that the claimant was discharged for some degree of misconduct connected with the work within the meaning of the Maryland Unemployment Insurance Law. <u>Ivey v. Catterton Printing Company</u>, 441-BH-89. In the case at bar, that burden has not been met.

The claimant offered a valid explanation for having the bow and arrow. He did not have the intent of using the bow and arrow to harm anyone. He used poor judgment when allowing a coworker to demonstrate how to use it while at work.

Therefore, the employer failed to meet their burden. The claimant was discharged for a non-disqualifying reason, benefits are allowed.

#### **DECISION**

IT IS HELD THAT the claimant was discharged, but not for misconduct connected with the work within the meaning of Md. Code Ann., Labor & Emp. Article, Section 8-1003. No disqualification is imposed based upon the claimant's separation from employment with this employer. The claimant is eligible for benefits so long as all other eligibility requirements are met. The claimant may contact Claimant Information Service concerning the other eligibility requirements of the law at <a href="mailto:ui@dllr.state.md.us">ui@dllr.state.md.us</a> or call 410-949-0022 from the Baltimore region, or 1-800-827-4839 from outside the Baltimore area. Deaf claimants with TTY may contact Client Information Service at 410-767-2727, or outside the Baltimore area at 1-800-827-4400.

The determination of the Claims Specialist is affirmed.

C E Edmonds, Esq. Hearing Examiner

## Notice of Right to Request Waiver of Overpayment

The Department of Labor, Licensing and Regulation may seek recovery of any overpayment received by the Claimant. Pursuant to Section 8-809 of the Labor and Employment Article of the Annotated Code of Maryland, and Code of Maryland Regulations 09.32.07.01 through 09.32.07.09, the Claimant has a right to request a waiver of recovery of this overpayment. This request may be made by contacting Overpayment Recoveries Unit at 410-767-2404. If this request is made, the Claimant is entitled to a hearing on this issue.

A request for waiver of recovery of overpayment does not act as an appeal of this decision.

Esto es un documento legal importante que decide si usted recibirá los beneficios del seguro del desempleo. Si usted disiente de lo que fue decidido, usted tiene un tiempo limitado a apelar esta decisión. Si usted no entiende cómo apelar, usted puede contactar (301) 313-8000 para una explicación.

#### Notice of Right to Petition for Review

This is a final decision of the Lower Appeals Division. Any party who disagrees with this decision may request a review <u>either</u> in person, by facsimile or by mail with the Board of Appeals. Under COMAR 09.32.06.01A(1) appeals may not be filed by e-mail. Your appeal must be filed by October 21, 2014. You may file your request for further appeal in person at or by mail to the following address:

Board of Appeals 1100 North Eutaw Street Room 515 Baltimore, Maryland 21201 Fax 410-767-2787 Phone 410-767-2781

**NOTE**: Appeals filed by mail are considered timely on the date of the U.S. Postal Service postmark.

Date of hearing: September 19, 2014 DAH/Specialist ID: RWD2Q Seq No: 001 Copies mailed on October 06, 2014 to:

MARK T. ARMOUR HHGREGG APPLIANCES INC LOCAL OFFICE #61 HHGREGG