## - **D** E C I S I O N -

| Claimant:                           | Decision No.: | 4862-BR-11      |
|-------------------------------------|---------------|-----------------|
| VESTAL B THOMAS                     | Date:         | August 24, 2011 |
|                                     | Appeal No.:   | 1121002         |
|                                     | S.S. No.:     |                 |
| Employer:<br>INTERSTATE BRANDS CORP | L.O. No.:     | 61              |
|                                     | Appellant:    | Claimant        |

Issue: Whether the claimant's separation from this employment was for a disqualifying reason within the meaning of the Md. Code Annotated Labor and Employment Article, Title 8, Sections 1002-1002.1 (Gross/Aggravated Misconduct connected with the work), 1003 (Misconduct connected with the work) or 1001 (Voluntary Quit for good cause).

# NOTICE OF RIGHT OF APPEAL TO COURT -

You may file an appeal from this decision in the Circuit Court for Baltimore City or one of the Circuit Courts in a county in Maryland. The court rules about how to file the appeal can be found in many public libraries, in the <u>Maryland Rules of</u> <u>Procedure</u>, *Title 7*, Chapter 200.

The period for filing an appeal expires: September 23, 2011

#### **REVIEW ON THE RECORD**

After a review on the record, and after inserting the word "allegedly" before "selling drugs" in the second sentence of the second paragraph, the Board adopts the hearing examiner's modified findings of fact. The Board makes the following additional findings of fact:

The search of the claimant's person, automobile, and place of employment yielded no illegal substances. The claimant was arrested and charged, but had not been convicted of any crime.

The Board concludes that these facts warrant different conclusions of law and a reversal of the hearing examiner's decision.

The General Assembly declared that, in its considered judgment, the public good and the general welfare of the citizens of the State required the enactment of the Unemployment Insurance Law, under the police powers of the State, for the compulsory setting aside of unemployment reserves to be used for the benefit of individuals unemployed through no fault of their own. *Md. Code Ann., Lab. & Empl. Art., § 8-102(c).* Unemployment compensation laws are to be read liberally in favor of eligibility, and disqualification provisions are to be strictly construed. *Sinai Hosp. of Baltimore v. Dept. of Empl. & Training, 309 Md. 28 (1987).* 

The Board reviews the record *de novo* and may affirm, modify, or reverse the findings of fact or conclusions of law of the hearing examiner on the basis of evidence submitted to the hearing examiner, or evidence that the Board may direct to be taken, or may remand any case to a hearing examiner for purposes it may direct. *Md. Code Ann., Lab. & Empl. Art., § 8-510(d); COMAR 09.32.06.04(H)(1).* The Board fully inquires into the facts of each particular case. *COMAR 09.32.06.02(E).* 

In a discharge case, the employer has the burden of demonstrating that the claimant's actions rise to the level of misconduct, gross misconduct or aggravated misconduct based upon a preponderance of the credible evidence in the record. *Hartman v. Polystyrene Products Co., Inc., 164-BH-83; Ward v. Maryland Permalite, Inc., 30-BR-85; Weimer v. Dept. of Transportation, 869-BH-87; Scruggs v. Division of Correction, 347-BH-89; Ivey v. Catterton Printing Co., 441-BH-89.* 

As the Court of Appeals explained in *Department of Labor, Licensing and Regulation v. Hider, 349 Md. 71, 82, 706 A.2d 1073 (1998),* "in enacting the unemployment compensation program, the legislature created a graduated, three-tiered system of disqualifications from benefits based on employee misconduct. The severity of the disqualification increases in proportion to the seriousness of the misconduct."

Dept. of Labor, Licensing & Regulation v. Boardley, 164 Md. 404, 408 fn.1 (2005).

Section 8-1002 of the Labor and Employment Article defines gross misconduct as conduct of an employee that is a deliberate and willful disregard of standards of behavior that an employing unit rightfully expects and that shows gross indifference to the interests of the employing unit or repeated violations of employment rules that prove a regular and wanton disregard of the employee's obligations.

The term "misconduct" as used in the statute means a transgression of some established rule or policy of the employer, the commission of a forbidden act, a dereliction from duty, or a course of wrongful conduct committed by an employee within the scope of his employment relationship, during hours of employment or on the employer's premises, within the meaning of Section 8-1003 of the Labor and Employment Article. (See, Rogers v. Radio Shack, 271 Md. 126, 314 A.2d 113).

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Simple misconduct within the meaning of § 8-1003 does not require intentional misbehavior. DLLR v. Hider, 349 Md. 71 (1998). Misconduct must be connected with the work; the mere fact that misconduct adversely affects the employer's interests is not enough. Fino v. Maryland Emp. Sec. Bd., 218 Md. 504 (1959). Although not sufficient in itself, a breach of duty to an employer is an essential element to make an act connected with the work. Empl. Sec. Bd. v. LeCates, 218 Md. 202 (1958). Misconduct, however, need not occur during the hours of employment or the employer's premises. Id.

Without sufficient evidence of a willful and wanton disregard of an employee's obligations or gross indifference to the employer's interests, there can be no finding of gross misconduct. *Lehman v. Baker Protective Services, Inc., 221-BR-89.* Where a showing of gross misconduct is based on a single action, the employer must show the employee demonstrated gross indifference to the employer's interests. *DLLR v. Muddiman, 120 Md. App. 725, 737 (1998).* 

In determining whether an employee has committed gross misconduct, "[t]he important element to be considered is the nature of the misconduct and how seriously it affects the claimant's employment or the employer's rights." *Dept. of Econ. & Empl. Dev. v. Jones, 79 Md. App. 531, 536 (1989).* "It is also proper to note that what is 'deliberate and willful misconduct' will vary with each particular case. Here we 'are not looking simply for substandard conduct...but for a willful or wanton state of mind accompanying the engaging in substandard conduct." *Employment Sec. Bd. v. LeCates, 218 Md. 202, 207 (1958)*(internal citation omitted); *also see Hernandez v. DLLR, 122 Md. App. 19, 25 (1998)*.

In his appeal, the claimant reiterates his position from the hearing that he has not been convicted of any crime and that he was never found in possession of any illegal substance and was not arrested in the course of buying or selling drugs of any kind. The evidence showed that the employer discharged the claimant because of the allegations and its apparent belief that he misappropriated its property. The actual occurrence of neither of these allegations was proven at the hearing.

The hearing examiner placed undue reliance upon the unsworn statement of the confidential informant. The informant's words were written by a police officer who swore to the accuracy of his warrant application. Just because a second party swears to the truthfulness of their writing of another's words, does not make the original declarant (informant), more credible. The Board notes, too, that neither the declarant nor the officer who wrote the warrant application appeared and offered any testimony. By the time the employer witness was testifying, the information was third-hand hearsay. The claimant had no opportunity to test the competency or the credibility of the declarant, or of the officer.

The evidence only established that an informant told the police that the claimant was dealing drugs from the employer's premises. The claimant was not found to be in possession of any drugs on his person, in his vehicle or in his work environment. The claimant was not observed selling or buying drugs. The evidence did not demonstrate that the claimant did or failed to do anything which could be construed to be misconduct. Mere suspicion, even accompanied by a lawful arrest, is insufficient to support a finding of misconduct or gross misconduct.

The Board notes that the hearing examiner did not offer or admit the *Agency Fact Finding Report* into evidence. The Board did not consider this document when rendering its decision.

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The Board finds based on a preponderance of the credible evidence that the employer has not met its burden of demonstrating that the claimant's actions rose to the level of gross misconduct within the meaning of § 8-1002. The employer has also not met its burden of showing that the claimant's discharge was for misconduct within the meaning of § 8-1003. The decision shall be reversed for the reasons stated herein.

#### DECISION

It is held that the claimant was discharged, but not for gross misconduct or misconduct connected with the work, within the meaning of Maryland Code Annotated, Labor and Employment Article, Title 8, Section 1002 or 1003. No disqualification is imposed based upon the claimant's separation from employment with INTERSTATE BRANDS CORP.

The Hearing Examiner's decision is reversed.

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Donna Watts-Lamont, Chairperson

Clayton A. Mitchell, Sr., Associate Member

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## UNEMPLOYMENT INSURANCE APPEALS DECISION

#### VESTAL B THOMAS

SSN#

VS.

INTERSTATE BRANDS CORP \*11\*

**Employer/Agency** 

Before the:

Maryland Department of Labor, Licensing and Regulation Division of Appeals 1100 North Eutaw Street Room 511 Baltimore, MD 21201 (410) 767-2421

Appeal Number: 1121002 Appellant: Employer Local Office : 61 / COLLEGE PARK CLAIM CENTER

June 30, 2011

For the Claimant: PRESENT

For the Employer: PRESENT, NANCY KNASIAK

Claimant

For the Agency:

#### ISSUE(S)

Whether the claimant's separation from this employment was for a disqualifying reason within the meaning of the MD Code Annotated Labor and Employment Article, Title 8, Sections 8-1001 (voluntary quit for good cause), 8-1002 - 1002.1 (gross/aggravated misconduct connected with the work) or 8-1003 (misconduct connected with the work).

#### **FINDINGS OF FACT**

Claimant Vestal Thomas filed a claim for benefits establishing a benefit year beginning May 8, 2011, with a weekly benefit amount of \$430.00

The claimant first worked for employer Interstate Brands Corp. on April 20, 1976, as a full time loader, ultimately earning \$20.13 per hour. He remained in that position until March 11, 2011, before being terminated for selling drugs on the employer's premises.

Although the claimant did not know it, Montgomery County police had arranged for a confidential informant to approach him to make a sale. The police documented two such transactions and used them,

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along with sworn statement from the confidential informant, to seek and obtain a warrant for the claimant's arrest. The claimant characterized the confidential informant as "just anybody on the street," however, Circuit Judge T.M. McGann found him credible, and authorized issuance of a search warrant on the claimant's employer's premises. On April 15, 2010, the claimant was taken into custody in connection with the sale of drugs in the work place.

## **CONCLUSIONS OF LAW**

Md. Code Ann., Labor & Emp. Article, Section 8-1002 provides that an individual will be disqualified from receiving benefits where he or she is discharged or suspended from employment because of behavior which demonstrates gross misconduct. The statute defines gross misconduct as conduct that is a deliberate and willful disregard of standards that an employer has a right to expect and that shows a gross indifference to the employer's interests. Employment Sec. Bd. v. LeCates, 218 Md. 202, 145 A.2d 840 (1958); Painter v. Department of Emp. & Training, et al., 68 Md. App. 356, 511 A.2d 585 (1986); Department of Economic and Employment Dev. v. Hager, 96 Md. App. 362, 625 A.2d 342 (1993).

## **EVALUATION OF EVIDENCE**

The employer had the burden to show, by a preponderance of the evidence, that the claimant was discharged for some degree of misconduct connected with the work within the meaning of the Maryland Unemployment Insurance Law. <u>Ivey v. Catterton Printing Company</u>, 441-BH-89. In this case, that burden was met as to gross misconduct.

The claimant's evidence held up under strict judicial scrutiny. Although he attacked the confidential informant's credibility, it was his lack of the same trait that led to his arrest and detention for further proceedings under Maryland law.

The claimant's actions showed a deliberate and willful disregard of the standards the employer had a right to expect, showed a gross indifference to the employer's interests and therefore constituted gross misconduct in connection with the work. An unemployment disqualification will be imposed based on Md. Code, Ann., Labor & Emp. Article, Section 8-1002 pursuant to this separation from employment.

## DECISION

IT IS HELD THAT the claimant was discharged for gross misconduct connected with the work within the meaning of Md. Code Ann., Labor & Emp. Article, Section 8-1002(a)(1)(i). The claimant is disqualified from receiving benefits from the week beginning March 6, 2011 and until the claimant becomes reemployed and earns wages in covered employment that equal at least 25 times the claimant's weekly benefit amount.

The determination of the Claims Specialist is reversed.

L Brown

L Brown, Esq. Hearing Examiner

#### Notice of Right to Request Waiver of Overpayment

The Department of Labor, Licensing and Regulation may seek recovery of any overpayment received by the Claimant. Pursuant to Section 8-809 of the Labor and Employment Article of the Annotated Code of Maryland, and Code of Maryland Regulations 09.32.07.01 through 09.32.07.09, the Claimant has a right to request a waiver of recovery of this overpayment. This request may be made by contacting Overpayment Recoveries Unit at 410-767-2404. If this request is made, the Claimant is entitled to a hearing on this issue.

A request for waiver of recovery of overpayment does not act as an appeal of this decision.

Esto es un documento legal importante que decide si usted recibirá los beneficios del seguro del desempleo. Si usted disiente de lo que fue decidido, usted tiene un tiempo limitado a apelar esta decisión. Si usted no entiende cómo apelar, usted puede contactar (301) 313-8000 para una explicación.

#### Notice of Right of Further Appeal

Any party may request a further appeal <u>either</u> in person, by facsimile or by mail with the Board of Appeals. Under COMAR 09.32.06.01A(1) appeals may not be filed by e-mail. Your appeal must be filed by July 15, 2011. You may file your request for further appeal in person at or by mail to the following address:

Board of Appeals 1100 North Eutaw Street Room 515 Baltimore, Maryland 21201 Fax 410-767-2787 Phone 410-767-2781

**NOTE**: Appeals filed by mail are considered timely on the date of the U.S. Postal Service postmark.

Date of hearing : June 24,2011 CH/Specialist ID: WCP23 Seq No: 001 Copies mailed on June 30, 2011 to: VESTAL B. THOMAS INTERSTATE BRANDS CORP \*11\* LOCAL OFFICE #61 INTERSTATE BRANDS CORP \*11\*